

BRITISH STANDARD EVALUATION
OF
WEST MIDLANDS COMBINED
AUTHORITY
BUS STATIONS
and
No 11 BUS ROUTE CCTV SYSTEM

1st January 2025

to

31st December 2025

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January to 31st December 2025**

EVALUATION OF THE WEST MIDLANDS COMBINED AUTHORITY CCTV SYSTEMS

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1.0 METHODOLOGY

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Information Commissioner’s CCTV Code of Practice published in October 2014 and Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ 2021. West Midlands Combined Authority commissioned Plass Solutions Ltd to conduct an evaluation of the Bus Station and No 11 Bus Route CCTV systems that have been monitored by the CCTV Control Room for the twelve months under review.

Whilst the Information Commissioner’s CCTV Code of Practice and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practices agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- a) the number of incidents recorded by the scheme
- b) the number of incidents reported to the police and where appropriate other bodies
- c) an assessment of the CCTV scheme’s impact on crime levels and types of crime in the area covered by the scheme.

As the West Midlands Combined Authority CCTV Control Room is accredited to the above-mentioned British Standard and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’, the following evaluation will focus on the content of that Standard and the Code of Practice as outlined above.

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2.0 INTRODUCTION

2.1 Description of the scheme

There are a total of 316 cameras in the Bus Stations and Number 11 Bus Route CCTV Scheme.

2.1.1 Bus Stations

There are eleven Bus Stations (including Bearwood, which is technically an interchange) monitored by the West Midlands Combined Authority CCTV Control Room and these are as follows:

STATION	TOTAL NUMBER OF CAMERAS
Bearwood	6
Bilston	8
Chelmsley Wood (new in 2023)	2
Coventry	33
Cradley Heath	11
Halesowen	27
Stourbridge	46
Walsall	18
Wednesbury	30
West Bromwich	38
Wolverhampton	53
Grand Total	272

All the bus stations have, in recent years, received improvements to the general environment and in some cases this has included, lighting, information, CCTV and help points.

2.1.2 No 11 Bus Route

The Outer Circle Bus route number 11, is one of Europe's longest urban bus routes and was first operated as a complete circuit on 26 April 1926, the idea being to better link the suburbs of Birmingham, as most routes at that time travelled in and out of the city. The route was upgraded by West Midlands Combined Authority in 2004 at a cost in excess of £25 million and improvements included, CCTV coverage, bus priority measures, new shelters with electronic information displays and new low-floor buses. There are 25 bus interchanges on the No 11 bus route. In 2005 all CCTV cameras installed on the interchanges received dedicated monitoring and recording. There are 44 cameras installed on the Number 11 bus route.

3.0 POLICY STATEMENT AND SCHEME DESCRIPTION

3.1 Closed Circuit Television

The scheme initially comprised of cameras located in specific external and internal locations with control, monitoring and recording facilities at a dedicated control room. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established.

The purposes of the CCTV scheme are outlined later in this report. As previously mentioned the CCTV Control Room is located in a purpose design facility.

3.2 Ownership

The scheme is owned by West Midlands Combined Authority who is responsible for the management, administration and security of the system. West Midlands Combined Authority and its partners will ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

3.3 Policy Statement

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the facilities provided by West Midlands Combined Authority.

To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the West Midlands Combined Authority CCTV Control Room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

4.0 THE PURPOSE AND SCOPE OF THE SCHEME

4.1 Purposes of the scheme

The following are the objectives for which The West Midlands Combined Authority CCTV system was established:

- a) assist in the prevention and detection of offences
- b) reduce both the real and perceived level of crime
- c) reduce the fear of crime
- d) improve confidence in the rule of law
- e) assist in the apprehension and prosecution of offenders.
- f) gather evidence by a fair and accountable method
- g) create a safer community, improving the quality of life for all by:
 - reducing car crime
 - monitoring public disorder
 - monitoring the movement of people in emergency situations, e.g evacuation
 - providing assistance in civil claims
 - providing assistance with issues relating to public safety and health

4.2 Scope of the scheme

The cameras have been sited to capture images which are relevant to the purpose for which the schemes has been established.

The schemes will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the schemes have been established and that the CCTV equipment is only used to achieve the identified purposes.

The schemes will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the schemes will be recognised by ensuring the security and integrity of operational procedures.

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The systems will only be operated by trained and authorised personnel.

An evaluation of the schemes is carried out annually and this will be available to the public at specified locations.

West Midlands Combined Authority and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the West Midlands Combined Authority CCTV Control Room accept this fundamental principle as being paramount.

The schemes aim to provide surveillance of the public areas in order to fulfil the purposes of the schemes. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the schemes, the purposes of the schemes and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The schemes are registered with the Information Commissioner. The registration number is Z5897556. The schemes will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation

Reviews of Data Protection and Legal requirements are undertaken annually.

4.3 Personnel

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standards.

4.4 Training

All employees engaged in the monitoring and operation of CCTV have or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

4.5 Operation of the scheme

The system is operated in accordance with a recognized Code of Practice and Procedural Manual.

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4.6 Audit

As mentioned in the introduction to this report the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 22nd October 2025 prior to this evaluation report which considered the following:

- a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2025 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

- b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

- c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

- d) standard of costs for the release or viewing of material

The Information Commissioner confirms the cost should be free of charge. However, West Midlands Combined Authority may charge reasonable fees when responding to manifestly unfounded or excessive requests. There were 11 Subject Access Requests received in 2025 but these were relating to road traffic collisions, therefore processed as third party requests.

- e) legislation

At the time of the above audit all legislative requirements appear compliant.

5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the system matters which have privacy implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation.

A minor change may be agreed between the manager and the owner of the system.

There have been only minor changes to the Code of practice or procedures during the period under evaluation. These include insertion of the ICO registration number and clarification of compliance with Human Rights Act 1998, both in the Codes of Practice.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained by writing to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES

The West Midlands Combined Authority CCTV Control Room utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area a safe environment.

7.0 STATISTICAL ANALYSIS AND EVALUATION

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

7.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.2 Key Indicators

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area.

7.3 Support Indicators

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of images seized by police which contain evidential value.

7.4 EVALUATION

7.4.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.4.2 British Crime Survey

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1st July and finishing on 30th June. The following information has been taken from the ONS website.

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Crime against individuals and households has generally decreased over the last 10 years with some notable exceptions, such as fraud. Estimates from the Crime Survey for England and Wales (CSEW) year ending (YE) September 2025 showed that:

- There were around 9.3 million incidents of CSEW headline crime, which means there was no statistically significant change compared with the YE September 2024 survey (9.5 million incidents); CSEW headline crime includes theft, robbery, criminal damage, fraud, computer misuse, and violence with or without injury.
- Computer misuse decreased by 21% (to around 686,000 incidents) compared with last year's survey.
- There was no statistically significant change in overall theft offences; however, there was a 20% fall in domestic burglary (to 342,000 incidents) and a 16% fall in vehicle-related theft (to around 617,000 incidents).
- There was no statistically significant change in overall fraud; however, there was a 19% rise in bank and credit account fraud (to around 2.6 million incidents) and a 40% decrease in "other fraud" (to 137,000 incidents).

Experiences of domestic abuse, sexual assault, stalking and harassment from the CSEW are presented separately as prevalence estimates (the proportion of all people who were victims in the previous 12 months) in our statistics. Latest data from the YE March 2025 CSEW showed no statistically significant change in these estimates compared with the YE March 2024 survey.

Police recorded crime does not tend to be a good indicator of general trends in crime, because of changes in how crimes are recorded over time. However, it can give more insight into lower-volume, higher-harm offences that are reported to the police, including those that the survey does not cover or capture well. Data for YE September 2025 showed that:

- The number of homicides decreased by 7% (to 499 offences) compared with YE September 2024 (539 offences); this was the lowest figure since current police recording practices began in YE March 2003.
- Offences involving knives or sharp instruments decreased by 9% (to 50,430 offences) compared with YE September 2024 (55,149 offences); decreases were seen across most regions in England and Wales.

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- Offences involving firearms decreased by 9% (to 4,851 offences) compared with YE September 2024 (5,356 offences); this was the lowest figure since current police recording practices began in YE March 2003.
- The number of robbery offences (82,678 offences) remained similar to YE September 2024 (82,354 offences).
- Shoplifting offences increased by 5% (to 519,381 offences) compared with the previous year (492,660 offences).

Since the mid-1990s, the CSEW has shown long-term decreases in the number of incidents of theft, criminal damage and violence with or without injury. Fraud and computer misuse estimates are only available from year ending (YE) March 2017 onwards. While the number of fraud incidents has increased with some fluctuations over this time period, there has been a general decline in computer misuse incidents.

The headline CSEW crime measure captures incidents of theft, robbery, criminal damage, fraud, computer misuse, and violence with or without injury. There were an estimated 9.3 million incidents of CSEW headline crime in the YE September 2025 survey, showing no statistically significant change, compared with the YE September 2024 survey (9.5 million incidents). Providing context from a longer time period, CSEW headline crime remains 17% lower than in the YE March 2017 survey (11.2 million incidents), when fraud and computer misuse were first included.

In YE September 2025, the police recorded 6.7 million crimes, similar to the previous year (6.7 million crimes) and up from 4.2 million in YE March 2015. Increases since YE March 2015 are largely because of changes in police activity and recording practices. While some of the rise may reflect genuine changes in trends in crimes reported to and recorded by police, these figures are largely influenced by improvements in recording standards. As a result, police recorded crime is not generally considered a reliable indicator of overall crime trends.

Further information on crime in England and Wales can be found on <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingseptember2025>

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7.4.3 West Midlands Police crime and offence statistics.

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%). Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

During 2024 the recorded crime has decreased by 6%. There was an increase in Shoplifting (+30%), Anti-Social Behaviour (+16%), Other Crime (+12%), Drugs (+2%). Decreases were recorded in Theft from a Person (-26%), Public Order (-23%), Burglary (-16%), Robbery (-16%), Vehicle (-11%), Bike Theft (-11%), Violence and Sexual (-10%), Other Theft (-10%), Criminal Damage/Arson (-7%) and Weapons (-6%).

During 2025 the recorded crime has decreased by -6%. There was an increase in Anti-Social Behaviour (+20%), Drugs (+19%), Shoplifting (+5%), Weapons (4%). Decreases were recorded in Burglary (-16%), Other Theft (-15%), Vehicle (-14%), Robbery(-12%), Public Order (-10%), Bike Theft (-8%), Theft from a Person (-8%), Other Crime (-6%), Criminal Damage/Arson (-4%) and Violence and Sexual (-2%).

7.4.4 Analysis of Recorded Crime Levels – Bus Stations and No 11 Bus Route

The following is an analysis of crimes and offences committed during 2021 to 2024 compared with 2025.

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Station	2021	2022	2023	2024	2025
Bearwood	0	2	3	1	2
Bilston	14	24	36	8	7
Coventry	77	131	86	78	78
Cradley Heath	1	2	5	1	4
Halesowen	41	25	36	12	17
Stourbridge	28	49	27	35	22
Walsall	89	119	87	92	76
Wednesbury	21	28	24	32	24
West Bromwich	92	116	97	60	73
Wolverhampton	127	203	104	85	73
Grand Total	427	931	612	404	376

During 2024 there were 404 offences recorded for the afore-mentioned Bus Stations, and this has decreased to 376 in 2025. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'A'.

INTERCHANGE	2021	2022	2023	2024	2025
Acocks Green	160	204	211	162	156
Acocks Green Station	43	59	61	45	49
Bearwood Bus Station	44	93	100	77	78
Bordesley Green E / Station Road	68	73	190	247	284
Bristol Road / Harborne Road	184	257	199	202	223
Bromford Lane / Colehill Road	292	298	413	402	446
Bromford Lane / Tyburn Road	75	71	70	68	51
Brookvale Rd / Ridgeway	18	28	14	18	29
Church Road / Stoney Lane	181	200	205	260	235
Cole Bank Road / Stratford Road	14	19	26	26	18
Dudley Road	45	71	52	64	69
Erdington	334	425	423	388	423
Lordswood Road, High Street Harborne	30	51	41	38	55
Olton Boulevard East	130	168	172	196	190
Perry Barr	200	198	283	243	324
Rookery Road	106	112	131	110	101
Sandon Road / Three Shires Oak Road	83	93	83	96	78
Slade Road / Streetly Road	66	77	89	82	79
Stechford Lane / Burney Lane	61	55	52	64	57
Stechford Station	80	97	103	119	118
Swan Island	242	281	247	252	293
Watford Road / Pershore Road	164	179	234	195	187

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Wellington Road / Hamstead Road	75	87	98	94	58
Winson Green Road	28	35	53	33	53
Witton Station	30	55	43	43	31
Grand Total	2753	3286	3593	3524	3685

During 2024 there were 3524 offences recorded for the afore-mentioned Interchanges on the No 11 Bus route, this has increased slightly to 3685 offences in 2025. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

Without a more detailed analysis it is difficult to establish if the CCTV has had positive effect and it will be necessary to monitor and evaluate the system over the next 12 months.

7.5 Support Indicators

7.5.1 Incident Reports

The success of a CCTV scheme relies, to a considerable extent, on the pro-active use of the system by the operators. This sophisticated technology is primarily a passive device and without human interaction it relies on an incident occurring within its field of view, this is the case even when on automatically programmed patrols. It is necessary therefore to ascertain if the system is being used to its full potential by those operating the cameras and one method of establishing this is to analyse the Incident Reports.

Details of incidents dealt with by operators are passed to the relevant authority. Incidents are not always responded to immediately by the Police, but are monitored and recorded by operators on their behalf.

7.5.2 West Midlands Combined Authority CCTV system

During 2024, there were 2644 incidents recorded for both the Bus station and No 11 route. In 2025, this decreased to 2333 incidents. There are 323 cameras installed on the bus stations and the No 11 bus route. A list of incident trends for both the Bus stations and the No 11 route can be found in Appendix 'C'.

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

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In 2025 there were a total of 4722 usages of the cameras and this is an average of 15 usages for each of the 316 cameras. An analysis of the number of uses for each camera can be found in Appendix 'D'. Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. However, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. It is therefore suggested that in future a more customer based analysis be adopted to establish the perceptions of those using the facility, as opposed to relying on crime and incident analysis.

7.5.3 Viewing and Seizure of evidence

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes.

The following table records the numbers of footage released the Police and other investigating bodies. Generally, it would appear to indicate that the police and others are finding the CCTV systems useful and this is a positive support indicator.

Police releases:

Receiver:	Axon / DEMS	Disc	Evidence Locker	Stills	USB	Grand Total
Police	1179	90	22	215	55	1561
Grand Total	269	12	0	143	19	443

Third party footage releases:

Receiver:	Axon / DEMS	Disc	Evidence Locker	Stills	USB	Grand Total
Insurance	0	1	0	0	0	1
Solicitors	0	2	0	0	0	2
Metro Car Park	23	0	0	1	1	25
TfWM	0	0	8	1	0	9
WMCA	0	2	19	2	0	23
TSOs	0	0	0	1	0	1
BBC News	0	0	0	0	4	4
Grand Total	23	5	27	5	5	65

7.5.4 Complaints

A member of the public wishing to make a complaint about the system may do so through West Midlands Combined Authority's complaint procedure. A copy of the complaint procedure is available by writing to:

Customer Services
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

A complaints procedure has been documented. A record of the number of complaints or enquiries received is maintained together with an outline of the action taken. During the period of evaluation there have been no recorded complaints concerning the schemes in question.

7.5.5 Compliments

During the period of evaluation there have been nine compliments received from the Police and clients concerning the schemes in question. Trends identified: knowledge, support and helpfulness of the team.

7.5.6 Privacy Impact Assessments

Privacy Impact Assessments have been undertaken for any new cameras that have been installed or whereby the specification has been upgraded.

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8.0 CONCLUSION AND RECOMMENDATIONS

8.1 Introduction

This camera evaluation focuses on the 323 public space Closed Circuit Television surveillance cameras installed on the bus stations and the No 11 Bus route which are owned by West Midlands Combined Authority and monitored and recorded by the West Midlands Combined Authority Control Room facility.

8.2 Recorded Crime

During 2024 there were 595 offences recorded for the afore-mentioned Bus Stations, and this has increased to 2,152 in 2025. A list of offences for each Bus station is shown in Appendix 'A'.

During 2024 there were 3568 offences recorded for the Bus Interchanges on the No 11 Bus Route, this has increased to 4046 offences in 2025. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

8.3 Recorded Incidents Trends

During 2025 there were 2333 incidents recorded for both the Bus station and No 11 route. A list of incidents for both the Bus stations and the No 11 route can be found in Appendix 'C'.

8.4 Camera Use and Incidents logged by Operators

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents.

In 2025 there were a total of 4722 usages of the cameras and this is an average of 15 usages for each of the 316 cameras. Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. As previously mentioned, the 2025 analysis indicates that there was an average of 8 uses for the 323 cameras, however, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. An analysis of the number of uses for each camera and those at 'risk' can be found in Appendix 'D'.

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8.5 Police Reviews of footage

Another important indicator is the number of reviews conducted by the police. The number of requests is the total for both the Bus and Rail systems.

During 2021, 224 reviews were conducted by the police and this was a decrease of 91 over the previous period. 89 DVD/USBs and 135 stills were issued to the Police and 8 DVD/USBs and 2 stills to third parties.

During 2022, there were 258 reviews conducted by the police and this was an increase of 34 over the previous period. 252 DVD/USBs and 181 stills were issued to the Police. There were no releases to third parties.

During 2023 there were 662 reviews conducted by the police and this was an increase of 404 over the previous period. 252 DVDs/USBs and 161 Stills were issued to the Police compared with 252 DVD/USBs and 181 stills in 2022. 102 third party requests were received resulting in 59 DVDs/USBs and 4 Stills being released.

During 2024 it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator. 1583 evidential data was released to the Police and a further 77 to other regulatory bodies. Similarly, other third party requests have resulted in 97 evidential data being released in 2024.

In 2025 it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator. 1561 evidential data was released to the Police. Similarly, other third party requests have resulted in 65 evidential data being released.

8.6 Future Evaluations

The Information Commissioner's CCTV Code of Practice makes the following requirement:

"If you are already using a surveillance system, you should regularly evaluate whether it is necessary and proportionate to continue to use it"

"You should review regularly whether the use of CCTV continues to be justified. It is necessary to renew your notification with the ICO annually, so this would be an appropriate time to consider the ongoing use of such systems."

...there should be a periodic review, at least annually of the system's effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified."

Information Commissioners Code of Practice 2014

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
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The purposes and scope of the systems are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences, it is a component part of the preventative package. To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there is no current research available which would indicate the public or employees' perceptions and this is an area which could provide valuable information in future evaluations.

It is a recommendation that the CCTV systems subject of this report continue to be evaluated on an annual basis. This will ensure future compliance with the British Standard, which is assessed each year, it will also provide compliance with legislation and ensure continuous measurement of fluctuations and monitoring for any emergence of life cycles, which could cause a decline in the initiative. CCTV evaluations are also required for compliance to the Surveillance Camera Code of Practice 2021.

**APPENDIX 'A' – BUS STATIONS
RECORDED OFFENCES 2021 TO 2025**

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January to 31st December 2025**

APPENDIX 'A'

Bus Station Offences

Station	Offence	2021	2022	2023	2024	2025
Bearwood	Alcohol	0	0	0	0	1
	Attempted Robbery	0	0	0	0	1
	Criminal damage	0	0	0	0	0
	Drugs	0	0	0	0	2
	Observed by operator	0	0	0	0	1
	Possession of weapons	0	0	0	0	0
	Public Order	0	0	1	1	1
	Robbery	0	0	0	0	0
	Road Traffic Collision	0	0	0	0	1
	Sexual assault	0	0	0	0	1
	Theft	0	0	1	1	0
	Vehicle	0	0	1	0	0
	Violence	0	2	0	0	0
Bearwood Total		0	2	3	2	8
Bilston	Accidental damage	0	0	0	0	3
	Alcohol	0	0	0	0	1
	Arson	0	0	0	0	2
	ASB	0	0	0	0	17
	Assault	0	0	0	0	2
	Burglary	0	0	1	0	0
	Bus Station Request	0	0	0	0	1
	Criminal Damage	2	4	12	2	2
	Domestic	0	0	0	0	1
	Drugs	1	0	0	0	6
	Fire/smoke	0	0	0	0	2
	H&S Investigation	0	0	0	0	1
	Indecent exposure	0	0	0	0	1
	Medical	0	0	0	0	4
	Observed by Operator	0	0	0	0	8
	Possession of weapon	1	0	0	0	3
	Police request	0	0	0	0	1
	Public Order	3	3	8	2	1
	Road Traffic Collision	0	0	0	0	2
	Robbery	0	1	1	3	1
	Sexual assault	0	0	0	0	2

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	Slips, trips and falls	0	0	0	0	2
	Smoking/vaping	0	0	0	0	2
	Suspicious activity	0	0	0	0	2
	Swift TVM Alert	0	0	0	0	4
	Theft	3	6	3	1	0
	Threatening behaviour	0	0	0	0	4
	Vehicle	0	0	2	0	0
	Verbal assault	0	0	0	0	1
	Violence	4	10	9	2	0
Bilston Total		14	24	36	10	76
Chelmsley Wood						
	Accidental damage	N/A	N/A	0	0	0
	Alcohol	N/A	N/A	1	0	1
	Animal incident	N/A	N/A	1	0	1
	Arson	N/A	N/A	1	1	0
	ASB	N/A	N/A	93	44	31
	Assault	N/A	N/A	5	1	3
	Attempted Robbery	N/A	N/A	2	0	1
	Burglary	N/A	N/A	0	0	0
	Bus Station Request	N/A	N/A	0	0	0
	Criminal damage	N/A	N/A	15	6	6
	Dangerous driving	N/A	N/A	17	14	3
	Domestic	N/A	N/A	0	0	0
	Drugs	N/A	N/A	10	2	6
	Fare evasion	N/A	N/A	2	0	2
	Fire/smoke	N/A	N/A	2	1	1
	Firearms	N/A	N/A	2	0	2
	H&S Investigation	N/A	N/A	0	0	0
	Hoax call	N/A	N/A	1	0	1
	Illegal parking	N/A	N/A	2	1	1
	Indecent exposure	N/A	N/A	1	1	0
	Medical	N/A	N/A	7	1	6
	Missing person	N/A	N/A	2	0	2
	Observed by Operator	N/A	N/A	20	8	7
	Offensive weapon	N/A	N/A	12	5	4
	Police request	N/A	N/A	7	4	2
	Property damage	N/A	N/A	1	1	0
	Public Order	N/A	N/A	13	3	9
	Road Traffic Collision	N/A	N/A	4	3	1

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	Robbery	N/A	N/A	11	7	3
	Rough sleeper	N/A	N/A	3	0	1
	Serious incident	N/A	N/A	3	0	2
	Sexual assault	N/A	N/A	0	0	0
	Shop theft	N/A	N/A	1	0	1
	Slips, trips and falls	N/A	N/A	3	1	0
	Smoking/vaping	N/A	N/A	0	0	0
	Suspicious activity	N/A	N/A	4	1	3
	Swift TVM Alert	N/A	N/A	0	0	0
	Theft	N/A	N/A	1	1	0
	Theft – motorcycle	N/A	N/A	1	1	0
	Theft – vehicle	N/A	N/A	1	1	0
	Threatening behaviour	N/A	N/A	0	0	0
	Vehicle	N/A	N/A	2	2	0
	Verbal assault	N/A	N/A	0	0	0
	Violence	N/A	N/A	4	0	0
	Vulnerable person	N/A	N/A	0	1	3
Chelmsley Wood Total		N/A	N/A	255	111	103
Coventry	Accidental damage	0	0	0	0	3
	Alcohol	0	0	0	0	17
	ASB	0	0	0	0	63
	Assault	0	0	0	0	11
	Attempted theft	0	0	0	0	4
	Begging	0	0	0	0	2
	Burglary	0	0	0	0	0
	Bus Station Radio Call	0	0	0	0	2
	Bus Station Request	0	0	0	0	8
	Criminal Damage	3	3	2	4	12
	Drugs	1	4	7	5	30
	Fire Alarm Activation	0	0	0	0	23
	Fly tipping	0	0	0	0	1
	Harassment/stalking	0	0	0	0	4
	Indecent exposure	0	0	0	0	6
	Lost & Found Property	0	0	0	0	4
	Medical	0	0	0	0	12
	Missing person	0	0	0	0	2
	Observed by Operator	0	0	0	0	5
	Possession of weapons	5	6	3	1	2
	Person of Interest	0	0	0	0	3

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	Police Request	0	0	0	0	5
	Public Order	8	20	11	11	7
	Road Traffic Collision	0	0	0	0	1
	Robbery	4	8	11	7	0
	Rough sleeper	0	0	0	0	35
	Sexual assault	4	0	2	7	1
	Slips, Trips and Falls	0	0	0	0	6
	Smoking/vaping	0	0	0	0	5
	Suspicious activity	0	0	0	0	9
	Swift TVM Activity	0	0	0	0	3
	Theft	20	40	24	24	8
	Threatening behaviour	0	0	0	0	2
	Vehicle	2	3	1	1	0
	Verbal assault	0	0	0	0	12
	Violence	30	44	25	27	0
	Vulnerable person	0	0	0	0	3
	Wanted person	0	0	0	0	1
Coventry Total		77	128	86	87	319
Cradley Heath						
	ASB	0	0	0	0	4
	Assault	0	0	0	0	1
	Begging	0	0	0	0	1
	Bus Station Request	0	0	0	0	4
	Car Park incident	0	0	0	0	1
	Criminal Damage	0	2	1	0	2
	Drugs	0	0	0	0	34
	H&S incident	0	0	0	0	1
	H&S investigation	0	0	0	0	1
	Observed by operator	0	0	0	0	2
	Offensive weapon	0	0	0	0	1
	Police request	0	0	0	0	2
	Public Order	0	0	0	0	0
	Road Traffic Collision	0	0	0	0	1
	Robbery	1	0	1	0	0
	Rough sleeper	0	0	0	0	19
	Smoking/vaping	0	0	0	0	2
	Suspicious activity	0	0	0	0	9
	Theft – Vehicle	0	0	0	0	2
	Threatening behaviour	0	0	0	0	1

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	Verbal assault	0	0	0	0	1
	Violence	0	0	3	1	0
	Wanted person	0	0	0	0	1
Cradley Heath Total		1	2	5	1	90
<hr/>						
Halesowen	Accidental damage	0	0	0	0	1
	Alcohol	0	0	0	0	7
	ASB	0	0	0	0	46
	Assault	0	0	0	0	3
	Begging	0	0	0	0	9
	Bus Station Radio Call	0	0	0	0	2
	Bus Station Request	0	0	0	0	2
	Criminal damage	7	6	5	5	12
	Dangerous driving	0	0	0	0	3
	Drugs	2	0	1	0	7
	Fire Alarm Activation	0	0	0	0	1
	H&S Incident	0	0	0	0	1
	H&S Investigation	0	0	0	0	1
	Indecent exposure	0	0	0	0	2
	Medical	0	0	0	0	7
	Missing person	0	0	0	0	1
	Observed by Operator	0	0	0	0	3
	Offensive weapons	1	3	1	0	1
	Person of interest	0	0	0	0	1
	Police Request	0	0	0	0	1
	Public Disorder	9	4	5	2	1
	Road Traffic Collision	0	0	0	0	3
	Robbery	0	2	6	1	1
	Rough sleeper	0	0	0	0	4
	Sexual assault	0	1	4	0	2
	Slips, trips and falls	0	0	0	0	4
	Smoking/vaping	0	0	0	0	6
	Suspicious activity	0	0	0	0	2
	Swift Check	0	0	0	0	1
	Theft	3	2	3	0	1
	Verbal assault	0	0	0	0	6
	Violence	19	7	11	6	0

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	Vulnerable person	0	0	0	0	1
Halesowen Total		41	25	36	14	150
Stourbridge	Alcohol	0	0	0	0	15
	Arson	0	0	0	0	2
	ASB	0	0	0	0	74
	Assault	0	0	0	0	6
	Attempted suicide	0	0	0	0	1
	Attempted theft	0	0	0	0	1
	Begging	0	0	0	0	8
	Burglary	0	0	0	1	0
	Bus Station Radio Call	0	0	0	0	6
	Bus Station Request	0	0	0	0	7
	Criminal damage	4	8	8	10	10
	Drugs	0	0	2	2	6
	Fare evasion	0	0	0	0	2
	Fire/smoke	0	0	0	0	1
	Firearm	0	0	0	0	1
	Graffiti	0	0	0	0	4
	H&S incident	0	0	0	0	1
	H&S investigation	0	0	0	0	1
	Harassment / stalking	0	0	0	0	3
	Hoax call	0	0	0	0	1
	Indecent exposure	0	0	0	0	10
	Lift incident	0	0	0	0	1
	Lost & found property	0	0	0	0	3
	Medical	0	0	0	0	8
	Missing person	0	0	0	0	1
	Observed by operator	0	0	0	0	12
	Person of interest	0	0	0	0	1
	Police request	0	0	0	0	5
	Possession of weapons	1	0	2	1	0
	Public Order	7	9	4	9	2
	Road Traffic Collision	0	0	0	0	3
	Robbery	1	1	4	2	2
	Rough sleeper	0	0	0	0	27
	Sexual	0	1	1	1	3

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	Shop theft	0	0	0	0	1
	Slips, trips and falls	0	0	0	0	9
	Smoking/vaping	0	0	0	0	9
	Suspicious activity	0	0	0	0	4
	Swift TVM activity	0	0	0	0	4
	Theft	1	0	1	2	4
	Vehicle	1	3	1	0	0
	Verbal assault	0	0	0	0	12
	Violence	12	27	4	10	0
	Vulnerable person	0	0	0	0	3
Stourbridge Total		27	49	27	38	279
Walsall	Alcohol	0	0	0	0	8
	ASB	0	0	0	0	40
	Assault	0	0	0	0	21
	Attempted theft	0	0	0	0	1
	Begging	0	0	0	0	4
	Bus Station Radio Call	0	0	0	0	1
	Bus Station Request	0	0	0	0	6
	Criminal damage	1	5	7	8	3
	Dangerous driving	0	0	0	0	3
	Drugs	5	13	3	6	12
	Fare evasion	0	0	0	0	5
	Graffiti	0	0	0	0	1
	H&S Investigation	0	0	0	0	1
	Hoax call	0	0	0	0	1
	Indecent exposure	0	0	0	0	3
	Medical	0	0	0	0	11
	Missing person	0	0	0	0	1
	Observed by operator	0	0	0	0	21
	Offensive weapons	5	4	4	6	2
	Person of interest	0	0	0	0	2
	Police request	0	0	0	0	2
	Public order	21	16	12	14	17
	Road traffic collision	0	0	0	0	6
	Robbery	7	6	6	13	1
	Rough sleeper	0	0	0	0	25
	Sexual assault	3	2	11	2	2
	Slips, trips and falls	0	0	0	0	6

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	Smoking/vaping	0	0	0	0	4
	Suspicious activity	0	0	0	0	6
	Theft	8	9	16	9	0
	Theft – cycle	0	0	0	0	3
	Threatening behaviour	0	0	0	0	3
	Trespass	0	0	0	0	1
	Vehicle	1	1	0	2	0
	Verbal assault	0	0	0	0	5
	Violence	34	50	28	50	0
	Vulnerable person	0	0	0	0	3
	Wanted person	0	0	0	0	3
Walsall Total		85	114	87	110	234
Wednesbury	Accidental damage	0	0	0	0	2
	Alcohol	0	0	0	0	4
	Arson	0	0	0	0	3
	ASB	0	0	0	0	62
	Assault	0	0	0	0	3
	Attempted suicide	0	0	0	0	2
	Attempted theft	0	0	0	0	1
	Burglary	0	0	0	1	0
	Bus Station Radio Call	0	0	0	0	3
	Bus Station Request	0	0	0	0	7
	Criminal damage	3	2	5	12	7
	Drugs	0	0	0	1	6
	Fare evasion	0	0	0	0	2
	Graffiti	0	0	0	0	2
	H&S Investigation	0	0	0	0	1
	Medical	0	0	0	0	5
	Observed by operator	0	0	0	0	2
	Person of interest	0	0	0	0	1
	Police request	0	0	0	0	3
	Possession of weapons	0	0	1	0	0
	Public Order	5	3	2	3	2
	Road Traffic Collision	0	0	0	0	6
	Robbery	2	3	6	10	3
	Rough sleeper	0	0	0	0	4
	Sexual offences	0	1	0	1	1
	Shop theft	0	0	0	0	1

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	Slips, trips and falls	0	0	0	0	2
	Smoking/vaping	0	0	0	0	5
	Suspicious activity	0	0	0	0	2
	Swift TVM Alert	0	0	0	0	11
	Theft	0	6	2	4	2
	Theft – cycle	0	0	0	0	1
	Threatening behaviour	0	0	0	0	2
	Vehicle	0	1	0	1	0
	Verbal assault	0	0	0	0	1
	Violence	11	11	8	5	0
	Vulnerable person	0	0	0	0	5
	Wanted person	0	0	0	0	3
Wednesbury Total		21	27	24	38	167
West Bromwich	Alcohol	0	0	0	0	30
	Animal incident	0	0	0	0	1
	Arson	0	0	0	0	2
	ASB	0	0	0	0	32
	Assault	0	0	0	0	26
	Attempted robbery	0	0	0	0	3
	Begging	0	0	0	0	3
	Bus Station Radio Call	0	0	0	0	4
	Bus Station Request	0	0	0	0	14
	Burglary	0	0	0	1	0
	Criminal damage	4	4	4	1	2
	Dangerous driving	0	0	0	0	2
	Domestic	0	0	0	0	2
	Drugs	1	4	7	5	14
	Fare evasion	0	0	0	0	1
	Fly tipping	0	0	0	0	1
	Graffiti	0	0	0	0	2
	H&S Incident	0	0	0	0	1
	Harassment / Stalking	0	0	0	0	1
	Indecent exposure	0	0	0	0	4
	Lost & Found Property	0	0	0	0	3
	Medical	0	0	0	0	30
	Missing person	0	0	0	0	2
	Observed by operator	0	0	0	0	14
	Offensive weapons	1	6	5	6	7

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	Police request	0	0	0	0	3
	Public Order	22	16	12	13	13
	Road Traffic Collision	0	0	0	0	9
	Robbery	4	3	3	5	5
	Rough sleeper	0	0	0	0	48
	Serious incident	0	0	0	0	1
	Sexual assault	7	7	6	2	4
	Slips, trips and falls	0	0	0	0	5
	Smoking/vaping	0	0	0	0	11
	Suspicious activity	0	0	0	0	7
	Swift TVM Alert	0	0	0	0	4
	Theft	6	15	13	10	5
	Threatening behaviour	0	0	0	0	7
	Trespass	0	0	0	0	1
	Verbal assault	0	0	0	0	9
	Vehicle	1	1	1	1	0
	Violence	46	58	46	28	0
	Vulnerable person	0	0	0	0	6
	Wanted person	0	0	0	0	3
West Bromwich Total		92	114	97	92	342
Wolverhampton Bus Station						
	Alcohol	0	0	0	0	12
	ASB	0	0	0	0	68
	Assault	0	0	0	0	27
	Attempted Robbery	0	0	0	0	3
	Attempted Theft	0	0	0	0	4
	Begging	0	0	0	0	7
	Burglary	0	0	0	0	1
	Bus Station Radio Call	0	0	0	0	6
	Bus Station Request	0	0	0	0	7
	Criminal damage	6	19	4	4	3
	Dangerous driving	0	0	0	0	1
	Domestic	0	0	0	0	1
	Drugs	1	17	3	14	25
	Fare evasion	0	0	0	0	5
	Fire alarm activation	0	0	0	0	5
	Graffiti	0	0	0	0	1
	H&S Incident	0	0	0	0	1
	H&S Investigation	0	0	0	0	2

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	Harassment/stalking	0	0	0	0	2
	Indecent exposure	0	0	0	0	7
	Lost & Found Property	0	0	0	0	10
	Medical	0	0	0	0	20
	Missing person	0	0	0	0	4
	Observed by operator	0	0	0	0	21
	Other	1	0	0	0	0
	Offensive weapons	3	11	4	5	6
	Person of interest	0	0	0	0	4
	Police request	0	0	0	0	6
	Public Order	37	27	20	14	14
	Road Traffic Collision	0	0	0	0	5
	Robbery	7	20	8	4	5
	Rough sleeper	0	0	0	0	15
	Sexual assault	3	10	4	0	1
	Slips, trips and falls	0	0	0	0	11
	Smoking/vaping	0	0	0	0	13
	Suspicious activity	0	0	0	0	9
	Swift Check	0	0	0	0	1
	Swift TVM Alert	0	0	0	0	2
	Theft	10	21	22	13	9
	Theft – cycle	0	0	0	0	7
	Threatening behaviour	0	0	0	0	11
	Vehicle	0	0	1	1	0
	Verbal assault	0	0	0	0	8
	Violence	59	73	38	37	0
	Vulnerable person	0	0	0	0	12
	Wanted person	0	0	0	0	2
	Wolverhampton Bus Station Total	127	198	104	92	384
	GRAND TOTAL	585	683	760	595	2152

**APPENDIX 'B' – No 11 BUS ROUTE
RECORDED OFFENCES 2021 TO 2025**

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January to 31st December 2025**

APPENDIX 'B'

Recorded Offences – No 11 Bus Route

CAMERA	OFFENCE	2021	2022	2023	2024	2025
Acocks Green	Arson/Criminal Damage	11	12	13	9	13
	Burglary	3	5	11	7	4
	Drugs	4	4	5	2	5
	Miscellaneous Crimes Against Society	4	5	6	4	2
	Non-crime	7	19	0	0	17
	Possession of Weapons	4	4	0	3	4
	Public Order	24	34	27	26	17
	Robbery	6	5	8	3	6
	Sexual	2	4	3	5	3
	Theft	44	64	75	56	33
	Vehicle	4	5	7	5	3
	Violence	57	58	56	45	66
Acocks Green Total		170	219	211	165	173
Acocks Green Station	Arson/Criminal Damage	1	6	8	1	6
	Burglary	3	3	5	1	3
	Drugs	2	4	1	1	1
	Miscellaneous Crimes Against Society	0	1	1	2	0
	Non-crime	9	18	0	0	12
	Possession of Weapons	1	0	0	4	3
	Public Order	7	8	8	4	1
	Robbery	0	5	5	1	0
	Sexual	1	2	1	3	2
	Theft	2	2	2	5	10
	Vehicle	1	3	3	2	0
	Violence	25	29	27	21	23
Acocks Green Station Total		52	81	61	45	61
Bearwood Bus Station	Arson/Criminal Damage	3	4	5	10	5
	Burglary	4	2	10	2	5
	Drugs	0	0	2	2	5
	Miscellaneous Crimes Against Society	0	2	0	1	0
	Non-crime	2	3	0	0	6
	Possession of Weapons	1	4	4	4	3
	Public Order	5	4	11	11	6

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
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	Robbery	0	3	7	5	3
	Sexual	2	3	3	7	7
	Theft	3	6	13	3	6
	Vehicle	1	2	6	2	2
	Violence	25	64	39	27	36
Bearwood Bus Station Total		46	97	100	74	84
Bordesley Green E / Station Road	Arson/Criminal Damage	3	7	19	31	35
	Burglary	1	3	1	3	4
	Drugs	4	6	45	52	50
	Miscellaneous Crimes Against Society	1	0	3	4	2
	Non-crime	15	13	0	0	28
	Possession of Weapons	1	4	5	12	7
	Public Order	8	9	32	44	61
	Robbery	2	1	1	0	1
	Sexual	5	3	4	10	17
	Theft	5	6	3	7	5
	Vehicle	2	0	3	4	2
	Violence	36	33	74	80	100
Bordesley Green E / Station Road Total		83	85	190	247	312
Bristol Road / Harborne Road	Arson/Criminal Damage	14	8	8	14	12
	Burglary	9	8	14	9	9
	Drugs	2	2	3	5	10
	Miscellaneous Crimes Against Society	4	2	2	1	5
	Non-crime	11	7	0	0	13
	Possession of Weapons	5	3	8	9	6
	Public Order	23	20	27	19	17
	Robbery	14	10	20	4	11
	Sexual	4	3	8	4	7
	Theft	45	102	57	70	77
	Vehicle	21	19	6	14	9
	Violence	46	70	46	57	60
Bristol Road / Harborne Road Total		198	254	199	206	236
Bromford Lane / Coleshill Road	Arson/Criminal Damage	7	5	16	20	20
	Burglary	3	7	12	8	11

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	Drugs	2	14	11	7	9
	Miscellaneous Crimes Against Society	8	2	4	5	2
	Non-crime	15	12	0	0	18
	Possession of Weapons	7	9	8	15	4
	Public Order	57	35	38	29	24
	Robbery	11	5	13	28	24
	Sexual	9	3	5	1	5
	Theft	87	120	192	194	239
	Vehicle	11	15	12	14	14
	Violence	94	83	102	90	94
Bromford Lane / Coleshill Road Total		311	310	413	411	464
Bromford Lane / Tyburn Road	Arson/Criminal Damage	7	7	7	5	5
	Burglary	2	8	4	11	4
	Drugs	4	5	3	1	1
	Miscellaneous Crimes Against Society	1	0	1	0	2
	Non-crime	7	8	0	0	5
	Possession of Weapons	1	3	6	2	5
	Public Order	10	9	1	3	5
	Robbery	2	2	4	1	2
	Sexual	4	2	2	0	0
	Theft	5	5	7	13	5
	Vehicle	6	11	7	5	4
	Violence	33	19	28	26	18
Bromford Lane / Tyburn Road Total		82	79	70	67	56
Brookvale Rd / Ridgeway	Arson/Criminal Damage	2	1	1	3	1
	Burglary	1	2	4	1	2
	Drugs	0	1	0	1	1
	Miscellaneous Crimes Against Society	1	1	0	0	0
	Non-crime	1	1	0	0	2
	Possession of Weapons	2	0	0	1	0
	Public Order	1	2	1	0	1
	Robbery	0	1	1	1	1
	Sexual	0	1	0	0	3
	Theft	2	4	1	2	0
	Vehicle	0	5	3	3	5
	Violence	9	10	3	6	15
Brookvale Rd / Ridgeway Total		19	30	14	18	31

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Church Road / Stoney Lane	Arson/Criminal Damage	15	25	12	17	12
	Burglary	6	8	6	1	9
	Drugs	2	6	4	10	9
	Miscellaneous Crimes Against Society	4	2	3	4	2
	Non-crime	16	17	0	0	12
	Possession of Weapons	6	3	1	8	13
	Public Order	25	23	26	19	18
	Robbery	6	10	12	6	13
	Sexual	4	3	2	6	2
	Theft	41	34	56	122	73
	Vehicle	7	12	5	8	6
	Violence	66	44	78	62	78
Church Road / Stoney Lane Total		198	187	205	263	247
Cole Bank Road / Stratford Road	Arson/Criminal Damage	1	1	2	1	2
	Burglary	0	4	2	1	2
	Drugs	1	0	0	2	2
	Miscellaneous Crimes Against Society	0	0	2	1	0
	Non-crime	7	3	0	0	5
	Possession of Weapons	0	0	1	0	0
	Public Order	1	2	4	2	1
	Robbery	0	0	0	1	2
	Sexual	0	1	0	1	2
	Theft	3	2	4	4	1
	Vehicle	0	2	6	2	2
	Violence	8	7	5	10	4
Cole Bank Road / Stratford Road Total		21	22	26	25	23
Dudley Road	Arson/Criminal Damage	1	5	4	3	4
	Burglary	0	9	3	2	5
	Drugs	1	3	1	0	0
	Miscellaneous Crimes Against Society	0	0	1	1	0
	Non-crime	7	8	0	0	10
	Possession of Weapons	1	2	2	0	3
	Public Order	6	11	4	12	2
	Robbery	2	5	4	1	7
	Sexual	0	0	0	1	1
	Theft	2	5	2	10	5

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	Vehicle	7	7	4	3	2
	Violence	25	22	27	29	40
Dudley Road Total		52	77	52	62	79
Erdington						
	Arson/Criminal Damage	15	30	26	22	25
	Burglary	14	11	13	15	12
	Drugs	7	12	6	22	31
	Miscellaneous Crimes Against Society	9	4	5	2	6
	Non-crime	20	26	0	0	42
	Possession of Weapons	5	13	6	11	14
	Public Order	39	67	32	18	28
	Robbery	24	28	36	28	16
	Sexual	16	8	8	7	6
	Theft	53	67	139	126	135
	Vehicle	3	10	8	10	13
	Violence	157	178	144	137	137
Erdington Total		362	454	423	398	465
Lordswood Road, High Street Harborne						
	Arson/Criminal Damage	1	2	5	4	6
	Burglary	7	1	6	5	0
	Drugs	1	2	0	0	0
	Miscellaneous Crimes Against Society	2	0	0	0	2
	Non-crime	2	4	0	0	5
	Possession of Weapons	1	0	0	0	1
	Public Order	3	10	2	3	8
	Robbery	2	0	1	2	1
	Sexual	2	2	1	0	2
	Theft	5	5	7	7	10
	Vehicle	4	11	4	4	0
	Violence	4	13	15	11	25
Lordswood Road, High Street Harborne Total		34	55	41	36	60
Olton Boulevard East						
	Arson/Criminal Damage	9	5	11	11	16
	Burglary	4	4	5	6	1
	Drugs	5	5	5	4	4
	Miscellaneous Crimes Against Society	6	2	4	2	1
	Non-crime	9	11	0	0	16
	Possession of Weapons	3	6	3	3	4

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	Public Order	13	15	13	9	8
	Robbery	2	7	3	5	9
	Sexual	1	0	3	3	7
	Theft	43	46	53	99	78
	Vehicle	7	13	12	6	5
	Violence	40	60	60	53	57
Olton Boulevard East Total		142	174	172	201	206
Perry Barr	Arson/Criminal Damage	10	6	25	21	27
	Burglary	9	5	10	9	3
	Drugs	7	5	8	15	29
	Miscellaneous Crimes Against Society	1	1	4	3	9
	Non-crime	18	8	0	0	32
	Possession of Weapons	10	14	10	10	11
	Public Order	25	31	40	26	32
	Robbery	10	6	14	23	24
	Sexual	7	6	5	6	8
	Theft	52	42	56	41	46
	Vehicle	5	10	12	6	5
	Violence	64	72	99	84	130
Perry Barr Total		218	206	283	244	356
Rookery Road	Arson/Criminal Damage	5	12	6	4	5
	Burglary	2	4	9	7	7
	Drugs	3	5	2	5	6
	Miscellaneous Crimes Against Society	5	3	1	1	3
	Non-crime	8	2	0	0	5
	Possession of Weapons	7	6	3	5	5
	Public Order	17	13	10	4	1
	Robbery	8	7	11	9	7
	Sexual	3	3	6	2	3
	Theft	9	17	23	19	19
	Vehicle	2	4	9	10	9
	Violence	49	38	51	46	36
Rookery Road Total		118	114	131	112	106
Sandon Road / Three Shires Oak Road	Arson/Criminal Damage	2	3	2	10	4
	Burglary	4	5	5	5	7
	Drugs	1	1	1	3	1

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	Miscellaneous Crimes Against Society	2	1	0	1	2
	Non-crime	8	16	0	0	6
	Possession of Weapons	4	3	2	3	1
	Public Order	6	13	9	10	8
	Robbery	4	1	6	4	5
	Sexual	0	1	1	3	2
	Theft	31	31	14	15	16
	Vehicle	3	7	5	3	5
	Violence	27	29	38	40	27
Sandon Road / Three Shires Oak Road Total		92	111	83	97	84
Slade Road / Streetly Road	Arson/Criminal Damage	9	4	4	6	8
	Burglary	1	1	3	3	2
	Drugs	0	4	5	8	5
	Miscellaneous Crimes Against Society	4	1	2	4	1
	Non-crime	12	7	0	0	7
	Possession of Weapons	3	6	2	5	5
	Public Order	8	12	6	7	12
	Robbery	4	6	7	3	7
	Sexual	0	1	5	2	2
	Theft	4	4	11	11	12
	Vehicle	3	6	6	4	1
	Violence	33	33	38	38	24
Slade Road / Streetly Road Total		81	85	89	91	86
Stechford Lane / Burney Lane	Arson/Criminal Damage	1	8	3	6	4
	Burglary	2	2	5	5	1
	Drugs	0	1	3	0	3
	Miscellaneous Crimes Against Society	5	1	1	3	2
	Non-crime	8	13	0	0	15
	Possession of Weapons	1	2	2	2	2
	Public Order	5	8	3	4	1
	Robbery	3	0	4	0	2
	Sexual	4	1	3	0	3
	Theft	0	3	7	3	5
	Vehicle	1	2	4	4	6
	Violence	41	27	17	34	28
Stechford Lane / Burney Lane Total		71	68	52	61	72

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Stechford Station	Arson/Criminal Damage	4	11	5	7	14
	Burglary	9	5	5	7	5
	Drugs	6	1	1	1	3
	Miscellaneous Crimes Against Society	2	1	1	2	2
	Non-crime	4	9	0	0	20
	Possession of Weapons	2	3	6	4	3
	Public Order	7	13	10	10	13
	Robbery	2	1	4	2	7
	Sexual	2	7	4	7	6
	Theft	6	19	15	7	14
	Vehicle	7	10	7	9	13
	Violence	33	34	45	60	38
Stechford Station Total		84	114	103	116	138
Swan Island	Arson/Criminal Damage	9	13	20	18	19
	Burglary	6	10	5	13	15
	Drugs	4	9	3	0	10
	Miscellaneous Crimes Against Society	3	2	3	3	6
	Non-crime	19	26	0	0	35
	Possession of Weapons	8	5	1	8	7
	Public Order	36	22	17	22	18
	Robbery	9	11	8	10	10
	Sexual	9	7	7	5	5
	Theft	77	80	93	91	120
	Vehicle	12	14	25	16	19
	Violence	71	101	65	69	64
Swan Island Total		263	300	247	255	328
Watford Road / Pershore Road	Arson/Criminal Damage	3	13	22	11	7
	Burglary	7	7	6	1	6
	Drugs	1	4	5	4	0
	Miscellaneous Crimes Against Society	4	0	1	5	4
	Non-crime	8	12	0	0	17
	Possession of Weapons	0	6	12	10	0
	Public Order	34	24	19	20	18
	Robbery	7	8	8	12	16
	Sexual	2	1	5	4	1
	Theft	59	56	87	74	85

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	Vehicle	7	5	4	3	5
	Violence	42	57	65	56	45
Watford Road / Pershore Road Total		174	193	234	200	204
Wellington Road / Hamstead Road	Arson/Criminal Damage	10	9	10	10	8
	Burglary	6	6	7	9	8
	Drugs	1	0	1	1	1
	Miscellaneous Crimes Against Society	2	4	2	1	3
	Non-crime	22	23	0	0	19
	Possession of Weapons	4	4	0	5	2
	Public Order	9	8	8	6	3
	Robbery	2	7	8	7	1
	Sexual	2	6	3	4	1
	Theft	6	3	5	5	2
	Vehicle	2	3	7	7	7
	Violence	33	38	47	44	22
Wellington Road / Hamstead Road Total		99	111	98	99	77
Winson Green Road	Arson/Criminal Damage	2	1	2	4	5
	Burglary	0	3	6	2	1
	Drugs	0	2	0	1	5
	Miscellaneous Crimes Against Society	4	0	1	1	0
	Non-crime	3	7	0	0	5
	Possession of Weapons	0	1	3	1	3
	Public Order	0	5	1	1	4
	Robbery	0	1	4	0	2
	Sexual	0	0	2	0	0
	Theft	2	4	5	6	4
	Vehicle	1	4	2	2	7
	Violence	20	14	27	15	22
Winson Green Road Total		32	42	53	33	58
Witton Station	Arson/Criminal Damage	1	2	5	3	3
	Burglary	1	2	2	0	1
	Drugs	1	1	1	2	0
	Miscellaneous Crimes Against Society	0	0	0	0	1
	Non-crime	3	2	0	0	9
	Possession of Weapons	2	5	0	2	1

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	Public Order	5	11	7	3	5
	Robbery	3	3	3	3	1
	Sexual	3	0	0	0	1
	Theft	1	2	3	2	3
	Vehicle	2	0	5	3	1
	Violence	11	26	17	24	14
Witton Station Total		33	54	43	42	40
GRAND TOTAL		3035	3522	3593	3568	4046

APPENDIX 'C'

BUS STATIONS

and

No 11 ROUTE

INCIDENTS 2025

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January to 31st December 2025**

Bus Station and No 11 Bus Route – 2025 Incident Trends

INCIDENT	NUMBER RECORDED 2024	NUMBER RECORDED 2025
Accidental damage	7	9
Alcohol	138	97
Animal	7	2
Arson	11	9
ASB	585	441
Assault	101	109
Attempted murder	2	5
Attempted robbery	11	9
Attempted suicide	2	4
Attempted theft	12	11
Begging	36	43
Burglary	0	3
Bus station radio call	54	24
Bus Station request	0	56
Camera interference	2	0
Car park incident	0	1
Criminal Damage	61	59
Dangerous driving	20	16
Disorder	69	69
Domestic violence	5	4
Drugs	198	192
Fare evasion	23	17
Fly tipping	3	2
Fire/Smoke	3	5
Fire Alarm Activation	8	29
Firearms	2	13
Graffiti	8	10
H&S Incident	0	5
H&S Investigation	7	9
Harassment / Stalking	9	10
Hoax call	0	3
Illegal parking	2	1
Indecent exposure	29	36
Lift incident	0	1
Lost & Found Property	23	20
Medical	136	105

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Missing persons	19	17
Murder	3	1
Observation	100	103
Offensive weapon	31	26
Person of Interest	1	12
Police Request	50	63
Property damage	3	0
Prostitution	1	0
Road traffic	41	59
Robbery	41	30
Rough Sleeper	279	178
Serious incident	1	5
Sexual	14	18
Shop Theft	8	4
Slip, trip or fall	39	45
Smoking/vaping	167	57
Suspicious activity	71	55
Swift check	0	2
Swift TVM Alert	0	33
Theft	33	29
Theft – cycle	26	18
Theft – motorcycle	1	0
Theft – vehicle	2	3
Threatening behaviour	44	36
Trespass	12	2
Urinating	1	0
Vehicle interference	3	0
Verbal Assault	46	55
Vulnerable person	28	38
Wanted person	5	14
TOTAL	2644	2333

APPENDIX 'D' – BUS STATIONS

USAGE OF CAMERAS

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January to 31st December 2025**

APPENDIX 'D'

BUS STATION CAMERA USE

Camera	2021	2022	2023	2024	2025
581 - Halesowen	2	2	17	4	8
582 - Halesowen	4	3	5	6	5
583 - Halesowen	2	6	6	4	7
584 - Halesowen	7	10	36	18	22
585 - Halesowen	2	1	6	3	4
586 - Halesowen	0	1	1	2	4
587 - Halesowen	2	6	7	3	3
588 - Halesowen	0	2	5	3	7
589 - Halesowen	16	31	64	27	14
590 - Halesowen	27	42	92	48	35
591 - Halesowen	9	7	12	3	12
592 - Halesowen	0	3	5	3	6
593 - Halesowen	0	4	6	4	6
594 - Halesowen	34	50	109	34	30
595 - Halesowen	28	29	58	31	31
596 - Halesowen	10	11	13	6	5
597 - Halesowen	2	8	23	9	3
598 - Halesowen	3	6	2	2	1
599 - Halesowen	3	1	5	4	1
600 - Halesowen	7	6	9	6	4
601 - Halesowen	16	16	40	26	34
602 - Halesowen	1	3	3	1	2
603 - Halesowen	1	4	2	0	6
604 - Halesowen	4	6	9	3	4
605 - Halesowen	5	8	5	4	8
606 - Halesowen	10	8	13	19	16
608 - Halesowen	4	3	7	9	9
611 - Walsall Bus	14	29	50	50	39
612 - Walsall Bus	8	20	53	37	34
613 - Walsall Bus	9	29	51	41	18
614 - Walsall Bus	24	50	74	87	67
615 - Walsall Bus	27	48	106	104	108
616 - Walsall Bus	33	48	71	105	67
617 - Walsall Bus	39	52	102	119	79
618 - Walsall Bus	9	10	1	3	1
619 - Walsall Bus	6	38	84	222	115

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620 - Walsall Bus	11	20	48	75	34
621 - Walsall Bus	0	3	7	9	5
622 - Walsall Bus	4	8	5	12	7
623 - Walsall Bus	6	5	7	10	3
624 - Walsall Bus	6	3	7	10	5
625 - Walsall Bus	0	0	0	0	1
626 - Walsall Bus	0	0	3	0	2
627 - Walsall Bus	0	0	0	0	0
628 - Walsall Bus	6	7	13	10	7
631 - Coventry Bus Pool Meadow	3	3	9	11	7
632 - Coventry Bus Pool Meadow	3	9	33	25	6
633 - Coventry Bus Pool Meadow	6	7	40	26	19
634 - Coventry Bus Pool Meadow	28	39	59	54	12
635 - Coventry Bus Pool Meadow	16	30	45	30	38
636 - Coventry Bus Pool Meadow	29	44	106	81	21
637 - Coventry Bus Pool Meadow	50	89	145	91	64
638 - Coventry Bus Pool Meadow	45	62	70	43	73
639 - Coventry Bus Pool Meadow	32	62	116	72	37
640 - Coventry Bus Pool Meadow	41	95	118	105	71
641 - Coventry Bus Pool Meadow	9	17	20	17	14
642 - Coventry Bus Pool Meadow	7	11	23	14	15
643 - Coventry Bus Pool Meadow	2	1	6	6	5
644 - Coventry Bus Pool Meadow	4	10	25	20	15
645 - Coventry Bus Pool Meadow	4	8	20	17	18
646 - Coventry Bus Pool Meadow	11	14	24	18	9
647 - Coventry Bus Pool Meadow	18	36	67	58	43
648 - Coventry Bus Pool Meadow	12	14	23	19	19
649 - Coventry Bus Pool Meadow	20	15	16	6	11
650 - Coventry Bus Pool Meadow	4	4	8	13	9
651 - Coventry Bus Pool Meadow	2	2	3	1	0
652 - Coventry Bus Pool Meadow	7	8	37	28	26
653 - Coventry Bus Pool Meadow	3	3	20	19	26
654 - Coventry Bus Pool Meadow	2	1	1	1	2
655 - Coventry Bus Pool Meadow	6	2	2	4	1
656 - Coventry Bus Pool Meadow	1	5	13	7	8
657 - Coventry Bus Pool Meadow	1	1	7	2	2
658 - Coventry Bus Pool Meadow	3	1	8	5	4
659 - Coventry Bus Pool Meadow	2	8	14	5	14
660 - Coventry Bus Pool Meadow	3	1	4	3	7
661 - Coventry Bus Pool Meadow	1	2	8	4	2

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662 - Coventry Bus Pool Meadow	10	11	25	23	22
663 - Coventry Bus Cycle	0	1	2	0	0
701 - Perry Barr No: 11 Bus Route	0	1	6	6	14
702 - Perry Barr No: 11 Bus Route	1	3	8	7	18
703 - Perry Barr No: 11 Bus Route	0	0	10	11	70
704 - Perry Barr No: 11 Bus Route	1	1	16	9	29
706 - Witton No: 11 Bus Route	0	1	0	7	9
707 - Witton No: 11 Bus Route	0	1	0	3	5
708 - Witton No: 11 Bus Route	0	0	0	1	2
709 - Stockland Green No: 11 Bus Route	3	0	0	1	1
710 - Erdington No: 11 Bus Route	1	1	1	1	8
711 - Erdington No: 11 Bus Route	0	1	1	2	6
712 - Erdington No: 11 Bus Route	1	1	1	0	4
713 - Erdington No: 11 Bus Route	4	0	0	1	3
714 - Erdington No: 11 Bus Route	2	0	0	1	4
715 - Ward End No: 11 Bus Route	0	1	1	6	10
716 - Ward End No: 11 Bus Route	0	1	0	7	11
717 - Ward End No: 11 Bus Route	0	0	0	3	6
718 - Ward End No: 11 Bus Route	0	0	0	5	5
719 - Stechford No: 11 Bus Route	1	0	0	4	14
720 - Stechford No: 11 Bus Route	0	0	0	3	8
721 - Yardley No: 11 Bus Route	0	0	0	2	1
722 - Yardley No: 11 Bus Route	1	1	0	1	1
723 - Yardley No: 11 Bus Route	0	0	0	6	1
724 - Yardley No: 11 Bus Route	0	0	0	4	1
725 - Yardley No: 11 Bus Route	0	0	0	5	5
726 - Yardley No: 11 Bus Route	0	0	0	7	5
727 - Yardley No: 11 Bus Route	0	0	0	5	6
728 - Yardley No: 11 Bus Route	0	0	0	4	5
730 - Acocks Green No: 11 Bus Route	1	0	0	3	3
731 - Acocks Green No: 11 Bus Route	1	1	1	1	6
732 - Acocks Green No: 11 Bus Route	1	0	0	2	7
733 - Hall Green No: 11 Bus Route	2	1	1	1	2
737 - Kings Norton No: 11 Bus Route	8	4	8	3	2
738 - Kings Norton No: 11 Bus Route	7	4	17	7	2
739 - Selly Oak No: 11 Bus Route	0	1	1	2	2
740 - Selly Oak No: 11 Bus Route	0	0	2	2	2
741 - Selly Oak No: 11 Bus Route	0	0	1	3	3
742 - Harborne No: 11 Bus Route	0	0	0	0	3
743 - Bearwood No: 11 Bus Route	3	0	2	5	4

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746 - Winson Green No: 11 Bus Route	2	0	0	1	3
747 - Winson Green No: 11 Bus Route	3	0	0	2	2
749 - Handsworth No: 11 Bus Route	0	1	0	1	2
750 – Erdington No: 11 Bus Route	0	0	0	1	1
751 – Bearwood No: 11 Bus Route	0	1	0	0	4
760 - Wednesbury Bus	0	0	1	3	0
761 - Wednesbury Bus	3	0	4	10	7
762 - Wednesbury Bus	0	1	3	5	3
763 - Wednesbury Bus	0	3	8	7	5
764 - Wednesbury Bus	1	2	9	8	11
765 - Wednesbury Bus	1	2	4	9	6
766 - Wednesbury Bus	0	3	7	11	14
767 - Wednesbury Bus	0	3	6	6	7
768 - Wednesbury Bus	1	3	6	6	5
769 - Wednesbury Bus	1	2	10	9	11
770 - Wednesbury Bus	1	2	3	3	6
771 - Wednesbury Bus	1	1	7	5	8
772 – Wednesbury Bus	0	0	0	4	2
773 - Wednesbury Bus	3	2	30	34	57
774 - Wednesbury Bus	3	0	18	23	10
775 - Wednesbury Bus	4	2	22	24	11
776 - Wednesbury Bus	8	5	20	38	18
777 - Wednesbury Bus	2	2	3	12	7
778 - Wednesbury Bus	8	7	13	34	9
779 - Wednesbury Bus	2	4	7	10	6
780 - Wednesbury Bus	8	6	13	21	12
781 - Wednesbury Bus	4	3	8	17	7
782 - Wednesbury Bus	0	2	6	17	5
783 - Wednesbury Bus	2	1	10	5	6
784 - Wednesbury Bus	1	5	10	14	4
785 - Wednesbury Bus	0	0	8	3	5
786 - Wednesbury Bus	0	0	0	1	2
787 - Wednesbury Bus	1	6	19	29	34
788 - Wednesbury Bus	8	5	29	64	48
789 - Wednesbury Bus	3	5	15	26	28
790 – Wolverhampton Bus	0	6	6	3	0
791 - Wolverhampton Bus	1	8	5	2	3
792 - Wolverhampton Bus	0	3	2	6	0
793 - Wolverhampton Bus	8	3	12	8	5
794 - Wolverhampton Bus	3	7	15	19	6

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795 - Wolverhampton Bus	0	5	4	2	1
796 - Wolverhampton Bus	6	8	8	5	6
797 - Wolverhampton Bus	3	4	1	0	2
798 - Wolverhampton Bus	1	0	1	0	1
799 - Wolverhampton Bus	4	3	7	6	4
800 - Wolverhampton Bus	0	0	0	0	0
801 - Wolverhampton Bus	7	12	16	16	18
802 - Wolverhampton Bus	15	27	77	33	24
804 – Bilston	14	26	88	28	33
805 - Bilston	5	8	37	14	13
806 - Bilston	10	20	44	10	15
807 – Bilston	8	9	36	12	7
808 – Bilston	7	15	42	24	16
809 – Bilston	10	8	49	11	19
812 – Bilston	0	10	18	26	18
813 – Bilston	0	7	35	14	20
819 - Wolverhampton Bus	22	31	47	31	40
820 - Wolverhampton Bus	1	2	8	8	1
821 - Wolverhampton Bus	19	35	63	62	58
822 - Wolverhampton Bus	13	20	52	38	42
823 - Wolverhampton Bus	21	35	48	66	51
824 - Wolverhampton Bus	15	34	92	106	53
825 - Wolverhampton Bus	10	18	30	33	23
826 - Wolverhampton Bus	10	18	24	22	22
827 - Wolverhampton Bus	18	32	26	34	21
828 - Wolverhampton Bus	19	22	35	43	9
829 - Wolverhampton Bus	27	16	41	28	20
830 - Wolverhampton Bus	31	73	123	174	109
831 - Wolverhampton Bus	4	2	0	0	1
832 - Wolverhampton Bus	3	4	1	3	15
833 - Wolverhampton Bus	0	3	0	1	0
834 - Wolverhampton Bus	42	43	99	157	84
835 - Wolverhampton Bus	0	3	1	0	1
836 - Wolverhampton Bus	13	21	40	32	24
837 - Wolverhampton Bus	10	8	27	21	13
838 - Wolverhampton Bus	7	8	18	9	10
839 - Wolverhampton Bus	5	8	11	9	5
840 - Wolverhampton Bus	3	6	24	15	8
841 - Wolverhampton Bus	3	7	11	9	3
842 - Wolverhampton Bus	4	11	18	11	8

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843 - Wolverhampton Bus	3	10	12	10	5
844 - Wolverhampton Bus	19	61	111	97	34
845 - Wolverhampton Bus	0	0	0	0	0
846 - Wolverhampton Bus	0	0	0	0	0
847 - Wolverhampton Bus	0	0	0	0	0
848 - Wolverhampton Bus	0	0	0	0	0
849 - Wolverhampton Bus	0	0	0	0	0
850 - Wolverhampton Bus	0	0	0	0	0
851 - Wolverhampton Bus	0	0	0	0	0
852 - Wolverhampton Bus	2	9	9	3	9
853 - Wolverhampton Bus	2	5	6	2	0
854 - Wolverhampton Bus	8	4	13	5	6
855 - Wolverhampton Bus	6	5	9	3	5
856 - Wolverhampton Bus	7	11	24	14	15
857 - Wolverhampton Bus	1	7	8	3	8
858 - Wolverhampton Bus	3	1	3	6	4
859 - Wolverhampton Bus	0	2	7	1	0
860 - Wolverhampton Bus	4	11	12	5	3
864 - Bearwood	0	3	8	10	4
865 - Bearwood	1	2	7	7	0
866 - Bearwood	0	2	7	7	5
867 - Bearwood	3	3	9	5	1
868 – Bearwood (commenced 28.3 2024)	0	0	0	2	2
869 - Bearwood (commenced 28.3 2024)	0	0	0	2	1
870 - Bearwood (commenced 28.3 2024)	0	0	0	4	2
871 - Bearwood (commenced 28.3 2024)	0	0	0	3	3
901 - Stourbridge Bus	38	26	127	106	105
902 - Stourbridge Bus	7	4	8	12	3
903 - Stourbridge Bus	8	4	15	20	17
904 - Stourbridge Bus	4	2	3	7	9
905 - Stourbridge Bus	5	6	13	7	15
906 - Stourbridge Bus	2	3	9	5	8
907 - Stourbridge Bus	15	23	44	33	48
908 - Stourbridge Bus	10	12	22	15	16
909 - Stourbridge Bus	9	8	24	21	31
910 - Stourbridge Bus	4	13	8	11	4
911 - Stourbridge Bus	2	0	15	12	5
912 - Stourbridge Bus	26	43	97	96	70
913 - Stourbridge Bus	13	11	28	44	30
914 - Stourbridge Bus	12	17	40	40	28

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915 - Stourbridge Bus	5	9	15	17	21
916 - Stourbridge Bus	3	7	10	11	9
917 - Stourbridge Bus	2	5	4	9	5
918 - Stourbridge Bus	6	6	17	15	21
919 - Stourbridge Bus	10	12	33	53	28
920 - Stourbridge Bus	3	1	8	9	9
921 - Stourbridge Bus	7	7	10	16	10
922 - Stourbridge Bus	2	2	9	1	5
923 - Stourbridge Bus	3	3	7	3	6
924 - Stourbridge Bus	2	2	6	2	2
925 - Stourbridge Bus	1	2	2	5	5
926 - Stourbridge Bus	3	6	3	5	8
927 - Stourbridge Bus	6	12	16	12	11
928 - Stourbridge Bus	2	8	11	9	3
930 - Stourbridge Bus	3	2	4	8	0
931 - Stourbridge Bus	5	12	30	32	27
932 - Stourbridge Bus	0	1	2	2	1
933 - Stourbridge Bus	2	4	7	5	3
934 - Stourbridge Bus	2	1	2	0	3
935 - Stourbridge Bus	1	0	5	3	0
936 - Stourbridge Bus	3	5	12	10	6
937 - Stourbridge Bus	0	4	3	2	1
938 - Stourbridge Bus	24	27	33	37	23
939 - Stourbridge Bus	1	3	3	2	3
940 - Stourbridge Bus	15	17	32	25	11
941 - Stourbridge Bus	10	23	38	34	23
942 - Stourbridge Bus	0	0	0	0	1
943 - Stourbridge Bus	1	0	1	0	3
945 - Stourbridge Bus	0	0	0	0	9
951 - West Bromwich Bus	5	12	36	23	16
952 - West Bromwich Bus	32	86	173	81	31
953 - West Bromwich Bus	20	37	43	35	18
954 - West Bromwich Bus	5	19	28	26	17
955 - West Bromwich Bus	8	10	27	19	17
956 - West Bromwich Bus	8	8	23	23	10
957 - West Bromwich Bus	0	0	8	5	4
958 - West Bromwich Bus	10	23	78	66	56
959 - West Bromwich Bus	2	3	17	24	9
960 - West Bromwich Bus	7	10	72	116	56
961 - West Bromwich Bus	3	5	17	25	16

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962 - West Bromwich Bus	5	9	16	25	8
963 - West Bromwich Bus	12	11	29	46	17
964 - West Bromwich Bus	0	5	10	11	10
965 - West Bromwich Bus	1	4	3	10	5
966 - West Bromwich Bus	3	7	16	12	7
967 - West Bromwich Bus	2	5	17	19	8
968 - West Bromwich Bus	5	6	16	19	22
969 - West Bromwich Bus	2	4	5	14	12
970 - West Bromwich Bus	3	0	16	18	10
971 - West Bromwich Bus	3	1	13	16	8
972 - West Bromwich Bus	4	6	19	26	21
973 - West Bromwich Bus	7	4	9	11	10
974 - West Bromwich Bus	5	4	11	18	15
975 - West Bromwich Bus	5	7	10	14	9
976 - West Bromwich Bus	4	12	22	19	21
977 - West Bromwich Bus	8	12	9	13	11
978 - West Bromwich Bus	6	10	12	15	11
979 - West Bromwich Bus	2	7	13	11	11
980 - West Bromwich Bus	6	9	18	21	19
981 - West Bromwich Bus	4	13	32	35	30
982 - West Bromwich Bus	11	10	1	3	19
983 - West Bromwich Bus	2	5	17	15	17
984 - West Bromwich Bus	7	10	34	33	38
985 - West Bromwich Bus	10	13	28	35	36
987 - West Bromwich Bus	0	1	1	2	0
988 - West Bromwich Bus	0	1	0	0	0
989 - West Bromwich Bus	1	2	2	2	0
1031 – Wolverhampton	0	0	2	1	0
1032 – Wolverhampton	0	0	0	0	1
1033 – Wolverhampton	0	0	1	0	0
1034 – Wolverhampton	0	0	9	5	1
1035 – Wolverhampton	0	0	14	13	4
5222 – Chelmsley Wood	0	0	28	90	79
5223 – Chelmsley Wood	0	0	77	77	64
9049 – Cradley Bus Station	2	8	14	6	13
9050 – Cradley Bus Station	3	18	31	23	41
9051 – Cradley Bus Station	3	8	17	27	34
9052 – Cradley Bus Station	2	9	15	5	7
9053 – Cradley Bus Station	1	3	6	9	7
9054 – Cradley Bus Station	1	1	5	2	4

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9055 – Cradley Bus Station	3	3	7	3	5
9056 – Cradley Bus Station	2	2	6	3	5
9057 – Cradley Bus Station	4	8	15	10	34
9058 – Cradley Bus Station	0	0	0	0	20
9059 – Cradley Bus Station	0	0	0	0	9
9060 – Cradley Bus Station	0	0	0	0	8
9061 – Cradley Bus Station	0	0	0	0	23
Total	1872	2955	6246	5884	4722