

**BRITISH STANDARD EVALUATION
OF
WEST MIDLANDS COMBINED
AUTHORITY
BUS STATIONS
and
No 11 BUS ROUTE CCTV SYSTEM**

1st January 2022

to

31st December 2022

EVALUATION OF THE WEST MIDLANDS COMBINED AUTHORITY CCTV SYSTEMS

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1.0 METHODOLOGY

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Information Commissioner’s CCTV Code of Practice published in October 2014 and Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’. West Midlands Combined Authority commissioned Plass Solutions Ltd to conduct an evaluation of the Bus Station and No 11 Bus Route CCTV systems that have been monitored by the CCTV Control Room for the twelve months under review.

Whilst the Information Commissioner’s CCTV Code of Practice and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practices agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- a) the number of incidents recorded by the scheme
- b) the number of incidents reported to the police and where appropriate other bodies
- c) an assessment of the CCTV scheme’s impact on crime levels and types of crime in the area covered by the scheme.

As the West Midlands Combined Authority CCTV Control Room is accredited to the above-mentioned British Standard and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’, the following evaluation will focus on the content of that Standard and the Code of Practice as outlined above.

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
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2.0 INTRODUCTION

2.1 Description of the scheme

2.1.1 Bus Stations

There are ten Bus Stations (plus Bearwood which is technically an interchange) monitored by the West Midlands Combined Authority CCTV Control Room and these are as follows:

STATION	TOTAL NUMBER OF CAMERAS
Wolverhampton	60
Walsall	17
Coventry	32
Dudley	30
West Bromwich	38
Bilston	6
Halesowen	26
Stourbridge	42
Bearwood	4
Wednesbury	30
Cradley Heath	9
Grand Total	294

All the bus stations have, in recent years, received improvements to the general environment and in some cases this has included, lighting, information, CCTV and help points.

2.1.2 No 11 Bus Route

The Outer Circle Bus route number 11, is one of Europe's longest urban bus routes and was first operated as a complete circuit on 26 April 1926, the idea being to better link the suburbs of Birmingham, as most routes at that time travelled in and out of the city. The route was upgraded by West Midlands Combined Authority in 2004 at a cost in excess of £25 million and improvements included, CCTV coverage, bus priority measures, new shelters with electronic information displays and new low-floor buses. There are 25 bus interchanges on the No 11 bus route. In 2005 all CCTV cameras installed on the interchanges received dedicated monitoring and recording. There are 82 cameras on the Number 11 bus route.

3.0 POLICY STATEMENT AND SCHEME DESCRIPTION

3.1 Closed Circuit Television

The scheme initially comprised of cameras located in specific external and internal locations with control, monitoring and recording facilities at a dedicated control room. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established.

The purposes of the CCTV scheme are outlined later in this report. As previously mentioned the CCTV Control Room is located in a purpose design facility.

3.2 Ownership

The scheme is owned by West Midlands Combined Authority who is responsible for the management, administration and security of the system. West Midlands Combined Authority and its partners will ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

3.3 Policy Statement

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the facilities provided by West Midlands Combined Authority.

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To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the West Midlands Combined Authority CCTV Control Room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

4.0 THE PURPOSE AND SCOPE OF THE SCHEME

4.1 Purposes of the scheme

The following are the objectives for which The West Midlands Combined Authority CCTV system was established:

- a) assist in the prevention and detection of offences
- b) reduce both the real and perceived level of crime
- c) reduce the fear of crime
- d) improve confidence in the rule of law
- e) assist in the apprehension and prosecution of offenders.
- f) gather evidence by a fair and accountable method
- g) create a safer community, improving the quality of life for all by:
 - reducing car crime
 - monitoring public disorder
 - monitoring the movement of people in emergency situations, e.g evacuation
 - providing assistance in civil claims
 - providing assistance with issues relating to public safety and health

4.2 Scope of the scheme

The cameras have been sited to capture images which are relevant to the purpose for which the schemes has been established.

The schemes will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the schemes have been established and that the CCTV equipment is only used to achieve the identified purposes.

The schemes will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the schemes will be recognised by ensuring the security and integrity of operational procedures.

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The systems will only be operated by trained and authorised personnel.

An evaluation of the schemes is carried out annually and this will be available to the public at specified locations.

West Midlands Combined Authority and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the West Midlands Combined Authority CCTV Control Room accept this fundamental principle as being paramount.

The schemes aim to provide surveillance of the public areas in order to fulfil the purposes of the schemes. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the schemes, the purposes of the schemes and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The schemes are registered with the Information Commissioner. The registration number is Z5897556. The schemes will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation

Reviews of Data Protection and Legal requirements are undertaken annually.

4.3 Personnel

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standards.

4.4 Training

All employees engaged in the monitoring and operation of CCTV have or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

4.5 Operation of the scheme

The system is operated in accordance with a recognized Code of Practice and Procedural Manual.

4.6 Audit

As mentioned in the introduction to this report the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 13th October 2022 prior to this evaluation report which considered the following:

- a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2022 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

- b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

- c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

- d) standard of costs for the release or viewing of material

The Information Commissioner confirms the cost should be free of charge. However, West Midlands Combined Authority may charge reasonable fees when responding to manifestly unfounded or excessive requests. There were no Subject Access Requests received and processed in 2022.

- e) legislation

At the time of the above audit all legislative requirements appear compliant.

5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:

- additions and omissions of cameras to the system matters which have privacy implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation.

A minor change may be agreed between the manager and the owner of the system.

There have been only minor changes to the Code of practice or procedures during the period under evaluation. These include insertion of the ICO registration number and clarification of compliance with Human Rights Act 1998, both in the Codes of Practice.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained by writing to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES

The West Midlands Combined Authority CCTV Control Room utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area a safe environment.

7.0 STATISTICAL ANALYSIS AND EVALUATION

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

7.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.2 Key Indicators

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area.

7.3 Support Indicators

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of images seized by police which contain evidential value.

7.4 EVALUATION

7.4.1 Contextual Indicators

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

7.4.2 British Crime Survey

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1st July and finishing on 30th June. The following information has been taken from the ONS website.

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This is the first Crime Survey for England and Wales (CSEW) to use a full 12 months of data from face-to-face interviews since the coronavirus (COVID-19) pandemic. Comparing it with the year ending March 2020 gives a comparable estimate to the period before the coronavirus pandemic. It is important to note that because of the Crime Survey methodology, the latest figures include some experiences of crime that took place during social restrictions.

The latest figures from the CSEW for the year ending September 2022 showed that compared with the pre coronavirus pandemic year ending March 2020, total crime decreased by 10%. Focusing on individual crime types:

- The year ending September 2022 estimates showed that overall theft decreased by 20% compared with year ending March 2020.
- The year ending September 2022 estimates showed that fraud has now returned to pre-coronavirus pandemic levels (no significant change compared with the year ending March 2020); this suggests increases may have been specific to the coronavirus pandemic period, rather than a sustained change in trends.

While police recorded crime is not generally a good indicator of trends in crime, for some crime types, it can give more insight into lower-volume but higher-harm crimes, including those that the survey does not cover, or capture well. For such crimes, there have been increases in the last year (since the removal of social restrictions), though they remain below pre-coronavirus pandemic levels, for example:

- The number of homicides decreased by 8% to 663 offences compared with the year ending March 2020, where there were 719 offences; this compares with a 2% increase with the year ending September 2021.
- Police recorded offences involving knives or sharp instruments is down 8% to 50,434 offences compared with the year ending March 2020; this compares with an 11% increase with the year ending September 2021.
- The number of police recorded robbery offences also remained 21% lower (70,881 offences) than the year ending March 2020 (90,204 offences); more recently, robbery offences increased 15% compared with the year ending September 2021 (61,521 offences).

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Police recorded sexual offences have risen by 22% compared with the pre-coronavirus pandemic year ending March 2020. This increase to 199,021 offences was the highest annual figure recorded in England and Wales. When interpreting police recorded sexual offences, it is important to note that these figures may reflect a number of factors, including the impact of high-profile cases and campaigns on victims' willingness to report both recent and historical incidents. For a subset of forces supplying data to the Home Office Data Hub, 22% of all sexual offences in the year to September 2022 had taken place over a year prior to the incident being recorded.

From data gathered by both police recorded crime and the CSEW to September 2022, it appears too early to say whether or not the decreases seen in most crime types occurring during the coronavirus pandemic will come to represent a sustained change in long-term trends. The CSEW remains the best estimate of long-term trends, although it is also important to note that additional caution must be taken when using these data. Both CSEW and police recorded crime are not designated as National Statistics.

The year ending September 2022 refers to 12 months of data collection between October 2021 and September 2022. Data collected during this period include experiences of crime in the 12 months before the interview month, and therefore includes crimes committed during the coronavirus pandemic and as early as October 2020.

According to Crime Survey for England and Wales (CSEW) estimates for the year ending September 2022, adults aged 16 years and over experienced 9.1 million offences. This was a statistically significant decrease (10%) compared with the year ending March 2020 survey data. This was predominantly because theft offences decreased by 20% (from 3.3 million to 2.6 million offences). The latest CSEW figures included in this release are based on interviews conducted between October 2021 and September 2022, measuring experiences of crime in the 12 months before the interview. This means crimes recorded on the survey could have occurred as far back as October 2020 and as recently as August 2022. Crime survey estimates for the year ending September 2022 are not National Statistics. Caution should be taken when using these data because of the impact of lower response rates in the first months of fieldwork on the quality of the estimates. Since the mid-1990s, there have been long-term falls in overall CSEW crime estimates. Long-term trends also vary by crime types.

Police recorded crime levels in England and Wales have been substantially affected by the coronavirus (COVID19) pandemic and restrictions on social contact. In line with CSEW comparisons, police recorded crime levels are compared with pre-coronavirus pandemic levels in the year ending March 2020.

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Comparisons with the year ending September 2021 show patterns in crime since the easing of social restrictions. Improvements to recording processes and practices by the police, expansions of the recorded crime collection to include new offences, variations in police activity, more victims reporting crime, and genuine increases in some types of crime, have each made substantial contributions to rises in recorded crime over recent years. This effect has been more pronounced for some crime types. For some types of offence these figures do not provide reliable trends in crime.

Police recorded crime in England and Wales in the year ending September 2022 exceeded pre-coronavirus pandemic levels. The 6.6 million crimes recorded were 10% higher compared with the year ending March 2020 (6.1 million offences). This overall increase was largely driven by increases in the offence categories, which are most subject to changes in reporting and recording practices. Therefore, these estimates should be treated with caution as they may not reflect a genuine increase in crime. In the year ending September 2021, police recorded crime fell to 5.8 million offences, driven by national lockdowns and restrictions to social contact during this period. The impact that government public health restrictions had during the coronavirus pandemic on levels of police recorded crime can be clearly seen when looking at quarterly figures.

Since the year ending September 2021, police recorded crime has increased by 14% in the year ending September 2022. Police recorded crime includes crimes against people, households and businesses in both residential and non-residential settings, such as non-domestic burglary, societal crimes such as drug taking, and crimes against children. Police recorded crime volumes are higher than those committed against individuals only.

7.4.3 West Midlands Police crime and offence statistics.

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2018 the recorded crime has increased by 4%. There was an increase in Violence (+27%), Other Crime (+15%), Drugs (+9%), Public Order (+27%), Vehicle (+3%), Theft from a Person (+11%), Weapons (+28%), Burglary (+8%), Other Theft (+6%) and Robbery (+12%). Decreases were recorded in Anti-Social Behaviour (-22%), Criminal Damage/Arson (-3%), Bike Theft (-10%), and Shoplifting (-5%).

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During 2019 the recorded crime has decreased by -0.2%. There was an increase in Weapons (+28%), Drugs (+25%), Violence (+22%), Public Order (+19%), Other Crime (+17%) and Robbery (+8%). Decreases were recorded in Bike Theft (-18%), Anti-Social Behaviour (-17%), Burglary (-15%), Other Theft (-15%), Shoplifting (-11%), Vehicle (-11%), Theft from a Person (-4%) and Criminal Damage/Arson (-2%).

During 2020 the recorded crime has increased by 7.5%. There was an increase in Public Order (+41%), Anti-Social Behaviour (+40%), Violence (+25%), Other Crime (+25%), Weapons (+8%) and Drugs (+3%). Decreases were recorded in Theft from a Person (-33%), Shoplifting (-30%), Burglary (-22%), Robbery (-22%), Other Theft (-21%), Vehicle (-19%), Criminal Damage/Arson (-14%) and Bike Theft (-9%).

The recorded crime data for 2021 could not be fully obtained. West Midlands Police have made a statement on their website “Due to recent major system changes, the force is unable to provide Crime and Stop and Search data from April 2021 onwards. The force aims to rectify this issue as soon as possible in the coming months.” The data below, therefore, is for a period of 5 months from January to May 2021.

The recorded crime has increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

During 2022 the recorded crime has increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%). Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

7.4.4 Analysis of Recorded Crime Levels – Bus Stations and No 11 Bus Route

The following is an analysis of crimes and offences committed during 2018, 2019, 2020 and 2021 compared with 2022.

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Station	2018	2019	2020	2021	2022
Bearwood	1	1	1	0	2
Bilston	13	3	4	14	24
Bradford Place Walsall	11	6	3	1	2
Coventry	39	24	25	77	128
Cradley Heath	1	2	0	1	2
Darlaston	1	0	0	0	0
Dudley	53	71	70	113	193
Halesowen	13	21	23	41	25
Merry Hill	6	4	12	23	29
Oldbury	2	0	0	0	3
Stourbridge	17	7	11	27	49
Walsall	40	31	29	85	114
Wednesbury	2	9	11	21	27
West Bromwich	65	42	56	92	114
Wolverhampton	32	36	40	127	198
Grand Total	296	179	285	622	910

During 2021 there were 622 offences recorded for the afore-mentioned Bus Stations, and this has increased to 910 in 2022. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'A'.

INTERCHANGE	2018	2019	2020	2021	2022
Acocks Green	112	127	129	160	200
Acocks Green Station	34	34	43	43	63
Bearwood Bus Station	79	68	45	44	94
Bordesley Green E / Station Road	78	60	73	68	72
Bristol Road / Harborne Road	173	134	126	184	247
Bromford Lane / Coleshill Road	253	270	257	292	298
Bromford Lane / Tyburn Road	69	87	84	75	71
Brookvale Rd / Ridgeway	22	18	9	18	29
Church Road / Stoney Lane	168	213	179	181	170
Cole Bank Road / Stratford Road	23	16	28	14	19
Dudley Road	36	41	61	45	69
Erdington	266	304	311	334	428
Lordswood Road, High Street Harborne	47	41	40	30	51
Olton Boulevard East	148	144	133	130	163
Perry Barr	231	220	203	200	198

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Rookery Road	111	74	110	106	112
Sandon Road / Three Shires Oak Road	118	147	69	83	95
Slade Road / Streetly Road	55	68	76	66	77
Stechford Lane / Burney Lane	51	50	67	61	55
Stechford Station	55	71	76	80	105
Swan Island	285	217	152	242	274
Watford Road / Pershore Road	193	152	114	164	181
Wellington Road / Hamstead Road	56	40	67	75	88
Winson Green Road	27	44	33	28	35
Witton Station	35	18	48	30	52
Grand Total	2725	2658	2533	2753	3246

During 2021 there were 2753 offences recorded for the afore-mentioned Interchanges on the No 11 Bus route, this has increased to 3246 offences in 2022. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

Without a more detailed analysis it is difficult to establish if the CCTV has had positive effect and it will be necessary to monitor and evaluate the system over the next 12 months.

7.5 Support Indicators

7.5.1 Incident Reports

The success of a CCTV scheme relies, to a considerable extent, on the pro-active use of the system by the operators. This sophisticated technology is primarily a passive device and without human interaction it relies on an incident occurring within its field of view, this is the case even when on automatically programmed patrols. It is necessary therefore to ascertain if the system is being used to its full potential by those operating the cameras and one method of establishing this is to analyse the Incident Reports.

Details of incidents dealt with by operators are passed to the relevant authority. Incidents are not always responded to immediately by the Police, but are monitored and recorded by operators on their behalf.

7.5.2 West Midlands Combined Authority CCTV system

During 2021, there were 864 incidents recorded for both the Bus station and No 11 route. In 2022, this increased to 1323 incidents. There are 376 cameras installed on the bus stations and the No 11 bus route. A list of incident trends for both the Bus stations and the No 11 route can be found in Appendix 'C'.

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

In 2022 there were a total of 3560 usages of the cameras and this is an average of 9 usages for each of the 376 cameras. An analysis of the number of uses for each camera can be found in Appendix 'D'. Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. However, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. It is therefore suggested that in future a more customer based analysis be adopted to establish the perceptions of those using the facility, as opposed to relying on crime and incident analysis.

7.5.3 Viewing and Seizure of evidence

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes.

During 2021 there were 224 reviews conducted by the police. In 2022 there were 258 reviews conducted by the police and this is an increase of 34 over the previous period. Generally, it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator. 252 DVDs/USBs and 181 stills were issued to the Police compared with 89 DVD/USBs and 135 stills in 2021. 3 third party requests were received but no evidence released.

7.5.4 Complaints

A member of the public wishing to make a complaint about the system may do so through West Midlands Combined Authority's complaint procedure. A copy of the complaint procedure is available by writing to:

Public Affairs
West Midlands Combined Authority
16 Summer Lane
Birmingham
B19 3SD

A complaints procedure has been documented. A record of the number of complaints or enquiries received is maintained together with an outline of the action taken. During the period of evaluation there have been no recorded complaints concerning the schemes in question or compliments received.

7.5.5 Privacy Impact Assessments

During 2022 there have been no additional cameras installed in the locations subject of this evaluation and therefore no Privacy Impact Assessments undertaken.

8.0 CONCLUSION AND RECOMMENDATIONS

8.1 Introduction

This camera evaluation focuses on the 376 public space Closed Circuit Television surveillance cameras installed on the bus stations and the No 11 Bus route which are owned by West Midlands Combined Authority and monitored and recorded by the West Midlands Combined Authority Control Room facility.

8.2 Recorded Crime

During 2021 there were 622 offences recorded for the afore-mentioned Bus Stations, and this has increased to 910 in 2022. A list of offences for each Bus station is shown in Appendix 'A'.

During 2021 there were 2753 offences recorded for the Bus Interchanges on the No 11 Bus Route, this has increased to 3246 offences in 2022. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

8.3 Recorded Incidents Trends

During 2022 there were 1323 incidents recorded for both the Bus station and No 11 route. A list of incidents for both the Bus stations and the No 11 route can be found in Appendix 'C'.

8.4 Camera Use and Incidents logged by Operators

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents.

In 2022 there were a total of 3560 usages of the cameras and this is an average of 9 usages for each of the 376 cameras.

Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. As previously mentioned, the 2022 analysis indicates that there was an average of 5 uses for the 376 cameras, however, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. An analysis of the number of uses for each camera and those at 'risk' can be found in Appendix 'D'.

8.5 Police Reviews of footage

Another important indicator is the number of reviews conducted by the police. The number of requests is the total for both the Bus and Rail systems.

During 2018, 400 reviews were conducted by the police and this was an increase of 50 over the previous period. 237 DVD/USBs and 185 stills were issued to the Police and third-parties.

During 2019, 341 reviews were conducted by the police and this was a decrease of 59 over the previous period. 192 DVD/USBs and 146 stills were issued to the Police and 38 DVD/USBs and 13 stills issued to third parties.

During 2020, 315 reviews were conducted by the police and this is a decrease of 26 over the previous period. 180 DVD/USBs and 135 stills were issued to the Police and to third parties.

During 2021, 224 reviews were conducted by the police and this was a decrease of 91 over the previous period. 89 DVD/USBs and 135 stills were issued to the Police and 8 DVD/USBs and 2 stills to third parties.

In 2022, there were 258 reviews conducted by the police and this is an increase of 34 over the previous period. 252 DVD/USBs and 181 stills were issued to the Police. There were no releases to third parties.

8.6 Future Evaluations

The Information Commissioner's CCTV Code of Practice makes the following requirement:

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“If you are already using a surveillance system, you should regularly evaluate whether it is necessary and proportionate to continue to use it”

“You should review regularly whether the use of CCTV continues to be justified. It is necessary to renew your notification with the ICO annually, so this would be an appropriate time to consider the ongoing use of such systems.”

...there should be a periodic review, at least annually of the system’s effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified.”

Information Commissioners Code of Practice 2014

The purposes and scope of the systems are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences, it is a component part of the preventative package. To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there is no current research available which would indicate the public or employees’ perceptions and this is an area which could provide valuable information in future evaluations.

It is a recommendation that the CCTV systems subject of this report continue to be evaluated on an annual basis. This will ensure future compliance with the British Standard, which is assessed each year, it will also provide compliance with legislation and ensure continuous measurement of fluctuations and monitoring for any emergence of life cycles, which could cause a decline in the initiative. CCTV evaluations are also required for compliance to the Surveillance Camera Code of Practice 2021.

**APPENDIX 'A' – BUS STATIONS
RECORDED OFFENCES 2018, 2019, 2020, 2021 & 2022**

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APPENDIX 'A'

Bus Station Offences

Station	Offence	2018	2019	2020	2021	2022
Bearwood	Criminal damage	0	0	0	0	0
	Drugs	0	0	0	0	0
	Other	0	0	0	0	0
	Public Order	0	0	1	0	0
	Possession of weapons	0	0	0	0	0
	Robbery	0	1	0	0	0
	Theft	0	1	0	0	0
	Vehicle	0	0	0	0	0
	Violence	1	0	0	0	2
Bearwood Total		1	1	1	0	2
Bilston	Common assault	1	0	0	0	0
	Criminal Damage	1	1	0	2	4
	Drugs	0	0	0	1	0
	Other	1	0	0	0	0
	Possession of weapons	0	0	0	1	0
	Public Order	4	0	1	3	3
	Robbery	0	0	0	0	1
	Sexual assault	0	0	0	0	0
	Theft	2	2	0	3	6
	Vehicle	0	0	0	0	0
	Violence	4	0	3	4	10
Bilston Total		13	3	4	14	24
Bradford Place Walsall	Criminal Damage	0	0	0	0	0
	Drugs	0	0	0	0	0
	Other	1	0	0	1	0
	Possession of weapons	0	0	0	1	0
	Public Order	2	1	0	0	0
	Robbery	2	0	1	0	0
	Sexual Offences	1	0	2	0	1
	Theft	2	0	0	0	0
	Vehicle	0	0	0	0	0
	Violence	3	5	0	0	1

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Bradford Place Walsall Total		11	6	3	1	2
Coventry						
	Common assault	3	0	0	0	0
	Criminal Damage	3	3	0	3	3
	Drugs	0	0	0	1	4
	Other offences	16	0	0	0	0
	Possession of weapons	0	0	0	5	6
	Public Order	4	2	4	8	20
	Robbery	2	0	1	4	8
	Sexual Offences	2	3	1	4	0
	Theft	2	9	7	20	40
	Vehicle	0	0	1	2	3
	Violence	7	5	11	30	44
Coventry Total		39	24	25	77	128
Cradley Heath						
	Criminal Damage	0	0	0	0	2
	Public Order	1	0	0	0	0
	Robbery	0	0	0	1	0
	Theft Other	0	0	0	0	0
	Violence	0	2	0	0	0
Cradley Heath Total		1	2	0	1	2
Darlaston						
	Criminal Damage	0	0	0	0	0
	Other offences	0	0	0	0	0
	Robbery	0	0	0	0	0
	Theft from a person	0	0	0	0	0
	Violence	1	0	0	0	0
Darlaston Total		1	0	0	0	0
Dudley						
	Common assault	7	0	0	0	0
	Criminal damage	8	5	4	13	22
	Drugs	0	8	9	13	6
	Other offences	11	20	0	1	0
	Public Order	6	11	12	25	29
	Possession of weapons	0	6	5	2	6
	Robbery	11	5	15	8	26
	Sexual assault	1	3	2	5	4
	Theft	5	6	4	5	14

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	Vehicle	0	0	0	2	4
	Violence	4	27	19	39	82
Dudley Total		53	71	70	113	193
Halesowen						
	Common Assault	2	0	0	0	0
	Criminal damage	3	4	5	7	6
	Drugs	0	2	0	2	0
	Other	2	0	0	0	0
	Possession of weapons	0	0	0	1	3
	Public Disorder	1	2	2	9	4
	Robbery	0	2	3	0	2
	Sexual Offences	1	2	0	0	1
	Theft	1	0	3	3	2
	Vehicle	0	0	1	0	0
	Violence	3	9	9	19	7
Halesowen Total		13	21	23	41	25
Merry Hill						
	Criminal damage	0	1	0	1	3
	Drugs	0	0	0	2	0
	Other	1	1	0	0	0
	Possession of weapons	0	0	0	1	1
	Public Order	1	2	2	3	6
	Robbery	0	1	0	1	2
	Sexual Offences	1	0	1	0	0
	Theft	1	0	0	0	4
	Vehicle	0	0	0	0	0
	Violence	2	0	9	15	13
Merry Hill Total		6	4	12	23	29
Oldbury						
	Common Assault	1	0	0	0	0
	Robbery	0	0	0	0	0
	Violence	1	0	0	0	3
Oldbury Total		2	0	0	0	3
Stourbridge						
	Common assault	3	0	0	0	0
	Criminal damage	4	1	5	4	8
	Drugs	0	0	0	0	0
	Other	6	0	0	0	0

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	Possession of weapons	0	0	0	1	0
	Public Order	2	1	1	7	9
	Robbery	0	1	0	1	1
	Sexual	0	0	0	0	1
	Theft	1	3	0	1	0
	Vehicle	0	0	0	1	3
	Violence	1	1	5	12	27
Stourbridge Total		17	7	11	27	49
Walsall	Common assault	7	0	0	0	0
	Criminal damage	1	5	7	1	5
	Drugs	0	0	0	5	13
	Other offences	13	0	0	1	0
	Possession of weapons	0	0	0	5	4
	Public order	4	6	3	20	16
	Road Traffic Collision	1	0	0	0	0
	Robbery	0	2	3	7	6
	Sexual assault	0	1	2	3	2
	Theft	3	4	4	8	9
	Vehicle	0	0	0	1	1
	Violence	11	13	10	34	50
Walsall Total		40	31	29	85	114
Wednesbury	Criminal damage	1	1	4	3	2
	Drugs	0	0	0	0	0
	Other	1	0	0	0	0
	Possession of weapons	0	0	0	0	0
	Public Order	0	2	1	5	3
	Robbery	0	1	0	2	3
	Sexual offences	0	0	1	0	1
	Theft	0	0	0	0	6
	Vehicle	0	1	1	0	1
	Violence	0	4	4	11	11
Wednesbury Total		2	9	11	21	27
West Bromwich	Common assault	7	0	0	0	0
	Criminal damage	5	2	2	4	4
	Drugs	0	0	0	1	4

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	Other offences	14	0	0	0	0
	Possession of weapons	0	0	1	1	6
	Public Order	16	5	6	22	16
	Robbery	9	6	6	4	3
	Sexual offences	0	3	0	7	7
	Theft	1	8	8	6	15
	Vehicle	0	1	2	1	1
	Violence	13	17	31	46	58
West Bromwich Total		65	42	56	92	114
Wolverhampton Bus Station	Common assault	8	0	0	0	0
	Criminal damage	1	1	5	6	19
	Drugs	0	0	1	1	17
	Other offences	6	0	0	1	0
	Possession of weapons	0	1	2	3	11
	Public Order	7	7	17	37	27
	Robbery	3	1	1	7	20
	Sexual offences	0	0	0	3	10
	Theft	0	10	2	10	21
	Vehicle	0	0	0	0	0
	Violence	7	16	12	59	73
Wolverhampton Bus Station Total		32	36	40	127	198
GRAND TOTAL		296	305	323	567	910

**APPENDIX 'B' – No 11 BUS ROUTE
RECORDED OFFENCES 2018, 2019, 2020, 2021 & 2022**

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APPENDIX 'B'

Recorded Offences – No 11 Bus Route

CAMERA	OFFENCE	2018	2019	2020	2021	2022
Acocks Green	Arson/Criminal Damage	8	9	5	11	12
	Burglary	14	7	5	3	5
	Drugs	1	5	5	4	4
	Miscellaneous Crimes Against Society	8	9	6	4	5
	Non-crime	1	1	2	7	19
	Possession of Weapons	2	1	3	4	4
	Public Order	9	9	28	24	34
	Robbery	5	6	7	6	5
	Sexual	1	3	4	2	4
	Theft	44	45	31	44	64
	Vehicle	0	0	2	4	5
	Violence	19	35	39	57	58
Acocks Green Total		112	127	129	170	219
Acocks Green Station	Arson/Criminal Damage	3	4	1	1	6
	Burglary	3	7	3	3	3
	Drugs	1	2	2	2	4
	Miscellaneous Crimes Against Society	1	2	5	0	1
	Non-crime	1	1	1	9	18
	Possession of Weapons	0	0	2	1	0
	Public Order	1	1	2	7	8
	Robbery	2	1	0	0	5
	Sexual	0	2	2	1	2
	Theft	7	2	4	2	2
	Vehicle	0	0	1	1	3
	Violence	15	13	20	25	29
Acocks Green Station Total		34	34	43	52	81
Bearwood Bus Station	Arson/Criminal Damage	7	8	3	3	4
	Burglary	7	5	0	4	2
	Drugs	1	2	0	0	0
	Miscellaneous Crimes Against Society	0	10	9	0	2
	Non-crime	4	1	3	2	3
	Possession of Weapons	1	1	0	1	4

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	Public Order	0	0	0	5	4
	Robbery	8	7	5	0	3
	Sexual	1	3	2	2	3
	Theft	33	16	3	3	6
	Vehicle	0	1	0	1	2
	Violence	19	18	20	25	64
Bearwood Bus Station Total		79	68	45	46	97
Bordesley Green E / Station Road	Arson/Criminal Damage	3	6	3	3	7
	Burglary	3	1	0	1	3
	Drugs	6	5	3	4	6
	Miscellaneous Crimes Against Society	5	2	12	1	0
	Non-crime	19	11	11	15	13
	Possession of Weapons	2	0	0	1	4
	Public Order	2	3	5	8	9
	Robbery	0	1	1	2	1
	Sexual	6	12	8	5	3
	Theft	9	0	3	5	6
	Vehicle	2	0	0	2	0
	Violence	12	14	22	36	33
Bordesley Green E / Station Road Total		78	60	73	83	85
Bristol Road / Harborne Road	Arson/Criminal Damage	12	7	16	14	8
	Burglary	10	14	9	9	8
	Drugs	3	1	2	2	2
	Miscellaneous Crimes Against Society	3	5	11	4	2
	Non-crime	4	5	9	11	7
	Possession of Weapons	2	2	2	5	3
	Public Order	10	4	11	23	20
	Robbery	7	8	2	14	10
	Sexual	0	5	0	4	3
	Theft	96	55	42	45	102
	Vehicle	0	1	1	21	19
	Violence	26	27	21	46	70
Bristol Road / Harborne Road Total		173	134	126	198	254

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Bromford Lane / Coleshill Road	Arson/Criminal Damage	21	16	13	7	5
	Burglary	21	15	10	3	7
	Drugs	7	13	4	2	14
	Miscellaneous Crimes Against Society	6	7	13	8	2
	Non-crime	3	5	6	15	12
	Possession of Weapons	4	2	3	7	9
	Public Order	10	8	12	57	35
	Robbery	11	14	15	11	5
	Sexual	1	7	2	9	3
	Theft	126	124	99	87	120
	Vehicle	0	2	7	11	15
	Violence	36	46	73	94	83
Bromford Lane / Coleshill Road Total		253	270	257	311	310
Bromford Lane / Tyburn Road	Arson/Criminal Damage	3	5	6	7	7
	Burglary	7	4	3	2	8
	Drugs	7	2	5	4	5
	Miscellaneous Crimes Against Society	4	8	13	1	0
	Non-crime	16	7	6	7	8
	Possession of Weapons	1	0	3	1	3
	Public Order	1	5	6	10	9
	Robbery	6	6	3	2	2
	Sexual	2	4	0	4	2
	Theft	12	17	11	5	5
	Vehicle	1	0	2	6	11
	Violence	9	25	26	33	19
Bromford Lane / Tyburn Road Total		69	87	84	82	79
Brookvale Rd / Ridgeway	Arson/Criminal Damage	3	5	2	2	1
	Burglary	6	1	0	1	2
	Drugs	0	2	1	0	1
	Miscellaneous Crimes Against Society	3	3	3	1	1
	Non-crime	1	0	1	1	1
	Possession of Weapons	0	0	0	2	0
	Public Order	0	0	0	1	2
	Robbery	2	1	0	0	1

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	Sexual	0	0	0	0	1
	Theft	4	3	1	2	4
	Vehicle	0	1	0	0	5
	Violence	4	3	2	9	10
Brookvale Rd / Ridgeway Total		23	19	10	19	30
Church Road / Stoney Lane						
	Arson/Criminal Damage	13	13	17	15	25
	Burglary	20	16	6	6	8
	Drugs	5	5	4	2	6
	Miscellaneous Crimes Against Society	15	24	27	4	2
	Non-crime	1	0	7	16	17
	Possession of Weapons	2	1	3	6	3
	Public Order	1	1	1	25	23
	Robbery	7	13	8	6	10
	Sexual	4	1	1	4	3
	Theft	61	94	52	41	34
	Vehicle	2	2	1	7	12
	Violence	37	43	44	66	44
Church Road / Stoney Lane Total		168	213	179	198	187
Cole Bank Road / Stratford Road						
	Arson/Criminal Damage	0	2	2	1	1
	Burglary	3	2	2	0	4
	Drugs	0	1	0	1	0
	Miscellaneous Crimes Against Society	3	4	5	0	0
	Non-crime	2	0	5	7	3
	Possession of Weapons	0	0	0	0	0
	Public Order	0	0	4	1	2
	Robbery	0	0	2	0	0
	Sexual	2	0	0	0	1
	Theft	3	3	4	3	2
	Vehicle	0	0	0	0	2
	Violence	10	3	5	8	7
Cole Bank Road / Stratford Road Total		23	15	29	21	22
Dudley Road						
	Arson/Criminal Damage	6	6	11	1	5
	Burglary	5	3	4	0	9
	Drugs	1	3	1	1	3
	Miscellaneous Crimes Against Society	6	5	12	0	0

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	Non-crime	2	6	6	7	8
	Possession of Weapons	0	0	1	1	2
	Public Order	1	1	1	6	11
	Robbery	1	5	2	2	5
	Sexual	0	0	2	0	0
	Theft	5	4	6	2	5
	Vehicle	1	0	0	7	7
	Violence	7	9	15	25	22
Dudley Road Total		35	42	61	52	77
Erdington	Arson/Criminal Damage	22	13	19	15	30
	Burglary	27	14	24	14	11
	Drugs	5	6	11	7	12
	Miscellaneous Crimes Against Society	29	41	58	9	4
	Non-crime	16	26	13	20	26
	Possession of Weapons	4	4	7	5	13
	Public Order	2	0	1	39	67
	Robbery	10	20	17	24	28
	Sexual	6	5	4	16	8
	Theft	106	99	54	53	67
	Vehicle	1	0	0	3	10
	Violence	38	76	100	157	178
Erdington Total		266	304	311	362	454
Lordswood Road, High Street Harborne	Arson/Criminal Damage	7	4	5	1	2
	Burglary	9	2	9	7	1
	Drugs	1	0	0	1	2
	Miscellaneous Crimes Against Society	3	5	5	2	0
	Non-crime	2	6	5	2	4
	Possession of Weapons	1	0	0	1	0
	Public Order	0	0	0	3	10
	Robbery	1	0	1	2	0
	Sexual	2	1	1	2	2
	Theft	13	13	9	5	5
	Vehicle	0	0	0	4	11
	Violence	6	10	2	4	13
Lordswood Road, High Street Harborne Total		47	41	40	34	55

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Olton Boulevard East	Arson/Criminal Damage	7	7	8	9	5
	Burglary	7	7	9	4	4
	Drugs	4	2	2	5	5
	Miscellaneous Crimes Against Society	10	6	17	6	2
	Non-crime	5	7	14	9	11
	Possession of Weapons	1	0	6	3	6
	Public Order	2	2	2	13	15
	Robbery	5	4	4	2	7
	Sexual	0	3	2	1	0
	Theft	81	78	36	43	46
	Vehicle	2	1	1	7	13
	Violence	23	28	32	40	60
Olton Boulevard East Total		148	144	133	142	174
Perry Barr	Arson/Criminal Damage	7	13	4	10	6
	Burglary	19	16	4	9	5
	Drugs	3	5	5	7	5
	Miscellaneous Crimes Against Society	15	22	29	1	1
	Non-crime	11	13	16	18	8
	Possession of Weapons	1	3	2	10	14
	Public Order	0	0	1	25	31
	Robbery	21	17	13	10	6
	Sexual	3	3	4	7	6
	Theft	97	51	61	52	42
	Vehicle	6	6	7	5	10
	Violence	48	64	63	64	72
Perry Barr Total		231	220	203	218	206
Rookery Road	Arson/Criminal Damage	5	2	7	5	12
	Burglary	7	3	1	2	4
	Drugs	1	1	1	3	5
	Miscellaneous Crimes Against Society	10	21	32	5	3
	Non-crime	13	8	10	8	2
	Possession of Weapons	0	0	1	7	6
	Public Order	0	0	0	17	13
	Robbery	9	7	13	8	7
	Sexual	6	1	1	3	3
	Theft	26	17	11	9	17

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	Vehicle	5	5	3	2	4
	Violence	29	9	30	49	38
Rookery Road Total		111	74	110	118	114
Sandon Road / Three Shires Oak Road						
	Arson/Criminal Damage	6	5	1	2	3
	Burglary	10	9	9	4	5
	Drugs	1	2	0	1	1
	Miscellaneous Crimes Against Society	8	9	11	2	1
	Non-crime	13	5	4	8	16
	Possession of Weapons	0	0	0	4	3
	Public Order	0	0	0	6	13
	Robbery	6	6	5	4	1
	Sexual	1	0	3	0	1
	Theft	45	95	19	31	31
	Vehicle	1	2	1	3	7
	Violence	21	18	15	27	29
Sandon Road / Three Shires Oak Road Total		118	147	69	92	111
Slade Road / Streetly Road						
	Arson/Criminal Damage	3	5	3	9	4
	Burglary	9	7	3	1	1
	Drugs	0	4	1	0	4
	Miscellaneous Crimes Against Society	6	11	15	4	1
	Non-crime	4	5	1	12	7
	Possession of Weapons	0	2	1	3	6
	Public Order	0	1	0	8	12
	Robbery	6	2	3	4	6
	Sexual	0	0	2	0	1
	Theft	12	13	13	4	4
	Vehicle	2	1	2	3	6
	Violence	13	17	33	33	33
Slade Road / Streetly Road Total		55	68	76	81	85
Stechford Lane / Burney Lane						
	Arson/Criminal Damage	2	2	2	1	8
	Burglary	5	2	0	2	2
	Drugs	4	0	1	0	1

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	Miscellaneous Crimes Against Society	6	15	10	5	1
	Non-crime	8	6	6	8	13
	Possession of Weapons	0	0	0	1	2
	Public Order	0	0	0	5	8
	Robbery	2	0	1	3	0
	Sexual	4	3	3	4	1
	Theft	3	13	6	0	3
	Vehicle	2	1	1	1	2
	Violence	15	23	21	41	27
Stechford Lane / Burney Lane Total		51	67	50	71	68
Stechford Station	Arson/Criminal Damage	3	6	5	4	11
	Burglary	6	16	2	9	5
	Drugs	0	3	1	6	1
	Miscellaneous Crimes Against Society	6	6	17	2	1
	Non-crime	8	11	16	4	9
	Possession of Weapons	1	2	2	2	3
	Public Order	0	0	0	7	13
	Robbery	4	1	4	2	1
	Sexual	0	0	1	2	7
	Theft	16	10	7	6	19
	Vehicle	2	3	0	7	10
	Violence	9	13	21	33	34
Stechford Station Total		55	71	76	84	114
Swan Island	Arson/Criminal Damage	9	5	2	9	13
	Burglary	6	19	2	6	10
	Drugs	5	6	0	4	9
	Miscellaneous Crimes Against Society	24	25	28	3	2
	Non-crime	8	4	8	19	26
	Possession of Weapons	4	3	2	8	5
	Public Order	0	0	2	36	22
	Robbery	7	9	5	9	11
	Sexual	1	0	1	9	7
	Theft	176	97	58	77	80
	Vehicle	7	13	3	12	14
	Violence	33	36	37	71	101
Swan Island Total		285	217	152	263	300

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Watford Road / Pershore Road	Arson/Criminal Damage	9	6	7	3	13
	Burglary	21	18	9	7	7
	Drugs	3	2	0	1	4
	Miscellaneous Crimes Against Society	10	16	15	4	0
	Non-crime	8	7	10	8	12
	Possession of Weapons	1	3	2	0	6
	Public Order	1	0	1	34	24
	Robbery	8	8	6	7	8
	Sexual	2	1	2	2	1
	Theft	97	62	33	59	56
	Vehicle	2	3	3	7	5
	Violence	30	26	26	42	57
Watford Road / Pershore Road Total		193	152	114	174	193
Wellington Road / Hamstead Road	Arson/Criminal Damage	0	0	0	10	9
	Burglary	6	3	4	6	6
	Drugs	0	0	3	1	0
	Miscellaneous Crimes Against Society	4	4	14	2	4
	Non-crime	18	7	14	22	23
	Possession of Weapons	0	0	1	4	4
	Public Order	0	0	1	9	8
	Robbery	3	0	0	2	7
	Sexual	2	2	2	2	6
	Theft	4	8	13	6	3
	Vehicle	2	2	3	2	3
	Violence	24	14	12	33	38
Wellington Road / Hamstead Road Total		63	40	67	99	111
Winson Green Road	Arson/Criminal Damage	1	2	1	2	1
	Burglary	3	3	0	0	3
	Drugs	1	1	1	0	2
	Miscellaneous Crimes Against Society	2	7	5	4	0
	Non-crime	8	11	8	3	7
	Possession of Weapons	0	1	1	0	1
	Public Order	0	0	0	0	5

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	Robbery	2	0	0	0	1
	Sexual	1	2	0	0	0
	Theft	4	6	2	2	4
	Vehicle	2	1	1	1	4
	Violence	3	10	14	20	14
Winson Green Road Total		27	44	33	32	42
Witton Station	Arson/Criminal Damage	4	3	1	1	2
	Burglary	2	0	1	1	2
	Drugs	1	1	2	1	1
	Miscellaneous Crimes Against Society	1	1	5	0	0
	Non-crime	3	3	3	3	2
	Possession of Weapons	0	0	3	2	5
	Public Order	0	0	0	5	11
	Robbery	0	0	3	3	3
	Sexual	1	0	1	3	0
	Theft	5	3	7	1	2
	Vehicle	2	1	2	2	0
	Violence	15	6	20	11	26
Witton Station Total		34	18	48	33	54
GRAND TOTAL		2725	2658	5191	3035	3522

APPENDIX 'C'

BUS STATIONS

and

No 11 ROUTE

INCIDENTS 2022

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January 2022 – 31st December 2022**

Bus Station and No 11 Bus Route – 2022 Incident Trends

INCIDENT	NUMBER RECORDED 2021	NUMBER RECORDED 2022
Alcohol	27	42
Arson	1	9
ASB	278	496
Assault	87	120
Attempted crime	9	12
Begging	14	10
Burglary	2	1
Covid related	1	0
Criminal Damage	57	66
Disorder	14	33
Domestic violence	3	5
Drugs	23	57
Exposure	1	1
Fare evasion	2	1
Fatality	1	0
Firearms	2	2
Interfering with vehicles	1	0
Medical	52	79
Missing persons	4	5
Other	74	89
Police Request	0	72
Road traffic	23	22
Robbery	16	25
Rough Sleeper	0	33
Sexual	13	9
Serious incident	0	2
Smoking/vaping	0	41
Suspicious activity	0	15
Theft	41	10
Toilet	0	2
Trespass	0	5
Verbal Assault	0	34
Vulnerable abuse/incidents	28	0
Weapons	8	25

APPENDIX 'D' – BUS STATIONS

USAGE OF CAMERAS

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January 2022 – 31st December 2022**

APPENDIX 'D'

BUS STATION CAMERA USE

Camera	2018	2019	2020	2021	2022
581 - Halesowen	3	7	7	2	2
582 - Halesowen	0	1	1	4	3
583 - Halesowen	0	3	3	2	6
584 - Halesowen	3	12	12	7	10
585 - Halesowen	0	4	2	2	1
586 - Halesowen	0	3	0	0	1
587 - Halesowen	8	10	4	2	6
588 - Halesowen	1	1	1	0	2
589 - Halesowen	46	38	17	16	31
590 – Halesowen	38	63	14	27	42
591 - Halesowen	4	20	5	9	7
592 - Halesowen	1	2	1	0	3
593 - Halesowen	2	1	2	0	4
594 - Halesowen	20	55	20	34	50
595 – Halesowen	41	51	14	28	29
596 - Halesowen	9	18	2	10	11
597 - Halesowen	3	10	3	2	8
598 - Halesowen	9	5	1	3	6
599 – Halesowen	0	2	0	3	1
600 - Halesowen	2	4	0	7	6
601 - Halesowen	3	18	17	16	16
602 - Halesowen	2	3	3	1	3
603 – Halesowen	1	1	0	1	4
604 - Halesowen	1	3	2	4	6
605 – Halesowen	1	3	1	5	8
606 - Halesowen	14	20	6	10	8
608 – Halesowen	0	0	0	4	3
611 - Walsall Bus	8	10	9	14	29
612 - Walsall Bus	15	9	7	8	20
613 - Walsall Bus	12	11	4	9	29
614 - Walsall Bus	13	25	16	24	50
615 - Walsall Bus	22	23	11	27	48
616 - Walsall Bus	39	26	17	33	48
617 - Walsall Bus	61	45	18	39	52

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618 - Walsall Bus	11	3	5	9	10
619 - Walsall Bus	10	4	2	6	38
620 - Walsall Bus	21	6	3	11	20
621 - Walsall Bus	1	3	2	0	3
622 - Walsall Bus	4	7	3	4	8
623 - Walsall Bus	3	5	1	6	5
624 - Walsall Bus	3	8	1	6	3
625 - Walsall Bus	0	0	0	0	0
626 - Walsall Bus	0	0	0	0	0
627 - Walsall Bus	0	0	0	0	0
628 - Walsall Bus	0	2	2	6	7
631 - Coventry Bus Pool Meadow	6	2	2	3	3
632 - Coventry Bus Pool Meadow	5	2	3	3	9
633 - Coventry Bus Pool Meadow	6	127	4	6	7
634 - Coventry Bus Pool Meadow	11	9	11	28	39
635 - Coventry Bus Pool Meadow	18	26	3	16	30
636 - Coventry Bus Pool Meadow	22	49	17	29	44
637 - Coventry Bus Pool Meadow	21	30	23	50	89
638 - Coventry Bus Pool Meadow	22	28	13	45	62
639 - Coventry Bus Pool Meadow	13	44	18	32	62
640 - Coventry Bus Pool Meadow	10	14	7	41	95
641 - Coventry Bus Pool Meadow	14	4	3	9	17
642 - Coventry Bus Pool Meadow	4	0	0	7	11
643 - Coventry Bus Pool Meadow	2	2	0	2	1
644 - Coventry Bus Pool Meadow	5	5	2	4	10
645 - Coventry Bus Pool Meadow	8	5	2	4	8
646 - Coventry Bus Pool Meadow	9	15	4	11	14
647 - Coventry Bus Pool Meadow	17	34	9	18	36
648 - Coventry Bus Pool Meadow	4	20	8	12	14
649 - Coventry Bus Pool Meadow	12	17	7	20	15
650 - Coventry Bus Pool Meadow	9	11	1	4	4
651 - Coventry Bus Pool Meadow	1	2	0	2	2
652 - Coventry Bus Pool Meadow	15	21	1	7	8
653 - Coventry Bus Pool Meadow	5	4	1	3	3
654 - Coventry Bus Pool Meadow	5	1	0	2	1
655 - Coventry Bus Pool Meadow	2	0	0	6	2
656 - Coventry Bus Pool Meadow	4	1	1	1	5

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657 – Coventry Bus Pool Meadow	4	2	1	1	1
658 - Coventry Bus Pool Meadow	2	1	3	3	1
659 - Coventry Bus Pool Meadow	9	8	2	2	8
660 - Coventry Bus Pool Meadow	4	5	0	3	1
661 - Coventry Bus Pool Meadow	6	1	1	1	2
662 - Coventry Bus Pool Meadow	7	25	1	10	11
663 – Coventry Bus Cycle	0	0	0	0	1
685 - Stourbridge Junction	0	0	0	3	0
686 - Stourbridge Junction	0	0	0	2	0
687 - Stourbridge Junction	0	0	0	0	0
698 – Perry Barr	0	0	0	0	1
701 - Perry Barr	1	0	0	0	1
702 - Perry Barr	2	0	0	1	3
703 - Perry Barr	4	6	0	0	0
704 - Perry Barr	17	20	0	1	1
705 - Perry Barr	16	14	0	1	0
706 - Witton	1	1	0	0	1
707 – Witton	1	0	0	0	1
708 - Witton	5	0	1	0	0
709 - Stockland Green	6	5	1	3	0
710 - Erdington	3	3	1	1	1
711 – Erdington	10	13	1	0	1
712 – Erdington	5	6	0	1	1
713 – Erdington	8	4	2	4	0
714 – Erdington	8	2	3	2	0
715 - Ward End	13	14	0	0	1
716 - Ward End	15	17	0	0	1
717 - Ward End	4	2	0	0	0
718 - Ward End	3	1	0	0	0
719 - Stechford	19	25	1	1	0
720 – Stechford	7	9	0	0	0
721 - Yardley	7	7	0	0	0
722 – Yardley	12	14	0	1	1
723 - Yardley	7	2	0	0	0
724 - Yardley	8	6	0	0	0
725 - Yardley	11	9	0	0	0
726 - Yardley	6	5	1	0	0
727 - Yardley	8	4	1	0	0

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728 - Yardley	7	8	0	0	0
730 - Acocks Green	3	3	0	1	0
731 - Acocks Green	3	2	0	1	1
732 - Acocks Green	2	1	1	1	0
733 - Hall Green	3	3	2	2	1
736 - Kings Norton	2	1	3	0	0
737 - Kings Norton	4	5	3	8	4
738 - Kings Norton	5	5	3	7	4
739 - Selly Oak	4	4	1	0	1
740 – Selly Oak	0	0	0	0	0
741 – Selly Oak	0	0	0	0	0
742 - Harborne	1	4	0	0	0
743 - Bearwood	12	20	1	3	0
746 - Winson Green	0	1	0	2	0
747 - Winson Green	16	14	1	3	0
749 - Handsworth	5	3	0	0	1
750 – Erdington	4	6	0	0	0
751 - Bearwood	7	0	0	0	1
760 - Wednesbury Bus	0	3	3	0	0
761 - Wednesbury Bus	0	5	3	3	0
762 - Wednesbury Bus	1	0	1	0	1
763 - Wednesbury Bus	2	0	0	0	3
764 - Wednesbury Bus	6	0	4	1	2
765 - Wednesbury Bus	4	0	1	1	2
766 - Wednesbury Bus	2	1	1	0	3
767 - Wednesbury Bus	2	0	0	0	3
768 - Wednesbury Bus	2	2	1	1	3
769 - Wednesbury Bus	1	1	1	1	2
770 - Wednesbury Bus	1	2	1	1	2
771 - Wednesbury Bus	3	2	2	1	1
772 – Wednesbury Bus	2	0	1	0	0
773 - Wednesbury Bus	4	1	2	3	2
774 - Wednesbury Bus	4	2	2	3	0
775 - Wednesbury Bus	5	3	3	4	2
776 - Wednesbury Bus	5	6	3	8	5
777 - Wednesbury Bus	2	0	0	2	2
778 - Wednesbury Bus	1	4	2	8	7
779 - Wednesbury Bus	1	2	2	2	4

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780 - Wednesbury Bus	1	2	2	8	6
781 - Wednesbury Bus	1	0	5	4	3
782 - Wednesbury Bus	8	3	4	0	2
783 - Wednesbury Bus	1	4	4	2	1
784 - Wednesbury Bus	4	7	3	1	5
785 - Wednesbury Bus	0	1	0	0	0
786 - Wednesbury Bus	0	0	1	0	0
787 - Wednesbury Bus	5	4	3	1	6
788 - Wednesbury Bus	0	9	5	8	5
789 - Wednesbury Bus	8	2	4	3	5
790 – Wolverhampton Bus	1	0	0	0	6
791 - Wolverhampton Bus	1	1	0	1	8
792 - Wolverhampton Bus	2	0	0	0	3
793 - Wolverhampton Bus	0	2	2	8	3
794 - Wolverhampton Bus	2	2	2	3	7
795 - Wolverhampton Bus	2	2	1	0	5
796 - Wolverhampton Bus	0	1	2	6	8
797 - Wolverhampton Bus	1	0	1	3	4
798 - Wolverhampton Bus	0	2	2	1	0
799 - Wolverhampton Bus	0	2	3	4	3
800 - Wolverhampton Bus	0	2	0	0	0
801 - Wolverhampton Bus	5	3	7	7	12
802 - Wolverhampton Bus	10	38	15	15	27
804 – Bilston	10	17	6	14	26
805 - Bilston	6	9	11	5	8
806 - Bilston	6	4	6	10	20
807 – Bilston	7	4	8	8	9
808 – Bilston	8	10	4	7	15
809 - Bilston	6	7	7	10	8
812 – Bilston	0	0	0	0	10
813 – Bilston	0	0	0	0	7
819 - Wolverhampton Bus	8	11	6	22	31
820 - Wolverhampton Bus	0	0	1	1	2
821 - Wolverhampton Bus	10	9	8	19	35
822 - Wolverhampton Bus	14	10	4	13	20
823 - Wolverhampton Bus	19	16	4	21	35
824 - Wolverhampton Bus	10	17	4	15	34
825 - Wolverhampton Bus	2	10	5	10	18

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826 - Wolverhampton Bus	1	6	3	10	18
827 - Wolverhampton Bus	17	17	4	18	32
828 - Wolverhampton Bus	4	8	4	19	22
829 - Wolverhampton Bus	9	17	9	27	16
830 - Wolverhampton Bus	14	11	10	31	73
831 - Wolverhampton Bus	0	3	0	4	2
832 - Wolverhampton Bus	1	2	0	3	4
833 - Wolverhampton Bus	1	3	0	0	3
834 - Wolverhampton Bus	27	28	9	42	43
835 - Wolverhampton Bus	1	3	1	0	3
836 - Wolverhampton Bus	4	6	10	13	21
837 - Wolverhampton Bus	2	3	3	10	8
838 - Wolverhampton Bus	1	4	0	7	8
839 - Wolverhampton Bus	2	1	2	5	8
840 - Wolverhampton Bus	2	3	0	3	6
841 - Wolverhampton Bus	1	2	1	3	7
842 - Wolverhampton Bus	2	2	4	4	11
843 - Wolverhampton Bus	1	2	2	3	10
844 - Wolverhampton Bus	15	20	6	19	61
845 - Wolverhampton Bus	0	0	0	0	0
846 - Wolverhampton Bus	0	0	0	0	0
847 - Wolverhampton Bus	0	0	0	0	0
848 - Wolverhampton Bus	0	0	0	0	0
849 - Wolverhampton Bus	0	0	0	0	0
850 - Wolverhampton Bus	0	1	0	0	0
851 - Wolverhampton Bus	1	0	0	0	0
852 - Wolverhampton Bus	2	0	4	2	9
853 - Wolverhampton Bus	2	0	2	2	5
854 - Wolverhampton Bus	2	1	4	8	4
855 - Wolverhampton Bus	5	3	1	6	5
856 - Wolverhampton Bus	3	7	4	7	11
857 - Wolverhampton Bus	0	3	2	1	7
858 - Wolverhampton Bus	0	4	2	3	1
859 - Wolverhampton Bus	0	3	0	0	2
860 - Wolverhampton Bus	0	3	1	4	11
864 - Bearwood	7	0	1	0	3
865 - Bearwood	8	0	2	1	2
866 - Bearwood	9	0	3	0	2

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867 - Bearwood	10	0	3	3	3
901 - Stourbridge Bus	10	34	33	38	26
902 - Stourbridge Bus	1	14	2	7	4
903 - Stourbridge Bus	2	0	1	8	4
904 - Stourbridge Bus	1	2	0	4	2
905 - Stourbridge Bus	1	7	5	5	6
906 - Stourbridge Bus	2	1	1	2	3
907 - Stourbridge Bus	11	8	13	15	23
908 - Stourbridge Bus	3	14	17	10	12
909 - Stourbridge Bus	5	22	12	9	8
910 - Stourbridge Bus	2	11	2	4	13
911 - Stourbridge Bus	0	9	2	2	0
912 - Stourbridge Bus	9	35	12	26	43
913 - Stourbridge Bus	6	16	12	13	11
914 - Stourbridge Bus	3	7	8	12	17
915 - Stourbridge Bus	2	3	3	5	9
916 - Stourbridge Bus	4	2	3	3	7
917 - Stourbridge Bus	5	2	4	2	5
918 - Stourbridge Bus	7	6	8	6	6
919 - Stourbridge Bus	5	11	3	10	12
920 - Stourbridge Bus	5	8	2	3	1
921 - Stourbridge Bus	8	12	7	7	7
922 - Stourbridge Bus	4	2	3	2	2
923 - Stourbridge Bus	4	1	0	3	3
924 - Stourbridge Bus	5	2	0	2	2
925 - Stourbridge Bus	0	2	0	1	2
926 - Stourbridge Bus	2	2	1	3	6
927 - Stourbridge Bus	9	10	3	6	12
928 - Stourbridge Bus	4	4	2	2	8
930 - Stourbridge Bus	4	4	1	3	2
931 - Stourbridge Bus	6	5	2	5	12
932 - Stourbridge Bus	2	1	2	0	1
933 - Stourbridge Bus	3	3	0	2	4
934 - Stourbridge Bus	4	0	0	2	1
935 - Stourbridge Bus	2	0	0	1	0
936 - Stourbridge Bus	4	1	1	3	5
937 - Stourbridge Bus	7	2	0	0	4
938 - Stourbridge Bus	13	27	16	24	27

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939 - Stourbridge Bus	2	3	1	1	3
940 - Stourbridge Bus	3	9	11	15	17
941 - Stourbridge Bus	1	7	4	10	23
943 - Stourbridge Bus	2	0	1	1	0
944 - Stourbridge Bus	2	0	0	0	0
951 - West Bromwich Bus	15	3	3	5	12
952 - West Bromwich Bus	20	7	41	32	86
953 - West Bromwich Bus	15	7	36	20	37
954 - West Bromwich Bus	7	6	11	5	19
955 - West Bromwich Bus	8	4	5	8	10
956 - West Bromwich Bus	9	4	3	8	8
957 - West Bromwich Bus	4	0	0	0	0
958 - West Bromwich Bus	26	14	11	10	23
959 - West Bromwich Bus	4	4	2	2	3
960 - West Bromwich Bus	17	3	8	7	10
961 - West Bromwich Bus	6	3	2	3	5
962 - West Bromwich Bus	7	3	4	5	9
963 - West Bromwich Bus	8	8	5	12	11
964 - West Bromwich Bus	1	1	3	0	5
965 - West Bromwich Bus	2	1	1	1	4
966 - West Bromwich Bus	6	3	6	3	7
967 - West Bromwich Bus	2	2	2	2	5
968 - West Bromwich Bus	3	3	2	5	6
969 - West Bromwich Bus	7	4	0	2	4
970 - West Bromwich Bus	5	2	0	3	0
971 - West Bromwich Bus	8	2	2	3	1
972 - West Bromwich Bus	11	2	7	4	6
973 - West Bromwich Bus	3	3	2	7	4
974 - West Bromwich Bus	9	4	3	5	4
975 - West Bromwich Bus	13	3	3	5	7
976 - West Bromwich Bus	19	2	7	4	12
977 - West Bromwich Bus	14	1	9	8	12
978 - West Bromwich Bus	14	3	5	6	10
979 - West Bromwich Bus	14	4	2	2	7
980 - West Bromwich Bus	15	4	1	6	9
981 - West Bromwich Bus	23	4	4	4	13
982 - West Bromwich Bus	15	5	4	11	10
983 - West Bromwich Bus	3	3	4	2	5

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984 - West Bromwich Bus	6	2	4	7	10
985 - West Bromwich Bus	19	6	15	10	13
987 - West Bromwich Bus	0	0	0	0	1
988 - West Bromwich Bus	0	0	0	0	1
989 - West Bromwich Bus	0	0	0	1	2
1031 - Wolverhampton	0	0	0	1	1
1032 - Wolverhampton	0	0	0	0	0
1033 - Wolverhampton	0	0	0	0	0
1034 – Wolverhampton	0	0	0	5	1
1035 – Wolverhampton	0	0	0	2	1
9097 – Dudley	0	0	0	10	12
9098 – Dudley	10	6	2	6	11
9099 – Dudley	4	8	3	4	10
9100 – Dudley	7	4	7	9	10
9101 – Dudley	5	4	9	10	32
9102 – Dudley	16	19	2	2	14
9103 – Dudley	9	6	3	0	16
9104 – Dudley	5	2	1	3	15
9105 – Dudley	8	5	5	9	14
9106 – Dudley	14	6	7	9	16
9107 – Dudley	10	9	9	7	16
9108 – Dudley	9	9	12	12	27
9109 – Dudley	15	16	15	15	22
9110 – Dudley	25	14	1	4	12
9111 – Dudley	9	16	12	9	36
9112 – Dudley	34	21	6	9	23
9113 – Dudley	35	20	10	10	42
9114 – Dudley	38	22	13	22	60
9115 – Dudley	47	29	9	14	42
9116 – Dudley	32	16	14	20	26
9117 – Dudley	36	18	3	8	9
9118 – Dudley	9	4	13	20	62
9119 – Dudley	39	18	7	10	40
9120 – Dudley	0	22	0	2	14
9121 – Dudley	0	8	0	4	18
9122 – Dudley	0	0	5	3	10
9123 – Dudley	0	9	0	3	16
9124 – Dudley	0	5	2	10	14

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -
Bus Stations and No 11 Bus Route - 1st January 2022 – 31st December 2022**

9125 – Dudley	0	0	2	6	10
9126 – Dudley	35	20	0	1	1
9127 – Dudley	16	22	0	3	3
9128 – Dudley	36	4	1	2	8
Total	1965	2609	1275	2121	3560