

**BRITISH STANDARD EVALUATION  
OF  
WEST MIDLANDS COMBINED  
AUTHORITY  
BUS STATIONS  
and  
No 11 BUS ROUTE CCTV SYSTEM**

**1<sup>st</sup> January 2024  
to  
31<sup>st</sup> December 2024**

**EVALUATION OF THE WEST MIDLANDS COMBINED AUTHORITY CCTV SYSTEMS**

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## **1.0 METHODOLOGY**

In order to comply with the requirements of British Standard 7958, Closed Circuit Television (CCTV) Management and Operation – Code of Practice and the recommendations contained in the Information Commissioner’s CCTV Code of Practice published in October 2014 and Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’. West Midlands Combined Authority commissioned Plass Solutions Ltd to conduct an evaluation of the Bus Station and No 11 Bus Route CCTV systems that have been monitored by the CCTV Control Room for the twelve months under review.

Whilst the Information Commissioner’s CCTV Code of Practice and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’ mention that a review should be undertaken that assesses the effectiveness of the system, British Standards are specific in the criteria required to be covered by such an evaluation. However, the afore-mentioned Codes of Practices agree that the results of the evaluation should be publicly available.

The topics required to be covered by the British Standard are as follows:

- a) a description of the scheme and the geographical area(s) of operation the schemes policy statement
- b) the purpose and scope of the scheme
- c) any changes to the operation or management of the CCTV scheme
- d) any changes that have been made to the policy
- e) any proposals to expand or reduce the operation of the scheme
- f) the aims and objectives for the next 12 months.

The British Standard also requires the following information to be included within the review:

- a) the number of incidents recorded by the scheme
- b) the number of incidents reported to the police and where appropriate other bodies
- c) an assessment of the CCTV scheme’s impact on crime levels and types of crime in the area covered by the scheme.

As the West Midlands Combined Authority CCTV Control Room is accredited to the above-mentioned British Standard and the Biometrics and Surveillance Camera Commissioner’s ‘Surveillance Camera Code of Practice’, the following evaluation will focus on the content of that Standard and the Code of Practice as outlined above.

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## **2.0 INTRODUCTION**

### **2.1 Description of the scheme**

#### **2.1.1 Bus Stations**

There are twelve Bus Stations (plus Bearwood which is technically an interchange) monitored by the West Midlands Combined Authority CCTV Control Room and these are as follows:

<b>STATION</b>	<b>TOTAL NUMBER OF CAMERAS</b>
Bearwood	8
Bilston	8
Chelmsley Wood (new in 2023)	2
Coventry	33
Cradley Heath	9
Dudley (decommissioned January 2024)	32
Halesowen	27
Stourbridge	42
Walsall	18
Wednesbury	30
West Bromwich	38
Wolverhampton	60
<b>Grand Total</b>	<b>307</b>

All the bus stations have, in recent years, received improvements to the general environment and in some cases this has included, lighting, information, CCTV and help points.

#### **2.1.2 No 11 Bus Route**

The Outer Circle Bus route number 11, is one of Europe's longest urban bus routes and was first operated as a complete circuit on 26 April 1926, the idea being to better link the suburbs of Birmingham, as most routes at that time travelled in and out of the city. The route was upgraded by West Midlands Combined Authority in 2004 at a cost in excess of £25 million and improvements included, CCTV coverage, bus priority measures, new shelters with electronic information displays and new low-floor buses. There are 25 bus interchanges on the No 11 bus route. In 2005 all CCTV cameras installed on the interchanges received dedicated monitoring and recording. There are 82 cameras on the Number 11 bus route.

### **3.0 POLICY STATEMENT AND SCHEME DESCRIPTION**

#### **3.1 Closed Circuit Television**

The scheme initially comprised of cameras located in specific external and internal locations with control, monitoring and recording facilities at a dedicated control room. A problem orientated process was utilised to assess the appropriateness of CCTV in the area subject of this evaluation. The cameras have therefore been sited to capture images that are relevant to the purposes for which the scheme has been established.

The purposes of the CCTV scheme are outlined later in this report. As previously mentioned the CCTV Control Room is located in a purpose design facility.

#### **3.2 Ownership**

The scheme is owned by West Midlands Combined Authority who is responsible for the management, administration and security of the system. West Midlands Combined Authority and its partners will ensure the protection of individuals and the public by complying with the Codes of Practice.

Should the public wish to make contact with the owners of the scheme they may write to:

Public Affairs  
West Midlands Combined Authority  
16 Summer Lane  
Birmingham  
B19 3SD

The above contact point will be available to members of the public during office hours. Enquirers will be provided with the relevant documentation on request.

#### **3.3 Policy Statement**

To promote public confidence by developing a safe and secure environment for the benefit of those employed, visiting or using the facilities provided by West Midlands Combined Authority.

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To inspire public confidence by ensuring that all public area Closed Circuit Television (CCTV) systems which are linked to the West Midlands Combined Authority CCTV Control Room are operated in a manner that will secure their consistent effectiveness and preserve the civil liberty of law-abiding citizens at all times.

## **4.0 THE PURPOSE AND SCOPE OF THE SCHEME**

### **4.1 Purposes of the scheme**

The following are the objectives for which The West Midlands Combined Authority CCTV system was established:

- a) assist in the prevention and detection of offences
- b) reduce both the real and perceived level of crime
- c) reduce the fear of crime
- d) improve confidence in the rule of law
- e) assist in the apprehension and prosecution of offenders.
- f) gather evidence by a fair and accountable method
- g) create a safer community, improving the quality of life for all by:
  - reducing car crime
  - monitoring public disorder
  - monitoring the movement of people in emergency situations, e.g evacuation
  - providing assistance in civil claims
  - providing assistance with issues relating to public safety and health

### **4.2 Scope of the scheme**

The cameras have been sited to capture images which are relevant to the purpose for which the schemes has been established.

The schemes will be operated fairly, within the applicable law and only for the purposes for which it is established or which are subsequently agreed in accordance with the Code of Practice.

Operators are aware of the purpose(s) for which the schemes have been established and that the CCTV equipment is only used to achieve the identified purposes.

The schemes will be operated with due regard for the privacy of the individual.

Before cameras are placed in residential areas the residents in that area will be consulted concerning the proposed system. The results of the consultation will be taken into account.

The public interest in the operation of the schemes will be recognised by ensuring the security and integrity of operational procedures.

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The systems will only be operated by trained and authorised personnel.

An evaluation of the schemes is carried out annually and this will be available to the public at specified locations.

West Midlands Combined Authority and partners support the individual's right to privacy and will insist that all agencies involved in the provision and use of Public CCTV systems connected to the West Midlands Combined Authority CCTV Control Room accept this fundamental principle as being paramount.

The schemes aim to provide surveillance of the public areas in order to fulfil the purposes of the schemes. The area protected by CCTV is indicated by the presence of signs. The signs are placed so that the public are aware that they are entering a zone which is covered by surveillance equipment. The signs state the organisation responsible for the schemes, the purposes of the schemes and a contact telephone number. Data will not be held for longer than necessary and disposal of information will be regulated.

The schemes are registered with the Information Commissioner. The registration number is Z5897556. The schemes will be managed in accordance with the principles of the Data Protection Act 2018, Human Rights Act 1998 and all other relevant legislation

Reviews of Data Protection and Legal requirements are undertaken annually.

#### **4.3 Personnel**

All personnel involved with the monitoring of CCTV have or are in the process of being security screened in accordance with British Standards.

#### **4.4 Training**

All employees engaged in the monitoring and operation of CCTV have or are in the process of receiving training to the standards required by the Private Security Industry Act 2001. As a further requirement of the above Act all operators will be licensed by the Security Industry Authority.

#### **4.5 Operation of the scheme**

The system is operated in accordance with a recognized Code of Practice and Procedural Manual.



#### **4.6 Audit**

As mentioned in the introduction to this report the scheme is required to be independently monitored this includes a review of the scheme's operation and working practices.

An audit has been undertaken on 20<sup>th</sup> September 2024 prior to this evaluation report which considered the following:

- a) the level of attainment of objectives and procedures.

The level of attainment of objectives is covered in the main evaluation. The statistics relate to the 2024 period. Procedures are governed by the Code of Practice and Procedural Manual. These were reviewed and comply with relevant processes and legislation in particular the Data Protection Act 2018 and Human Rights Act 1998.

- b) random audits of the data log and the release of information

All administrative documentation, which incorporate the release of information and incident reports in connection with this scheme were examined and all appear to be completed in accordance with the Procedural Manual.

- c) the review policy

The review policy is outlined within the Code of Practice. Procedures are reviewed on an ongoing basis in order to comply with procedures and legislation.

- d) standard of costs for the release or viewing of material

The Information Commissioner confirms the cost should be free of charge. However, West Midlands Combined Authority may charge reasonable fees when responding to manifestly unfounded or excessive requests. There were no Subject Access Requests received in 2024.

- e) legislation

At the time of the above audit all legislative requirements appear compliant.

## **5.0 CHANGES IN OPERATION, MANAGEMENT OR POLICY**

As reflected in the Code of Practice, any major changes to the Code of Practice take place only after consultation with the relevant management group and upon agreement of the organisations with a participatory role in the operation of the system.

### **5.1 Major changes to the code are defined as changes which affect its fundamental principles and shall be deemed to include:**

- additions and omissions of cameras to the system matters which have privacy implications
- additions to permitted uses criteria e.g. purposes of the scheme
- changes in the right of access to personal data, except statutory requirements
- significant legal implications.

### **5.2 Minor changes to this Code of Practice are defined as operational and procedural matters which do not affect the fundamental principles and purposes; these include:**

- additions and omissions of contractors
- additional clarifications, explanations and corrections to the existing code
- additions to the code of practice in order to conform to the requirements of
- any statutory Acts and changes in criminal legislation.

A minor change may be agreed between the manager and the owner of the system.

There have been only minor changes to the Code of practice or procedures during the period under evaluation. These include insertion of the ICO registration number and clarification of compliance with Human Rights Act 1998, both in the Codes of Practice.

The Code of Practice is subject to annual review. A copy of the Code of Practice can be obtained by writing to:

Public Affairs  
West Midlands Combined Authority  
16 Summer Lane  
Birmingham  
B19 3SD

## **6.0 PROPOSALS FOR THE SCHEMES INCLUDING AIMS AND OBJECTIVES**

The West Midlands Combined Authority CCTV Control Room utilises the latest technology in Closed Circuit Television. This is seen as being beneficial to all those who visit, reside and work in the area.

The aims and objectives remain the same and these are the prevention and detection of crime, to reduce the fear of crime and make the area a safe environment.

## **7.0 STATISTICAL ANALYSIS AND EVALUATION**

In order to achieve meaningful evaluation, the CCTV scheme must be assessed against specific performance indicators which are relevant to the objectives of the scheme. This can be achieved by utilising baskets of indicators which are divided into the categories of Contextual, Key and Support Indicators.

### **7.1 Contextual Indicators**

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

### **7.2 Key Indicators**

Key Indicators are closely related to the actual objectives of the particular initiative and attempt to measure its effect. This will include the total crime for the police area.

### **7.3 Support Indicators**

Support Indicators are used to refute or verify the key indicators. The measurements will include the number of images seized by police which contain evidential value.

## **7.4 EVALUATION**

### **7.4.1 Contextual Indicators**

Contextual Indicators relate to the circumstances or background surrounding the particular initiative. In this case the purposes of the CCTV are mainly to prevent and detect crime. Indicators will include both British Crime Statistics and Police Recorded statistics for this type of crime.

### **7.4.2 British Crime Survey**

The responsibility for the publication of crime statistics transferred from the Home Office to Office of National Statistics (ONS) in April 2012, with the year starting on 1<sup>st</sup> July and finishing on 30<sup>th</sup> June. The following information has been taken from the ONS website.

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The latest figures from the Crime Survey for England and Wales (CSEW) showed that crime against individuals and households has generally decreased over the last 10 years with some notable exceptions, such as sexual assault.

The latest Crime Survey for England and Wales (CSEW) estimated 9.5 million incidents of headline crime (which includes theft, robbery, criminal damage, fraud, computer misuse, and violence with or without injury) in the survey year ending (YE) September 2024. This was 12% higher than last year's survey (8.5 million incidents in YE September 2023), mainly because of a 19% rise in fraud (to around 3.9 million incidents). This was similar to levels of fraud estimated in YE March 2020.

Experiences of domestic abuse, sexual assault, stalking and harassment among people aged 16 years and over are presented separately in our statistics as prevalence estimates (the proportion of all people who were victims in the previous 12 months). Over the last decade, there has been a gradual decrease in domestic abuse, but an increase in sexual assault. Latest estimates from the CSEW for YE September 2024 showed no statistically significant change in these experiences compared with YE March 2023, except for stalking:

- 4.5% of people aged 16 years and over had experienced domestic abuse in the last year (approximately 2.2 million victims).
- 2.8% (around 1.4 million people) had experienced stalking, a 0.6 percentage point decrease from 3.4% (1.6 million victims).
- 2.2% (approximately 1.0 million people) had experienced sexual assault.
- 9.0% had experienced some form of harassment (around 4.4 million people; this estimate is not comparable with the previous year).

Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences, reported to the police, including those that the survey does not cover or capture well. Data for YE September 2024 showed that:

- The number of homicides decreased by 4% (to 550 offences) compared with YE September 2023 (572 offences).

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- Offences involving knives or sharp instruments increased by 4% (to 55,008 offences) compared with YE September 2023 (52,969 offences).
- Offences involving firearms decreased by 17% (to 5,372 offences) compared with YE September 2023 (6,499 offences).
- Robbery increased by 4% (to 82,347 offences) in comparison with YE September 2023 (78,865 offences).
- Shoplifting offences rose by 23% (to 492,914 offences) compared with the previous year (402,220 offences) and is the highest figure since current police recording practices began for the year ending March 2003.

Since the mid-1990s, the CSEW has shown long-term decreases in violence with and without injury, theft offences and criminal damage. Fraud and computer misuse estimates are only available from year ending (YE) March 2017 onwards. While fraud levels have fluctuated over this time period, there has been a decrease in computer misuse.

The headline CSEW crime measure captures theft offences, robbery, criminal damage, fraud, computer misuse, and violence with or without injury. There were an estimated 9.5 million incidents of CSEW headline crime in YE September 2024, a 12% increase compared with YE September 2023 (8.5 million incidents), mainly because of a 19% rise in fraud (to around 3.9 million incidents).

Providing context from a longer time period, CSEW headline crime remains lower than in the YE March 2017 survey (11.2 million incidents), when fraud and computer misuse were first included.

Police recorded crime covers more offences than the CSEW. It includes crimes against all people (including those aged under 16 years and those not permanently resident in households), businesses and organisations, and society (such as drug and weapons possession), that come to the attention of the police. Trends in police recorded crime are affected by improvements to recording practices and variations in police activity. These effects are more pronounced for some crime types.

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In YE September 2024, police recorded 6.7 million crimes, which is the same as in the previous year. This is up from 4 million in YE March 2014. However, while increases over the last decade may include some genuine changes in trends in crimes that are reported to, and recorded by, the police, it will also be because of changes in police activity and recording practices. It therefore should not be used to say that overall crime has increased.

Although police recorded crime does not tend to be a good indicator of general trends in crime, it can give more insight into lower-volume, but higher-harm offences reported to the police, including those that the survey does not cover or capture well. This includes homicide, offences involving weapons, and robbery.

Further information on crime in England and Wales can be found on [www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingseptember2024](http://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/bulletins/crimeinenglandandwales/yearendingseptember2024)

#### **7.4.3 West Midlands Police crime and offence statistics.**

As previously mentioned, contextual performance indicators are closely related to the background and environment of the particular initiative, it is therefore advantageous to examine the context in which the cameras operate. This will include the total crime for the police area. There is an argument that the number of recorded offences would be reflected in the levels of incidents created by the CCTV operators.

During 2020 the recorded crime has increased by 7.5%. There was an increase in Public Order (+41%), Anti-Social Behaviour (+40%), Violence (+25%), Other Crime (+25%), Weapons (+8%) and Drugs (+3%). Decreases were recorded in Theft from a Person (-33%), Shoplifting (-30%), Burglary (-22%), Robbery (-22%), Other Theft (-21%), Vehicle (-19%), Criminal Damage/Arson (-14%) and Bike Theft (-9%).

During 2021 the recorded crime had increased by 22%. There was an increase in Public Order (+66%), Weapons (+61%), Violence (+49%), Criminal Damage/Arson (+48%), Other Crime (+41%), Drugs (+24%), Other Theft (+7%), Bike Theft (+4%) and Robbery (+1%). Decreases were recorded in Burglary (-19%), Anti-Social Behaviour (-16%), Vehicle (-5%), Theft from a Person (-3%) and Shoplifting (-3%).

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During 2022 the recorded crime had increased by 8%. There was an increase in Other Crime (+1043%), Shoplifting (+42%), Drugs (+29%), Public Order (+29%), Violence and Sexual (+19%), Criminal Damage/Arson (+13%), Vehicle (+2%) and Bike Theft (0%). Decreases were recorded in Other Theft (-14%), Weapons (-21%), Burglary (-36%), Robbery (-40%), Anti-Social Behaviour (-66%) and Theft from a Person (-67%).

During 2023 the recorded crime has decreased by 5%. There was an increase in Shoplifting (+45%), Anti-Social Behaviour (+17%), Robbery (+7%). Decreases were recorded in Drugs (-3%), Other Crime (-3%), Weapons (-4%), Burglary (-5%), Other Theft (-5%), Vehicle (-7%), Criminal Damage/Arson (-7%), Violence and Sexual (-9%), Bike Theft (-12%), Theft from a Person (-14%), and Public Order (-24%).

During 2024 the recorded crime has decreased by 6%. There was an increase in Shoplifting (+30%), Anti-Social Behaviour (+16%), Other Crime (+12%), Drugs (+2%). Decreases were recorded in Theft from a Person (-26%), Public Order (-23%), Burglary (-16%), Robbery (-16%), Vehicle (-11%), Bike Theft (-11%), Violence and Sexual (-10%), Other Theft (-10%), Criminal Damage/Arson (-7%) and Weapons (-6%).

#### **7.4.4 Analysis of Recorded Crime Levels – Bus Stations and No 11 Bus Route**

The following is an analysis of crimes and offences committed during 2020 to 2023 compared with 2024.

<b>Station</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Bearwood	1	0	2	3	2
Bilston	4	14	24	36	10
Bradford Place Walsall	3	1	2	0	2
Coventry	25	77	131	86	87
Cradley Heath	0	1	2	5	1
Dudley	70	113	197	87	14
Halesowen	23	41	25	36	14
Merry Hill	12	23	30	20	16
Oldbury	0	0	3	0	0
Stourbridge	11	28	49	27	38
Walsall	29	89	119	87	110
Wednesbury	11	21	28	24	38
West Bromwich	56	92	116	97	72
Wolverhampton	40	127	203	104	92
<b>Grand Total</b>	<b>285</b>	<b>427</b>	<b>931</b>	<b>612</b>	<b>496</b>



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During 2023 there were 612 offences recorded for the afore-mentioned Bus Stations, and this has decreased to 496 in 2024. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'A'.

<b>INTERCHANGE</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
Acocks Green	129	160	204	211	165
Acocks Green Station	43	43	59	61	45
Bearwood Bus Station	45	44	93	100	74
Bordesley Green E / Station Road	73	68	73	190	247
Bristol Road / Harborne Road	126	184	257	199	206
Bromford Lane / Coleshill Road	257	292	298	413	411
Bromford Lane / Tyburn Road	84	75	71	70	67
Brookvale Rd / Ridgeway	9	18	28	14	18
Church Road / Stoney Lane	179	181	200	205	263
Cole Bank Road / Stratford Road	28	14	19	26	25
Dudley Road	61	45	71	52	62
Erdington	311	334	425	423	398
Lordswood Road, High Street Harborne	40	30	51	41	36
Olton Boulevard East	133	130	168	172	201
Perry Barr	203	200	198	283	244
Rookery Road	110	106	112	131	112
Sandon Road / Three Shires Oak Road	69	83	93	83	97
Slade Road / Streetly Road	76	66	77	89	91
Stechford Lane / Burney Lane	67	61	55	52	61
Stechford Station	76	80	97	103	116
Swan Island	152	242	281	247	255
Watford Road / Pershore Road	114	164	179	234	200
Wellington Road / Hamstead Road	67	75	87	98	99
Winson Green Road	33	28	35	53	33
Witton Station	48	30	55	43	42
<b>Grand Total</b>	<b>2533</b>	<b>2753</b>	<b>3286</b>	<b>3593</b>	<b>3568</b>

During 2023 there were 3593 offences recorded for the afore-mentioned Interchanges on the No 11 Bus route, this has decreased slightly to 3568 offences in 2024. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

Without a more detailed analysis it is difficult to establish if the CCTV has had positive effect and it will be necessary to monitor and evaluate the system over the next 12 months.

## **7.5 Support Indicators**

### **7.5.1 Incident Reports**

The success of a CCTV scheme relies, to a considerable extent, on the pro-active use of the system by the operators. This sophisticated technology is primarily a passive device and without human interaction it relies on an incident occurring within its field of view, this is the case even when on automatically programmed patrols. It is necessary therefore to ascertain if the system is being used to its full potential by those operating the cameras and one method of establishing this is to analyse the Incident Reports.

Details of incidents dealt with by operators are passed to the relevant authority. Incidents are not always responded to immediately by the Police, but are monitored and recorded by operators on their behalf.

### **7.5.2 West Midlands Combined Authority CCTV system**

During 2023, there were 2830 incidents recorded for both the Bus station and No 11 route. In 2024, this decreased to 2644 incidents. There are 389 cameras installed on the bus stations and the No 11 bus route. A list of incident trends for both the Bus stations and the No 11 route can be found in Appendix 'C'.

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents. However, it will provide an indication of the usefulness of each camera to the overall system when dealing with incidents.

In 2024 there were a total of 5908 usages of the cameras and this is an average of 15 usages for each of the 389 cameras. An analysis of the number of uses for each camera can be found in Appendix 'D'. Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. However, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. It is therefore suggested that in future a more customer based analysis be adopted to establish the perceptions of those using the facility, as opposed to relying on crime and incident analysis.

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### 7.5.3 Viewing and Seizure of evidence

The viewing and subsequent copying/seizure of recorded images can act as an indicator to support or refute the effectiveness of the scheme in obtaining meaningful evidence. However, it is difficult, if not impossible to ascertain from police records whether the images viewed have been used as evidence to obtain a conviction at court, assisted in any other clearance process or been used for intelligence purposes.

During 2023 there were 252 DVD/USBs and 161 stills released to the Police. The following table records the numbers of footage released in 2024. Generally, it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator.

**Police / other footage release:**

Organisation	Axon / DEMS	Disc	Evidence Locker	Stills	USB	Grand Total
HMRC	0	0	0	0	1	1
Local Authority	2	4	69	0	0	75
Police	984	229	18	276	76	1583
Rail Accident Investigation Authority	0	1	0	0	0	1
<b>Grand Total</b>	<b>986</b>	<b>234</b>	<b>87</b>	<b>276</b>	<b>77</b>	<b>1660</b>

**Third party footage release:**

Receiver:	Axon	Disc	Evidence Locker	Stills	Tesco Link	USB	Grand Total
Insurance	0	6	1	0	1	0	8
Solicitors	0	3	0	0	0	0	3
TSO	0	0	0	1	0	0	1
West Midlands Trains	2	24	16	0	0	0	42
WMCA/TfWM	0	1	23	7	0	12	43
<b>Grand Total</b>	<b>2</b>	<b>34</b>	<b>40</b>	<b>8</b>	<b>1</b>	<b>12</b>	<b>97</b>

### 7.5.4 Complaints

A member of the public wishing to make a complaint about the system may do so through West Midlands Combined Authority's complaint procedure. A copy of the complaint procedure is available by writing to:

Customer Services  
West Midlands Combined Authority  
16 Summer Lane  
Birmingham  
B19 3SD

A complaints procedure has been documented. A record of the number of complaints or enquiries received is maintained together with an outline of the action taken. During the period of evaluation there have been no recorded complaints concerning the schemes in question.

#### **7.5.5 Compliments**

During the period of evaluation there has been the following recorded compliments concerning the schemes in question:

- Received in October 2024 from West Midlands Police regarding prompt work of the CCTV Control Room.
- Received in October 2024 from West Midlands Police regarding the CCTV operator who was proactive and assisted in the arrest of two offenders.
- Received in September 2024 from West Midlands Police regarding the great work of the CCTV control room resulting in the arrests following a disorder in Walsall.

#### **7.5.6 Privacy Impact Assessments**

Privacy Impact Assessments have been undertaken for any new cameras that have been installed or whereby the specification has been upgraded.

## **8.0 CONCLUSION AND RECOMMENDATIONS**

### **8.1 Introduction**

This camera evaluation focuses on the 307 public space Closed Circuit Television surveillance cameras installed on the bus stations and the No 11 Bus route which are owned by West Midlands Combined Authority and monitored and recorded by the West Midlands Combined Authority Control Room facility.

### **8.2 Recorded Crime**

During 2023 there were 612 offences recorded for the afore-mentioned Bus Stations, and this has decreased to 496 in 2024. A list of offences for each Bus station is shown in Appendix 'A'.

During 2023 there were 3593 offences recorded for the Bus Interchanges on the No 11 Bus Route, this has decreased slightly to 3568 offences in 2024. An analysis of crime and offences recorded for each of the locations can be found in Appendix 'B'.

### **8.3 Recorded Incidents Trends**

During 2024 there were 2644 incidents recorded for both the Bus station and No 11 route. A list of incidents for both the Bus stations and the No 11 route can be found in Appendix 'C'.

### **8.4 Camera Use and Incidents logged by Operators**

It is necessary to be able to justify the existence of each camera which forms part of the CCTV scheme and the only measurement is when it has been used during an incident. It should be explained that when monitoring of an incident, it is normal practice to use a number of cameras and therefore the analysis will have no resemblance to the actual number of incidents.

In 2024 there were a total of 5908 usages of the cameras and this is an average of 15 usages for each of the 389 cameras.

Using a formula employed by a number of Local Authorities, all cameras with less than half the average number of usages would be regarded as being 'at risk' of further consideration. As previously mentioned, the 2024 analysis indicates that there was an average of 8 uses for the 389 cameras, however, most of the cameras have specific and/or unique operational requirements, which include the security of staff and people using the station facilities. An analysis of the number of uses for each camera and those at 'risk' can be found in Appendix 'D'.

### **8.5 Police Reviews of footage**

Another important indicator is the number of reviews conducted by the police. The number of requests is the total for both the Bus and Rail systems.

During 2020, 315 reviews were conducted by the police and this is a decrease of 26 over the previous period. 180 DVD/USBs and 135 stills were issued to the Police and to third parties.

During 2021, 224 reviews were conducted by the police and this was a decrease of 91 over the previous period. 89 DVD/USBs and 135 stills were issued to the Police and 8 DVD/USBs and 2 stills to third parties.

During 2022, there were 258 reviews conducted by the police and this was an increase of 34 over the previous period. 252 DVD/USBs and 181 stills were issued to the Police. There were no releases to third parties.

During 2023 there were 662 reviews conducted by the police and this was an increase of 404 over the previous period. 252 DVDs/USBs and 161 Stills were issued to the Police compared with 252 DVD/USBs and 181 stills in 2022. 102 third party requests were received resulting in 59 DVDs/USBs and 4 Stills being released.

In 2024 it would appear to indicate that the police are finding the CCTV systems useful and this is a positive support indicator. 1583 evidential data was released to the Police and a further 77 to other regulatory bodies. Similarly, other third party requests have resulted in 97 evidential data being released in 2024.

### **8.6 Future Evaluations**

The Information Commissioner's CCTV Code of Practice makes the following requirement:

*“If you are already using a surveillance system, you should regularly evaluate whether it is necessary and proportionate to continue to use it”*

*“You should review regularly whether the use of CCTV continues to be justified. It is necessary to renew your notification with the ICO annually, so this would be an appropriate time to consider the ongoing use of such systems.”*

*...there should be a periodic review, at least annually of the system’s effectiveness to ensure that it is still doing what it was intended to do. If it does not achieve its purpose, it should be stopped or modified.”*

**Information Commissioners Code of Practice 2014**

The purposes and scope of the systems are detailed in Section four of this report and these include the prevention and detection of offences. Whilst it is not possible to make an assumption that the CCTV system is actually preventing offences, it is a component part of the preventative package. To remove or modify the use of the CCTV system may also detract from a further identified purpose, this being to reduce the fear of crime. It is therefore recommended that at present the system is effective in achieving its purpose, however, there is no current research available which would indicate the public or employees’ perceptions and this is an area which could provide valuable information in future evaluations.

It is a recommendation that the CCTV systems subject of this report continue to be evaluated on an annual basis. This will ensure future compliance with the British Standard, which is assessed each year, it will also provide compliance with legislation and ensure continuous measurement of fluctuations and monitoring for any emergence of life cycles, which could cause a decline in the initiative. CCTV evaluations are also required for compliance to the Surveillance Camera Code of Practice 2021.

**APPENDIX 'A' – BUS STATIONS  
RECORDED OFFENCES 2020 TO 2024**



**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

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**APPENDIX 'A'**

**Bus Station Offences**

<b>Station</b>	<b>Offence</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
<b>Bearwood</b>	Criminal damage	0	0	0	0	0
	Drugs	0	0	0	0	0
	Possession of weapons	0	0	0	0	0
	Public Order	1	0	0	1	1
	Robbery	0	0	0	0	0
	Theft	0	0	0	1	1
	Vehicle	0	0	0	1	0
	Violence	0	0	2	0	0
<b>Bearwood Total</b>		<b>1</b>	<b>0</b>	<b>2</b>	<b>3</b>	<b>2</b>
<b>Bilston</b>	ASB	0	0	0	0	0
	Burglary	0	0	0	1	0
	Criminal Damage	0	2	4	12	2
	Drugs	0	1	0	0	0
	Possession of weapon	0	1	0	0	0
	Public Order	1	3	3	8	2
	Robbery	0	0	1	1	3
	Sexual assault	0	0	0	0	0
	Theft	0	3	6	3	1
	Vehicle	0	0	0	2	0
	Violence	3	4	10	9	2
<b>Bilston Total</b>		<b>4</b>	<b>14</b>	<b>24</b>	<b>36</b>	<b>10</b>
<b>Bradford Place Walsall</b>	Criminal Damage	0	0	0	0	0
	Drugs	0	0	0	0	0
	Other	0	1	0	0	0
	Possession of weapons	0	1	0	0	0
	Public Order	0	0	0	0	0
	Robbery	1	0	0	0	0
	Sexual Offences	2	0	1	0	0
	Theft	0	0	0	0	0
	Vehicle	0	0	0	0	1
	Violence	0	0	1	0	1
<b>Bradford Place Walsall Total</b>		<b>3</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>2</b>

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

<b>Coventry</b>	ASB	0	0	0	0	0
	Burglary	0	0	0	0	0
	Criminal Damage	0	3	3	2	4
	Drugs	0	1	4	7	5
	Miscellaneous against society	0	0	0	0	1
	Possession of weapons	0	5	6	3	1
	Public Order	4	8	20	11	10
	Robbery	1	4	8	11	7
	Sexual Offences	1	4	0	2	7
	Theft	7	20	40	24	24
	Vehicle	1	2	3	1	1
	Verbal assault	0	0	0	0	0
	Violence	11	30	44	25	27
<b>Coventry Total</b>		<b>25</b>	<b>77</b>	<b>128</b>	<b>86</b>	<b>87</b>
<b>Cradley Heath</b>	ASB	0	0	0	0	0
	Criminal Damage	0	0	2	1	0
	Drugs	0	0	0	0	0
	Public Order	0	0	0	0	0
	Robbery	0	1	0	1	0
	Theft	0	0	0	0	0
	Violence	0	0	0	3	1
<b>Cradley Heath Total</b>		<b>0</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>1</b>
<b>Darlaston</b>						
<b>Darlaston Total</b>		<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Dudley</b>	ASB	0	0	0	0	0
	Assault	0	0	0	0	0
	Criminal damage	4	13	22	7	3
	Domestic	0	0	0	0	0
	Drugs	9	13	6	2	1
	Other	0	1	0	0	0
	Possession of weapons	5	2	6	4	0
	Public Order	12	25	29	23	1
	Robbery	15	8	26	4	1
	Sexual assault/activity	2	5	4	6	0
	Theft	4	5	14	9	2

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

	Vehicle	0	2	4	0	0
	Violence	19	39	82	32	6
<b>Dudley Total</b>		<b>70</b>	<b>113</b>	<b>193</b>	<b>87</b>	<b>14</b>
<b>Halesowen</b>	ASB	0	0	0	0	0
	Criminal damage	5	7	6	5	5
	Drugs	0	2	0	1	0
	Possession of weapons	0	1	3	1	0
	Public Disorder	2	9	4	5	2
	Robbery	3	0	2	6	1
	Sexual Offences	0	0	1	4	0
	Theft	3	3	2	3	0
	Vehicle	1	0	0	0	0
	Violence	9	19	7	11	6
<b>Halesowen Total</b>		<b>23</b>	<b>41</b>	<b>25</b>	<b>36</b>	<b>14</b>
<b>Merry Hill</b>	Criminal damage	0	1	3	1	1
	Drugs	0	2	0	1	0
	Other	0	0	0	0	0
	Possession of weapons	0	1	1	2	0
	Public Order	2	3	6	4	3
	Robbery	0	1	2	5	2
	Sexual Offences	1	0	0	1	0
	Theft	0	0	4	0	1
	Vehicle	0	0	0	0	0
	Violence	9	15	13	6	9
<b>Merry Hill Total</b>		<b>12</b>	<b>23</b>	<b>29</b>	<b>20</b>	<b>16</b>
<b>Oldbury</b>	Violence	0	0	3	0	0
<b>Oldbury Total</b>		<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
<b>Stourbridge</b>	Burglary	0	0	0	0	1
	Criminal damage	5	4	8	8	10
	Drugs	0	0	0	2	2
	Possession of weapons	0	1	0	2	1
	Public Order	1	7	9	4	9
	Robbery	0	1	1	4	2
	Sexual	0	0	1	1	1

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

	Theft	0	1	0	1	2
	Vehicle	0	1	3	1	0
	Violence	5	12	27	4	10
<b>Stourbridge Total</b>		<b>11</b>	<b>27</b>	<b>49</b>	<b>27</b>	<b>38</b>
<b>Walsall</b>	ASB	0	0	0	0	
	Criminal damage	7	1	5	7	8
	Drugs	0	5	13	3	6
	Miscellaneous against society	0	1	0	0	1
	Possession of weapons	0	5	4	4	6
	Public order	3	20	16	12	13
	Robbery	3	7	6	6	13
	Sexual assault	2	3	2	11	2
	Theft	4	8	9	16	9
	Vehicle	0	1	1	0	2
	Violence	10	34	50	28	50
<b>Walsall Total</b>		<b>29</b>	<b>85</b>	<b>114</b>	<b>87</b>	<b>110</b>
<b>Wednesbury</b>	Burglary	0	0	0	0	1
	Criminal damage	4	3	2	5	12
	Drugs	0	0	0	0	1
	Miscellaneous against society	0	0	0	0	1
	Possession of weapons	0	0	0	1	0
	Public Order	1	5	3	2	2
	Robbery	0	2	3	6	10
	Sexual offences	1	0	1	0	1
	Theft	0	0	6	2	4
	Vehicle	1	0	1	0	1
	Violence	4	11	11	8	5
<b>Wednesbury Total</b>		<b>11</b>	<b>21</b>	<b>27</b>	<b>24</b>	<b>38</b>
<b>West Bromwich</b>	Burglary	0	0	0	0	1
	Criminal damage	2	4	4	4	1
	Drugs	0	1	4	7	5
	Miscellaneous against society	0	0	0	1	0
	Possession of weapons	1	1	6	4	6
	Public Order	6	22	16	12	13
	Robbery	6	4	3	3	5
	Sexual offences	0	7	7	6	2

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
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	Theft	8	6	15	13	10
	Vehicle	2	1	1	1	1
	Violence	31	46	58	46	28
<b>West Bromwich Total</b>		<b>56</b>	<b>92</b>	<b>114</b>	<b>97</b>	<b>92</b>
<b>Wolverhampton Bus Station</b>	ASB	0	0	0	0	0
	Criminal damage	5	6	19	4	4
	Drugs	1	1	17	3	14
	Other	0	1	0	0	0
	Possession of weapons	2	3	11	4	5
	Public Order	17	37	27	20	14
	Robbery	1	7	20	8	4
	Sexual offences	0	3	10	4	0
	Theft	2	10	21	22	13
	Vehicle	0	0	0	1	1
	Violence	12	59	73	38	37
<b>Wolverhampton Bus Station Total</b>		<b>40</b>	<b>127</b>	<b>198</b>	<b>104</b>	<b>92</b>
<b>GRAND TOTAL</b>		<b>323</b>	<b>567</b>	<b>910</b>	<b>612</b>	<b>496</b>

**APPENDIX 'B' – No 11 BUS ROUTE**

**RECORDED OFFENCES 2020 TO 2024**

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

**APPENDIX 'B'**

**Recorded Offences – No 11 Bus Route**

<b>CAMERA</b>	<b>OFFENCE</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
<b>Acocks Green</b>	Arson/Criminal Damage	5	11	12	13	9
	Burglary	5	3	5	11	7
	Drugs	5	4	4	5	2
	Miscellaneous Crimes Against Society	6	4	5	6	4
	Non-crime	2	7	19	0	0
	Possession of Weapons	3	4	4	0	3
	Public Order	28	24	34	27	26
	Robbery	7	6	5	8	3
	Sexual	4	2	4	3	5
	Theft	31	44	64	75	56
	Vehicle	2	4	5	7	5
	Violence	39	57	58	56	45
<b>Acocks Green Total</b>		<b>129</b>	<b>170</b>	<b>219</b>	<b>211</b>	<b>165</b>
<b>Acocks Green Station</b>	Arson/Criminal Damage	1	1	6	8	1
	Burglary	3	3	3	5	1
	Drugs	2	2	4	1	1
	Miscellaneous Crimes Against Society	5	0	1	1	2
	Non-crime	1	9	18	0	0
	Possession of Weapons	2	1	0	0	4
	Public Order	2	7	8	8	4
	Robbery	0	0	5	5	1
	Sexual	2	1	2	1	3
	Theft	4	2	2	2	5
	Vehicle	1	1	3	3	2
	Violence	20	25	29	27	21
<b>Acocks Green Station Total</b>		<b>43</b>	<b>52</b>	<b>81</b>	<b>61</b>	<b>45</b>
<b>Bearwood Bus Station</b>	Arson/Criminal Damage	3	3	4	5	10
	Burglary	0	4	2	10	2
	Drugs	0	0	0	2	2
	Miscellaneous Crimes Against Society	9	0	2	0	1
	Non-crime	3	2	3	0	0
	Possession of Weapons	0	1	4	4	4

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

	Public Order	0	5	4	11	11
	Robbery	5	0	3	7	5
	Sexual	2	2	3	3	7
	Theft	3	3	6	13	3
	Vehicle	0	1	2	6	2
	Violence	20	25	64	39	27
<b>Bearwood Bus Station Total</b>		<b>45</b>	<b>46</b>	<b>97</b>	<b>100</b>	<b>74</b>
<b>Bordesley Green E / Station Road</b>	Arson/Criminal Damage	3	3	7	19	31
	Burglary	0	1	3	1	3
	Drugs	3	4	6	45	52
	Miscellaneous Crimes Against Society	12	1	0	3	4
	Non-crime	11	15	13	0	0
	Possession of Weapons	0	1	4	5	12
	Public Order	5	8	9	32	44
	Robbery	1	2	1	1	0
	Sexual	8	5	3	4	10
	Theft	3	5	6	3	7
	Vehicle	0	2	0	3	4
	Violence	22	36	33	74	80
<b>Bordesley Green E / Station Road Total</b>		<b>73</b>	<b>83</b>	<b>85</b>	<b>190</b>	<b>247</b>
<b>Bristol Road / Harborne Road</b>	Arson/Criminal Damage	16	14	8	8	14
	Burglary	9	9	8	14	9
	Drugs	2	2	2	3	5
	Miscellaneous Crimes Against Society	11	4	2	2	1
	Non-crime	9	11	7	0	0
	Possession of Weapons	2	5	3	8	9
	Public Order	11	23	20	27	19
	Robbery	2	14	10	20	4
	Sexual	0	4	3	8	4
	Theft	42	45	102	57	70
	Vehicle	1	21	19	6	14
	Violence	21	46	70	46	57
<b>Bristol Road / Harborne Road Total</b>		<b>126</b>	<b>198</b>	<b>254</b>	<b>199</b>	<b>206</b>



**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

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<b>Bromford Lane / Coleshill Road</b>	Arson/Criminal Damage	13	7	5	16	20
	Burglary	10	3	7	12	8
	Drugs	4	2	14	11	7
	Miscellaneous Crimes Against Society	13	8	2	4	5
	Non-crime	6	15	12	0	0
	Possession of Weapons	3	7	9	8	15
	Public Order	12	57	35	38	29
	Robbery	15	11	5	13	28
	Sexual	2	9	3	5	1
	Theft	99	87	120	192	194
	Vehicle	7	11	15	12	14
	Violence	73	94	83	102	90
<b>Bromford Lane / Coleshill Road Total</b>		<b>257</b>	<b>311</b>	<b>310</b>	<b>413</b>	<b>411</b>
<b>Bromford Lane / Tyburn Road</b>	Arson/Criminal Damage	6	7	7	7	5
	Burglary	3	2	8	4	11
	Drugs	5	4	5	3	1
	Miscellaneous Crimes Against Society	13	1	0	1	0
	Non-crime	6	7	8	0	0
	Possession of Weapons	3	1	3	6	2
	Public Order	6	10	9	1	3
	Robbery	3	2	2	4	1
	Sexual	0	4	2	2	0
	Theft	11	5	5	7	13
	Vehicle	2	6	11	7	5
	Violence	26	33	19	28	26
<b>Bromford Lane / Tyburn Road Total</b>		<b>84</b>	<b>82</b>	<b>79</b>	<b>70</b>	<b>67</b>
<b>Brookvale Rd / Ridgeway</b>	Arson/Criminal Damage	2	2	1	1	3
	Burglary	0	1	2	4	1
	Drugs	1	0	1	0	1
	Miscellaneous Crimes Against Society	3	1	1	0	0
	Non-crime	1	1	1	0	0
	Possession of Weapons	0	2	0	0	1
	Public Order	0	1	2	1	0
	Robbery	0	0	1	1	1

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
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	Sexual	0	0	1	0	0
	Theft	1	2	4	1	2
	Vehicle	0	0	5	3	3
	Violence	2	9	10	3	6
<b>Brookvale Rd / Ridgeway Total</b>		<b>10</b>	<b>19</b>	<b>30</b>	<b>14</b>	<b>18</b>
<b>Church Road / Stoney Lane</b>	Arson/Criminal Damage	17	15	25	12	17
	Burglary	6	6	8	6	1
	Drugs	4	2	6	4	10
	Miscellaneous Crimes Against Society	27	4	2	3	4
	Non-crime	7	16	17	0	0
	Possession of Weapons	3	6	3	1	8
	Public Order	1	25	23	26	19
	Robbery	8	6	10	12	6
	Sexual	1	4	3	2	6
	Theft	52	41	34	56	122
	Vehicle	1	7	12	5	8
	Violence	44	66	44	78	62
<b>Church Road / Stoney Lane Total</b>		<b>179</b>	<b>198</b>	<b>187</b>	<b>205</b>	<b>263</b>
<b>Cole Bank Road / Stratford Road</b>	Arson/Criminal Damage	2	1	1	2	1
	Burglary	2	0	4	2	1
	Drugs	0	1	0	0	2
	Miscellaneous Crimes Against Society	5	0	0	2	1
	Non-crime	5	7	3	0	0
	Possession of Weapons	0	0	0	1	0
	Public Order	4	1	2	4	2
	Robbery	2	0	0	0	1
	Sexual	0	0	1	0	1
	Theft	4	3	2	4	4
	Vehicle	0	0	2	6	2
	Violence	5	8	7	5	10
<b>Cole Bank Road / Stratford Road Total</b>		<b>29</b>	<b>21</b>	<b>22</b>	<b>26</b>	<b>25</b>
<b>Dudley Road</b>	Arson/Criminal Damage	11	1	5	4	3
	Burglary	4	0	9	3	2
	Drugs	1	1	3	1	0
	Miscellaneous Crimes Against Society	12	0	0	1	1

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
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	Non-crime	6	7	8	0	0
	Possession of Weapons	1	1	2	2	0
	Public Order	1	6	11	4	12
	Robbery	2	2	5	4	1
	Sexual	2	0	0	0	1
	Theft	6	2	5	2	10
	Vehicle	0	7	7	4	3
	Violence	15	25	22	27	29
<b>Dudley Road Total</b>		<b>61</b>	<b>52</b>	<b>77</b>	<b>52</b>	<b>62</b>
<b>Erdington</b>	Arson/Criminal Damage	19	15	30	26	22
	Burglary	24	14	11	13	15
	Drugs	11	7	12	6	22
	Miscellaneous Crimes Against Society	58	9	4	5	2
	Non-crime	13	20	26	0	0
	Possession of Weapons	7	5	13	6	11
	Public Order	1	39	67	32	18
	Robbery	17	24	28	36	28
	Sexual	4	16	8	8	7
	Theft	54	53	67	139	126
	Vehicle	0	3	10	8	10
	Violence	100	157	178	144	137
<b>Erdington Total</b>		<b>311</b>	<b>362</b>	<b>454</b>	<b>423</b>	<b>398</b>
<b>Lordswood Road, High Street Harborne</b>	Arson/Criminal Damage	5	1	2	5	4
	Burglary	9	7	1	6	5
	Drugs	0	1	2	0	0
	Miscellaneous Crimes Against Society	5	2	0	0	0
	Non-crime	5	2	4	0	0
	Possession of Weapons	0	1	0	0	0
	Public Order	0	3	10	2	3
	Robbery	1	2	0	1	2
	Sexual	1	2	2	1	0
	Theft	9	5	5	7	7
	Vehicle	0	4	11	4	4
	Violence	2	4	13	15	11
<b>Lordswood Road, High Street Harborne Total</b>		<b>40</b>	<b>34</b>	<b>55</b>	<b>41</b>	<b>36</b>

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<b>Olton Boulevard East</b>	Arson/Criminal Damage	8	9	5	11	11
	Burglary	9	4	4	5	6
	Drugs	2	5	5	5	4
	Miscellaneous Crimes Against Society	17	6	2	4	2
	Non-crime	14	9	11	0	0
	Possession of Weapons	6	3	6	3	3
	Public Order	2	13	15	13	9
	Robbery	4	2	7	3	5
	Sexual	2	1	0	3	3
	Theft	36	43	46	53	99
	Vehicle	1	7	13	12	6
	Violence	32	40	60	60	53
<b>Olton Boulevard East Total</b>		<b>133</b>	<b>142</b>	<b>174</b>	<b>172</b>	<b>201</b>
<b>Perry Barr</b>	Arson/Criminal Damage	4	10	6	25	21
	Burglary	4	9	5	10	9
	Drugs	5	7	5	8	15
	Miscellaneous Crimes Against Society	29	1	1	4	3
	Non-crime	16	18	8	0	0
	Possession of Weapons	2	10	14	10	10
	Public Order	1	25	31	40	26
	Robbery	13	10	6	14	23
	Sexual	4	7	6	5	6
	Theft	61	52	42	56	41
	Vehicle	7	5	10	12	6
	Violence	63	64	72	99	84
<b>Perry Barr Total</b>		<b>203</b>	<b>218</b>	<b>206</b>	<b>283</b>	<b>244</b>
<b>Rookery Road</b>	Arson/Criminal Damage	7	5	12	6	4
	Burglary	1	2	4	9	7
	Drugs	1	3	5	2	5
	Miscellaneous Crimes Against Society	32	5	3	1	1
	Non-crime	10	8	2	0	0
	Possession of Weapons	1	7	6	3	5
	Public Order	0	17	13	10	4
	Robbery	13	8	7	11	9
	Sexual	1	3	3	6	2
	Theft	11	9	17	23	19

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	Vehicle	3	2	4	9	10
	Violence	30	49	38	51	46
<b>Rookery Road Total</b>		<b>110</b>	<b>118</b>	<b>114</b>	<b>131</b>	<b>112</b>
<b>Sandon Road / Three Shires Oak Road</b>	Arson/Criminal Damage	1	2	3	2	10
	Burglary	9	4	5	5	5
	Drugs	0	1	1	1	3
	Miscellaneous Crimes Against Society	11	2	1	0	1
	Non-crime	4	8	16	0	0
	Possession of Weapons	0	4	3	2	3
	Public Order	0	6	13	9	10
	Robbery	5	4	1	6	4
	Sexual	3	0	1	1	3
	Theft	19	31	31	14	15
	Vehicle	1	3	7	5	3
	Violence	15	27	29	38	40
<b>Sandon Road / Three Shires Oak Road Total</b>		<b>69</b>	<b>92</b>	<b>111</b>	<b>83</b>	<b>97</b>
<b>Slade Road / Streety Road</b>	Arson/Criminal Damage	3	9	4	4	6
	Burglary	3	1	1	3	3
	Drugs	1	0	4	5	8
	Miscellaneous Crimes Against Society	15	4	1	2	4
	Non-crime	1	12	7	0	0
	Possession of Weapons	1	3	6	2	5
	Public Order	0	8	12	6	7
	Robbery	3	4	6	7	3
	Sexual	2	0	1	5	2
	Theft	13	4	4	11	11
	Vehicle	2	3	6	6	4
	Violence	33	33	33	38	38
<b>Slade Road / Streety Road Total</b>		<b>76</b>	<b>81</b>	<b>85</b>	<b>89</b>	<b>91</b>
<b>Stechford Lane / Burney Lane</b>	Arson/Criminal Damage	2	1	8	3	6
	Burglary	0	2	2	5	5
	Drugs	1	0	1	3	0

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	Miscellaneous Crimes Against Society	10	5	1	1	3
	Non-crime	6	8	13	0	0
	Possession of Weapons	0	1	2	2	2
	Public Order	0	5	8	3	4
	Robbery	1	3	0	4	0
	Sexual	3	4	1	3	0
	Theft	6	0	3	7	3
	Vehicle	1	1	2	4	4
	Violence	21	41	27	17	34
<b>Stechford Lane / Burney Lane Total</b>		<b>50</b>	<b>71</b>	<b>68</b>	<b>52</b>	<b>61</b>
<b>Stechford Station</b>	Arson/Criminal Damage	5	4	11	5	7
	Burglary	2	9	5	5	7
	Drugs	1	6	1	1	1
	Miscellaneous Crimes Against Society	17	2	1	1	2
	Non-crime	16	4	9	0	0
	Possession of Weapons	2	2	3	6	4
	Public Order	0	7	13	10	10
	Robbery	4	2	1	4	2
	Sexual	1	2	7	4	7
	Theft	7	6	19	15	7
	Vehicle	0	7	10	7	9
	Violence	21	33	34	45	60
<b>Stechford Station Total</b>		<b>76</b>	<b>84</b>	<b>114</b>	<b>103</b>	<b>116</b>
<b>Swan Island</b>	Arson/Criminal Damage	2	9	13	20	18
	Burglary	2	6	10	5	13
	Drugs	0	4	9	3	0
	Miscellaneous Crimes Against Society	28	3	2	3	3
	Non-crime	8	19	26	0	0
	Possession of Weapons	2	8	5	1	8
	Public Order	2	36	22	17	22
	Robbery	5	9	11	8	10
	Sexual	1	9	7	7	5
	Theft	58	77	80	93	91
	Vehicle	3	12	14	25	16
	Violence	37	71	101	65	69
<b>Swan Island Total</b>		<b>152</b>	<b>263</b>	<b>300</b>	<b>247</b>	<b>255</b>

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<b>Watford Road / Perschore Road</b>	Arson/Criminal Damage	7	3	13	22	11
	Burglary	9	7	7	6	1
	Drugs	0	1	4	5	4
	Miscellaneous Crimes Against Society	15	4	0	1	5
	Non-crime	10	8	12	0	0
	Possession of Weapons	2	0	6	12	10
	Public Order	1	34	24	19	20
	Robbery	6	7	8	8	12
	Sexual	2	2	1	5	4
	Theft	33	59	56	87	74
	Vehicle	3	7	5	4	3
	Violence	26	42	57	65	56
<b>Watford Road / Perschore Road Total</b>		<b>114</b>	<b>174</b>	<b>193</b>	<b>234</b>	<b>200</b>
<b>Wellington Road / Hamstead Road</b>	Arson/Criminal Damage	0	10	9	10	10
	Burglary	4	6	6	7	9
	Drugs	3	1	0	1	1
	Miscellaneous Crimes Against Society	14	2	4	2	1
	Non-crime	14	22	23	0	0
	Possession of Weapons	1	4	4	0	5
	Public Order	1	9	8	8	6
	Robbery	0	2	7	8	7
	Sexual	2	2	6	3	4
	Theft	13	6	3	5	5
	Vehicle	3	2	3	7	7
	Violence	12	33	38	47	44
<b>Wellington Road / Hamstead Road Total</b>		<b>67</b>	<b>99</b>	<b>111</b>	<b>98</b>	<b>99</b>
<b>Winson Green Road</b>	Arson/Criminal Damage	1	2	1	2	4
	Burglary	0	0	3	6	2
	Drugs	1	0	2	0	1
	Miscellaneous Crimes Against Society	5	4	0	1	1
	Non-crime	8	3	7	0	0
	Possession of Weapons	1	0	1	3	1
	Public Order	0	0	5	1	1

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	Robbery	0	0	1	4	0
	Sexual	0	0	0	2	0
	Theft	2	2	4	5	6
	Vehicle	1	1	4	2	2
	Violence	14	20	14	27	15
<b>Winson Green Road Total</b>		<b>33</b>	<b>32</b>	<b>42</b>	<b>53</b>	<b>33</b>
<b>Witton Station</b>	Arson/Criminal Damage	1	1	2	5	3
	Burglary	1	1	2	2	0
	Drugs	2	1	1	1	2
	Miscellaneous Crimes Against Society	5	0	0	0	0
	Non-crime	3	3	2	0	0
	Possession of Weapons	3	2	5	0	2
	Public Order	0	5	11	7	3
	Robbery	3	3	3	3	3
	Sexual	1	3	0	0	0
	Theft	7	1	2	3	2
	Vehicle	2	2	0	5	3
	Violence	20	11	26	17	24
<b>Witton Station Total</b>		<b>48</b>	<b>33</b>	<b>54</b>	<b>43</b>	<b>42</b>
<b>GRAND TOTAL</b>		<b>5191</b>	<b>3035</b>	<b>3522</b>	<b>3593</b>	<b>3568</b>



**APPENDIX 'C'**

**BUS STATIONS**

**and**

**No 11 ROUTE**

**INCIDENTS 2024**

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
Bus Stations and No 11 Bus Route - 1<sup>st</sup> January 2024 – 31<sup>st</sup> December 2024**

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**Bus Station and No 11 Bus Route – 2024 Incident Trends**

<b>INCIDENT</b>	<b>NUMBER RECORDED 2023</b>	<b>NUMBER RECORDED 2024</b>
Accidental damage	0	7
Alcohol	20	138
Animal	10	7
Arson	5	11
ASB	657	585
Assault	124	101
Attempted crime	29	0
Attempted murder	0	2
Attempted robbery	0	11
Attempted suicide	1	2
Attempted theft	0	12
Begging	53	36
Burglary	2	0
Bus station radio call	24	54
Camera interference	3	2
Criminal Damage	72	61
Dangerous driving	0	20
Disorder	49	69
Domestic violence	9	5
Drugs	147	198
Fare evasion	12	23
Fly tipping	0	3
Fire/Smoke	0	3
Fire Alarm Activation	28	8
Firearms	3	2
Graffiti	9	8
H&S Investigation	2	7
Harassment / Stalking	0	9
Illegal parking	0	2
Indecent exposure	59	29
Intercom call	8	0
Lift incident	1	0
Lost & Found Property	0	23
Medical	124	136
Missing persons	14	19

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Murder	0	3
Observation	321	100
Offensive weapon	34	31
Other	34	0
Person of Interest	0	1
Police Request	54	50
Property damage	0	3
Prostitution	0	1
Road traffic	44	41
Robbery	39	41
Rough Sleeper	222	279
Serious incident	8	1
Sexual	17	14
Shop Theft	17	8
Slip, trip or fall	0	39
Smoking/vaping	243	167
Suspicious activity	48	71
Theft	71	33
Theft – cycle	26	26
Theft – motorcycle	0	1
Theft – vehicle	3	2
Threatening behaviour	3	44
Trespass	13	12
Urinating	0	1
Vandalism	104	0
Vehicle interference	2	3
Verbal Assault	62	46
Vulnerable person	0	28
Wanted person	0	5
<b>TOTAL</b>	<b>2830</b>	<b>2644</b>

## **APPENDIX 'D' – BUS STATIONS**

### **USAGE OF CAMERAS**

**West Midlands Combined Authority British Standard 7958 CCTV Evaluation -  
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**APPENDIX 'D'**

**BUS STATION CAMERA USE**

<b>Camera</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>2024</b>
581 - Halesowen	7	2	2	17	4
582 - Halesowen	1	4	3	5	6
583 - Halesowen	3	2	6	6	4
584 - Halesowen	12	7	10	36	18
585 - Halesowen	2	2	1	6	3
586 - Halesowen	0	0	1	1	2
587 - Halesowen	4	2	6	7	3
588 - Halesowen	1	0	2	5	3
589 - Halesowen	17	16	31	64	27
590 – Halesowen	14	27	42	92	48
591 - Halesowen	5	9	7	12	3
592 - Halesowen	1	0	3	5	3
593 - Halesowen	2	0	4	6	4
594 - Halesowen	20	34	50	109	34
595 – Halesowen	14	28	29	58	31
596 - Halesowen	2	10	11	13	6
597 - Halesowen	3	2	8	23	9
598 - Halesowen	1	3	6	2	2
599 – Halesowen	0	3	1	5	4
600 - Halesowen	0	7	6	9	6
601 - Halesowen	17	16	16	40	26
602 - Halesowen	3	1	3	3	1
603 – Halesowen	0	1	4	2	0
604 - Halesowen	2	4	6	9	3
605 – Halesowen	1	5	8	5	4
606 - Halesowen	6	10	8	13	19
608 – Halesowen	0	4	3	7	9
611 - Walsall Bus	9	14	29	50	50
612 - Walsall Bus	7	8	20	53	37
613 - Walsall Bus	4	9	29	51	41
614 - Walsall Bus	16	24	50	74	87
615 - Walsall Bus	11	27	48	106	104
616 - Walsall Bus	17	33	48	71	105
617 - Walsall Bus	18	39	52	102	119
618 - Walsall Bus	5	9	10	1	3

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619 - Walsall Bus	2	6	38	84	222
620 - Walsall Bus	3	11	20	48	75
621 - Walsall Bus	2	0	3	7	9
622 – Walsall Bus	3	4	8	5	12
623 - Walsall Bus	1	6	5	7	10
624 - Walsall Bus	1	6	3	7	10
625 - Walsall Bus	0	0	0	0	0
626 - Walsall Bus	0	0	0	3	0
627 - Walsall Bus	0	0	0	0	0
628 – Walsall Bus	2	6	7	13	10
631 – Coventry Bus Pool Meadow	2	3	3	9	11
632 - Coventry Bus Pool Meadow	3	3	9	33	25
633 - Coventry Bus Pool Meadow	4	6	7	40	26
634 - Coventry Bus Pool Meadow	11	28	39	59	54
635 - Coventry Bus Pool Meadow	3	16	30	45	30
636 - Coventry Bus Pool Meadow	17	29	44	106	81
637 - Coventry Bus Pool Meadow	23	50	89	145	91
638 - Coventry Bus Pool Meadow	13	45	62	70	43
639 - Coventry Bus Pool Meadow	18	32	62	116	72
640 - Coventry Bus Pool Meadow	7	41	95	118	105
641 - Coventry Bus Pool Meadow	3	9	17	20	17
642 - Coventry Bus Pool Meadow	0	7	11	23	14
643 - Coventry Bus Pool Meadow	0	2	1	6	6
644 - Coventry Bus Pool Meadow	2	4	10	25	20
645 - Coventry Bus Pool Meadow	2	4	8	20	17
646 - Coventry Bus Pool Meadow	4	11	14	24	18
647 - Coventry Bus Pool Meadow	9	18	36	67	58
648 - Coventry Bus Pool Meadow	8	12	14	23	19
649 - Coventry Bus Pool Meadow	7	20	15	16	6
650 - Coventry Bus Pool Meadow	1	4	4	8	13
651 - Coventry Bus Pool Meadow	0	2	2	3	1
652 - Coventry Bus Pool Meadow	1	7	8	37	28
653 - Coventry Bus Pool Meadow	1	3	3	20	19
654 - Coventry Bus Pool Meadow	0	2	1	1	1
655 - Coventry Bus Pool Meadow	0	6	2	2	4
656 - Coventry Bus Pool Meadow	1	1	5	13	7
657 – Coventry Bus Pool Meadow	1	1	1	7	2
658 - Coventry Bus Pool Meadow	3	3	1	8	5
659 - Coventry Bus Pool Meadow	2	2	8	14	5

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660 - Coventry Bus Pool Meadow	0	3	1	4	3
661 - Coventry Bus Pool Meadow	1	1	2	8	4
662 - Coventry Bus Pool Meadow	1	10	11	25	23
663 – Coventry Bus Cycle	0	0	1	2	0
701 - Perry Barr	0	0	1	6	6
702 - Perry Barr	0	1	3	8	7
703 - Perry Barr	0	0	0	10	11
704 - Perry Barr	0	1	1	16	9
705 - Perry Barr (Decommissioned 2024)	0	1	0	0	0
706 - Witton	0	0	1	0	7
707 – Witton	0	0	1	0	3
708 – Witton	1	0	0	0	1
709 - Stockland Green	1	3	0	0	1
710 - Erdington	1	1	1	1	1
711 – Erdington	1	0	1	1	2
712 – Erdington	0	1	1	1	0
713 – Erdington	2	4	0	0	1
714 – Erdington	3	2	0	0	1
715 - Ward End	0	0	1	1	6
716 - Ward End	0	0	1	0	7
717 - Ward End	0	0	0	0	3
718 - Ward End	0	0	0	0	5
719 - Stechford	1	1	0	0	4
720 – Stechford	0	0	0	0	3
721 - Yardley	0	0	0	0	2
722 – Yardley	0	1	1	0	1
723 - Yardley	0	0	0	0	6
724 - Yardley	0	0	0	0	4
725 - Yardley	0	0	0	0	5
726 - Yardley	1	0	0	0	7
727 - Yardley	1	0	0	0	5
728 - Yardley	0	0	0	0	4
730 - Acocks Green	0	1	0	0	3
731 - Acocks Green	0	1	1	1	1
732 - Acocks Green	1	1	0	0	2
733 - Hall Green	2	2	1	1	1
737 - Kings Norton	3	8	4	8	3
738 - Kings Norton	3	7	4	17	7
739 - Selly Oak	1	0	1	1	2

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740 – Selly Oak	0	0	0	2	2
741 – Selly Oak	0	0	0	1	3
742 - Harborne	0	0	0	0	0
743 - Bearwood	1	3	0	2	5
746 - Winson Green	0	2	0	0	1
747 - Winson Green	1	3	0	0	2
749 - Handsworth	0	0	1	0	1
750 – Erdington	0	0	0	0	1
751 – Bearwood	0	0	1	0	0
760 - Wednesbury Bus	3	0	0	1	3
761 - Wednesbury Bus	3	3	0	4	10
762 - Wednesbury Bus	1	0	1	3	5
763 - Wednesbury Bus	0	0	3	8	7
764 - Wednesbury Bus	4	1	2	9	8
765 - Wednesbury Bus	1	1	2	4	9
766 - Wednesbury Bus	1	0	3	7	11
767 - Wednesbury Bus	0	0	3	6	6
768 - Wednesbury Bus	1	1	3	6	6
769 - Wednesbury Bus	1	1	2	10	9
770 - Wednesbury Bus	1	1	2	3	3
771 - Wednesbury Bus	2	1	1	7	5
772 – Wednesbury Bus	1	0	0	0	4
773 - Wednesbury Bus	2	3	2	30	34
774 - Wednesbury Bus	2	3	0	18	23
775 - Wednesbury Bus	3	4	2	22	24
776 - Wednesbury Bus	3	8	5	20	38
777 - Wednesbury Bus	0	2	2	3	12
778 - Wednesbury Bus	2	8	7	13	34
779 - Wednesbury Bus	2	2	4	7	10
780 - Wednesbury Bus	2	8	6	13	21
781 - Wednesbury Bus	5	4	3	8	17
782 - Wednesbury Bus	4	0	2	6	17
783 - Wednesbury Bus	4	2	1	10	5
784 - Wednesbury Bus	3	1	5	10	14
785 - Wednesbury Bus	0	0	0	8	3
786 - Wednesbury Bus	1	0	0	0	1
787 - Wednesbury Bus	3	1	6	19	29
788 - Wednesbury Bus	5	8	5	29	64
789 - Wednesbury Bus	4	3	5	15	26



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790 – Wolverhampton Bus	0	0	6	6	3
791 - Wolverhampton Bus	0	1	8	5	2
792 - Wolverhampton Bus	0	0	3	2	6
793 - Wolverhampton Bus	2	8	3	12	8
794 - Wolverhampton Bus	2	3	7	15	19
795 - Wolverhampton Bus	1	0	5	4	2
796 - Wolverhampton Bus	2	6	8	8	5
797 - Wolverhampton Bus	1	3	4	1	0
798 - Wolverhampton Bus	2	1	0	1	0
799 - Wolverhampton Bus	3	4	3	7	6
800 - Wolverhampton Bus	0	0	0	0	0
801 - Wolverhampton Bus	7	7	12	16	16
802 - Wolverhampton Bus	15	15	27	77	33
804 – Bilston	6	14	26	88	28
805 - Bilston	11	5	8	37	14
806 - Bilston	6	10	20	44	10
807 – Bilston	8	8	9	36	12
808 – Bilston	4	7	15	42	24
809 – Bilston	7	10	8	49	11
812 – Bilston	0	0	10	18	26
813 – Bilston	0	0	7	35	14
819 - Wolverhampton Bus	6	22	31	47	31
820 - Wolverhampton Bus	1	1	2	8	8
821 - Wolverhampton Bus	8	19	35	63	62
822 - Wolverhampton Bus	4	13	20	52	38
823 - Wolverhampton Bus	4	21	35	48	66
824 - Wolverhampton Bus	4	15	34	92	106
825 - Wolverhampton Bus	5	10	18	30	33
826 - Wolverhampton Bus	3	10	18	24	22
827 - Wolverhampton Bus	4	18	32	26	34
828 - Wolverhampton Bus	4	19	22	35	43
829 - Wolverhampton Bus	9	27	16	41	28
830 - Wolverhampton Bus	10	31	73	123	174
831 - Wolverhampton Bus	0	4	2	0	0
832 - Wolverhampton Bus	0	3	4	1	3
833 - Wolverhampton Bus	0	0	3	0	1
834 - Wolverhampton Bus	9	42	43	99	157
835 - Wolverhampton Bus	1	0	3	1	0
836 - Wolverhampton Bus	10	13	21	40	32

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837 - Wolverhampton Bus	3	10	8	27	21
838 - Wolverhampton Bus	0	7	8	18	9
839 - Wolverhampton Bus	2	5	8	11	9
840 - Wolverhampton Bus	0	3	6	24	15
841 - Wolverhampton Bus	1	3	7	11	9
842 - Wolverhampton Bus	4	4	11	18	11
843 - Wolverhampton Bus	2	3	10	12	10
844 - Wolverhampton Bus	6	19	61	111	97
845 - Wolverhampton Bus	0	0	0	0	0
846 - Wolverhampton Bus	0	0	0	0	0
847 - Wolverhampton Bus	0	0	0	0	0
848 - Wolverhampton Bus	0	0	0	0	0
849 - Wolverhampton Bus	0	0	0	0	0
850 - Wolverhampton Bus	0	0	0	0	0
851 - Wolverhampton Bus	0	0	0	0	0
852 - Wolverhampton Bus	4	2	9	9	3
853 - Wolverhampton Bus	2	2	5	6	2
854 - Wolverhampton Bus	4	8	4	13	5
855 - Wolverhampton Bus	1	6	5	9	3
856 - Wolverhampton Bus	4	7	11	24	14
857 - Wolverhampton Bus	2	1	7	8	3
858 - Wolverhampton Bus	2	3	1	3	6
859 - Wolverhampton Bus	0	0	2	7	1
860 - Wolverhampton Bus	1	4	11	12	5
864 - Bearwood	1	0	3	8	10
865 - Bearwood	2	1	2	7	7
866 - Bearwood	3	0	2	7	7
867 - Bearwood	3	3	3	9	5
868 – Bearwood (commenced 28.3 2024)	0	0	0	0	2
869 - Bearwood (commenced 28.3 2024)	0	0	0	0	2
870 - Bearwood (commenced 28.3 2024)	0	0	0	0	4
871 - Bearwood (commenced 28.3 2024)	0	0	0	0	3
901 - Stourbridge Bus	33	38	26	127	106
902 - Stourbridge Bus	2	7	4	8	12
903 - Stourbridge Bus	1	8	4	15	20
904 - Stourbridge Bus	0	4	2	3	7
905 - Stourbridge Bus	5	5	6	13	7
906 - Stourbridge Bus	1	2	3	9	5
907 - Stourbridge Bus	13	15	23	44	33

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908 - Stourbridge Bus	17	10	12	22	15
909 - Stourbridge Bus	12	9	8	24	21
910 - Stourbridge Bus	2	4	13	8	11
911 - Stourbridge Bus	2	2	0	15	12
912 - Stourbridge Bus	12	26	43	97	96
913 - Stourbridge Bus	12	13	11	28	44
914 - Stourbridge Bus	8	12	17	40	40
915 - Stourbridge Bus	3	5	9	15	17
916 - Stourbridge Bus	3	3	7	10	11
917 - Stourbridge Bus	4	2	5	4	9
918 - Stourbridge Bus	8	6	6	17	15
919 - Stourbridge Bus	3	10	12	33	53
920 - Stourbridge Bus	2	3	1	8	9
921 - Stourbridge Bus	7	7	7	10	16
922 - Stourbridge Bus	3	2	2	9	1
923 - Stourbridge Bus	0	3	3	7	3
924 - Stourbridge Bus	0	2	2	6	2
925 - Stourbridge Bus	0	1	2	2	5
926 - Stourbridge Bus	1	3	6	3	5
927 - Stourbridge Bus	3	6	12	16	12
928 - Stourbridge Bus	2	2	8	11	9
930 - Stourbridge Bus	1	3	2	4	8
931 - Stourbridge Bus	2	5	12	30	32
932 - Stourbridge Bus	2	0	1	2	2
933 - Stourbridge Bus	0	2	4	7	5
934 - Stourbridge Bus	0	2	1	2	0
935 - Stourbridge Bus	0	1	0	5	3
936 - Stourbridge Bus	1	3	5	12	10
937 - Stourbridge Bus	0	0	4	3	2
938 - Stourbridge Bus	16	24	27	33	37
939 - Stourbridge Bus	1	1	3	3	2
940 - Stourbridge Bus	11	15	17	32	25
941 - Stourbridge Bus	4	10	23	38	34
942 – Stourbridge Bus	0	0	0	0	0
943 - Stourbridge Bus	1	1	0	1	0
951 - West Bromwich Bus	3	5	12	36	23
952 - West Bromwich Bus	41	32	86	173	81
953 - West Bromwich Bus	36	20	37	43	35
954 - West Bromwich Bus	11	5	19	28	26

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955 - West Bromwich Bus	5	8	10	27	19
956 - West Bromwich Bus	3	8	8	23	23
957 - West Bromwich Bus	0	0	0	8	5
958 - West Bromwich Bus	11	10	23	78	66
959 - West Bromwich Bus	2	2	3	17	24
960 - West Bromwich Bus	8	7	10	72	116
961 - West Bromwich Bus	2	3	5	17	25
962 - West Bromwich Bus	4	5	9	16	25
963 - West Bromwich Bus	5	12	11	29	46
964 - West Bromwich Bus	3	0	5	10	11
965 - West Bromwich Bus	1	1	4	3	10
966 - West Bromwich Bus	6	3	7	16	12
967 - West Bromwich Bus	2	2	5	17	19
968 - West Bromwich Bus	2	5	6	16	19
969 - West Bromwich Bus	0	2	4	5	14
970 - West Bromwich Bus	0	3	0	16	18
971 - West Bromwich Bus	2	3	1	13	16
972 - West Bromwich Bus	7	4	6	19	26
973 - West Bromwich Bus	2	7	4	9	11
974 - West Bromwich Bus	3	5	4	11	18
975 - West Bromwich Bus	3	5	7	10	14
976 - West Bromwich Bus	7	4	12	22	19
977 - West Bromwich Bus	9	8	12	9	13
978 - West Bromwich Bus	5	6	10	12	15
979 - West Bromwich Bus	2	2	7	13	11
980 - West Bromwich Bus	1	6	9	18	21
981 - West Bromwich Bus	4	4	13	32	35
982 - West Bromwich Bus	4	11	10	1	3
983 - West Bromwich Bus	4	2	5	17	15
984 - West Bromwich Bus	4	7	10	34	33
985 - West Bromwich Bus	15	10	13	28	35
987 - West Bromwich Bus	0	0	1	1	2
988 - West Bromwich Bus	0	0	1	0	0
989 - West Bromwich Bus	0	1	2	2	2
1031 – Wolverhampton	0	0	0	2	1
1032 – Wolverhampton	0	0	0	0	0
1033 – Wolverhampton	0	0	0	1	0
1034 – Wolverhampton	0	0	0	9	5
1035 – Wolverhampton	0	0	0	14	13

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5222 – Chelmsley Wood	0	0	0	28	90
5223 – Chelmsley Wood	0	0	0	77	77
9049 – Cradley Bus Station	4	2	8	14	6
9050 – Cradley Bus Station	10	3	18	31	23
9051 – Cradley Bus Station	6	3	8	17	27
9052 – Cradley Bus Station	4	2	9	15	5
9053 – Cradley Bus Station	2	1	3	6	9
9054 – Cradley Bus Station	3	1	1	5	2
9055 – Cradley Bus Station	1	3	3	7	3
9056 – Cradley Bus Station	2	2	2	6	3
9057 – Cradley Bus Station	3	4	8	15	10
9097 – Dudley (Decommissioned Jan 2024)	0	0	0	13	0
9098 – Dudley (Decommissioned Jan 2024)	0	0	0	23	0
9099 – Dudley (Decommissioned Jan 2024)	0	0	0	15	1
9100 – Dudley (Decommissioned Jan 2024)	0	0	0	17	1
9101 – Dudley (Decommissioned Jan 2024)	0	0	0	42	0
9102 – Dudley (Decommissioned Jan 2024)	0	0	0	15	0
9103 – Dudley (Decommissioned Jan 2024)	0	0	0	21	1
9104 – Dudley (Decommissioned Jan 2024)	0	0	0	28	1
9105 – Dudley (Decommissioned Jan 2024)	0	0	0	17	0
9106 – Dudley (Decommissioned Jan 2024)	0	0	0	10	0
9107 – Dudley (Decommissioned Jan 2024)	0	0	0	20	0
9108 – Dudley (Decommissioned Jan 2024)	0	0	0	34	0
9109 – Dudley (Decommissioned Jan 2024)	0	0	0	45	0
9110 – Dudley (Decommissioned Jan 2024)	0	0	0	26	1
9111 – Dudley (Decommissioned Jan 2024)	0	0	0	38	0
9112 – Dudley (Decommissioned Jan 2024)	6	9	23	35	5
9113 – Dudley (Decommissioned Jan 2024)	10	10	42	44	5
9114 – Dudley (Decommissioned Jan 2024)	13	22	60	56	4
9115 – Dudley (Decommissioned Jan 2024)	9	14	42	47	2
9116 – Dudley (Decommissioned Jan 2024)	14	20	26	28	0
9117 – Dudley (Decommissioned Jan 2024)	3	8	9	13	0
9118 – Dudley (Decommissioned Jan 2024)	13	20	62	90	1
9119 – Dudley (Decommissioned Jan 2024)	7	10	40	43	1
9120 – Dudley (Decommissioned Jan 2024)	0	2	14	2	0
9121 – Dudley (Decommissioned Jan 2024)	0	4	18	6	0
9122 – Dudley (Decommissioned Jan 2024)	5	3	10	24	0
9123 – Dudley (Decommissioned Jan 2024)	0	3	16	20	1
9124 – Dudley (Decommissioned Jan 2024)	2	10	14	15	0

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9125 – Dudley (Decommissioned Jan 2024)	2	6	10	10	0
9126 – Dudley (Decommissioned Jan 2024)	0	1	1	0	0
9127 – Dudley (Decommissioned Jan 2024)	0	3	3	17	0
9128 – Dudley (Decommissioned Jan 2024)	1	2	8	15	0
<b>Total</b>	<b>1275</b>	<b>2121</b>	<b>3560</b>	<b>6875</b>	<b>5908</b>